

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80001	Abrasives	1,244	1373	54	949	27	NA	19	NA	8	NA
80002	Absorbents	65	2711	0	3095	0	NA	0	NA	0	NA
20001	Abstracters	637	1670	6	1889	4	NA	2	NA	0	NA
60003	Accident Reconstruction Service	557	1719	8	1749	5	NA	3	NA	0	NA
50798	Accordions	13	3226	0	3323	0	NA	0	NA	0	NA
60005	Accountants	16,198	438	100	723	46	NA	47	NA	7	NA
60004	Accountants-Certified Public	79,560	114	197	521	117	NA	76	NA	4	NA
80003	Accounting & Bookkeeping Machines	2,641	1077	7	1793	3	NA	4	NA	0	NA
30001	Accumulators	1,101	1438	15	1487	11	73.3%	4	26.7%	0	0.0%
80004	Acid Proof Equipment & Materials	64	2716	2	2459	1	50.0%	1	50.0%	0	0.0%
80005	Acids	67	2704	1	2696	1	100.0%	0	0.0%	0	0.0%
10001	Acoustical Consultants	1,890	1226	9	1681	7	77.8%	2	22.2%	0	0.0%
80006	Acoustical Materials	384	1923	5	1980	2	40.0%	1	20.0%	2	40.0%
60006	Actuaries	195	2247	2	2392	2	100.0%	0	0.0%	0	0.0%
60008	Acupressure	59	2737	1	2703	1	NA	0	NA	0	NA
60007	Acupuncturists	2,867	1043	9	1680	5	NA	4	NA	0	NA
80007	Addressing Machines & Supplies	109	2525	11	1621	7	63.6%	4	36.4%	0	0.0%
30002	Addressing Plate Service	16	3160	0	3286	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80008	Adhesives & Glues	421	1875	2	2342	2	NA	0	NA	0	NA
80009	Adhesives & Gluing Equipment	20	3109	1	2806	1	NA	0	NA	0	NA
20002	Adjusters	11,310	541	447	309	423	94.6%	23	5.1%	1	0.2%
60009	Adoption Services	37,797	235	115	674	68	NA	41	NA	6	NA
65037	Adult Entertainment	2,017	1195	223	483	153	68.6%	68	30.5%	2	0.9%
90018	Advance Fee Brokers	62,660	140	1,722	101	372	NA	441	NA	909	NA
60010	Advertising Agencies & Counselors	147,382	67	1,849	92	947	NA	697	NA	205	NA
80010	Advertising Specialties	56,620	155	813	199	464	57.1%	328	40.3%	21	2.6%
60011	Advertising-Aerial	70	2683	0	3084	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60012	Advertising-Checking Service	284	2066	29	1194	27	NA	2	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60013	Advertising-Direct Mail	68,753	132	2,790	62	1,969	NA	761	NA	60	NA
30003	Advertising-Directory & Guide	15,182	454	547	267	301	55.0%	205	37.5%	41	7.5%
60014	Advertising-Indoor	90	2594	8	1785	5	NA	3	NA	0	NA
60015	Advertising-Motion Picture	19	3124	0	3261	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60016	Advertising-Newspaper	2,648	1076	110	692	79	71.8%	29	26.4%	2	1.8%
60017	Advertising-Outdoor	23,956	343	420	329	200	NA	219	NA	1	NA
60018	Advertising-Periodical	2,471	1101	93	755	75	80.6%	18	19.4%	0	0.0%
60019	Advertising-Radio	401	1896	22	1320	14	63.6%	8	36.4%	0	0.0%
60020	Advertising-Shoppers Guides	2,931	1037	138	618	116	84.1%	21	15.2%	1	0.7%
60021	Advertising-Telephone	2,784	1052	191	533	171	NA	19	NA	1	NA
60024	Advertising-Television	286	2061	9	1704	4	NA	5	NA	0	NA
60025	Advertising-Transit & Transportation	487	1803	2	2335	1	NA	1	NA	0	NA
00100	Aerial Applicators	146	2393	4	2090	0	0.0%	2	50.0%	2	50.0%
00101	Aerial Patrol & Inspection Service	20	3102	0	3247	0	NA	0	NA	0	NA
80011	Aerosols	25	3038	0	3213	0	NA	0	NA	0	NA
30004	Aerospace Industries	674	1644	2	2321	2	100.0%	0	0.0%	0	0.0%
60026	Aerospace Research & Development	158	2355	0	2995	0	NA	0	NA	0	NA
50799	Agates	0	3809	0	3811	0	NA	0	NA	0	NA
00102	Agricultural Consultants	436	1854	2	2339	1	50.0%	1	50.0%	0	0.0%
00103	Agricultural Services	3,447	976	10	1626	8	80.0%	2	20.0%	0	0.0%
05103	Agricultural Waste Management	14	3198	4	2141	2	NA	2	NA	0	NA
61007	Aids Research & Clinics	451	1836	2	2337	2	NA	0	NA	0	NA
70516	Air Ambulance Service	863	1534	7	1807	6	85.7%	1	14.3%	0	0.0%
10002	Air Balancing	2,677	1072	8	1729	6	75.0%	2	25.0%	0	0.0%
80012	Air Brushes	681	1641	3	2159	3	NA	0	NA	0	NA
70501	Air Cargo & Package Express Service	1,143	1420	29	1189	15	51.7%	13	44.8%	1	3.4%
10003	Air Conditioning Contractors & Systems	407,027	16	3,111	55	2,281	73.3%	741	23.8%	89	2.9%
50001	Air Conditioning Equipment-Room Units	1,084	1451	33	1145	31	NA	2	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60027	Air Conditioning Repair	10,695	552	190	535	104	NA	71	NA	15	NA
80014	Air Conditioning Supplies & Parts	2,607	1083	25	1247	20	80.0%	4	16.0%	1	4.0%
60028	Air Conditioning Systems-Cleaning	2,923	1040	32	1151	16	NA	15	NA	1	NA
70502	Air Courier Service	705	1629	3	2158	2	66.7%	1	33.3%	0	0.0%
10004	Air Curtains & Screens	67	2699	5	2011	1	20.0%	4	80.0%	0	0.0%
60029	Air Flight Attendants	431	1863	1	2568	1	NA	0	NA	0	NA
30005	Air Fragrances	209	2221	7	1844	4	NA	2	NA	1	NA
80015	Air Motors	8	3359	1	2853	0	0.0%	1	100.0%	0	0.0%
30764	Air Pollution Control	216	2207	2	2382	1	50.0%	1	50.0%	0	0.0%
80016	Air Pollution Measuring Equipment & Svc.	646	1667	0	2910	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80013	Air Purifying & Cleaning Systems & Equipment	17,898	413	132	631	67	NA	57	NA	8	NA
70503	Aircraft & Aircraft Equipment-Testing	117	2494	0	3028	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50002	Aircraft Brokers	61	2727	1	2701	1	NA	0	NA	0	NA
70504	Aircraft Charter, Rental & Lease	7,215	682	43	1039	28	65.1%	11	25.6%	4	9.3%
50003	Aircraft Dealers	2,985	1029	17	1428	6	NA	10	NA	1	NA
30006	Aircraft Engines	265	2097	4	2073	0	NA	4	NA	0	NA
70505	Aircraft Ferrying & Transporting Service	1,188	1397	7	1802	3	42.9%	3	42.9%	1	14.3%
80017	Aircraft Ground Support & Service Equipment	256	2127	1	2597	1	100.0%	0	0.0%	0	0.0%
80018	Aircraft Instruments	519	1758	2	2332	2	NA	0	NA	0	NA
30007	Aircraft Manufacturers	817	1562	2	2317	0	0.0%	2	100.0%	0	0.0%
80019	Aircraft Parts & Supplies	4,135	906	24	1260	13	54.2%	11	45.8%	0	0.0%
30008	Aircraft Rebuilding	377	1931	5	1981	3	NA	2	NA	0	NA
80020	Aircraft Salvage	4	3480	0	3524	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70506	Aircraft Schools	3,708	949	25	1244	13	52.0%	11	44.0%	1	4.0%
70508	Aircraft Servicing & Maintenance	4,237	894	10	1625	6	NA	4	NA	0	NA
70509	Aircraft Storage	109	2523	0	3041	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
70510	Aircraft Upholsterers	147	2391	0	3003	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70511	Airlines	20,152	385	2,920	61	2,410	NA	457	NA	53	NA
70512	Airlines-Ticket Agencies	3,211	1009	53	957	34	64.2%	15	28.3%	4	7.5%
60031	Airlines-Training Schools	2,651	1075	15	1477	10	NA	5	NA	0	NA
60032	Airport Designers	23	3062	0	3227	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80021	Airport Equipment & Supplies	9	3332	0	3405	0	NA	0	NA	0	NA
70513	Airport Transportation	3,891	925	69	855	33	47.8%	30	43.5%	6	8.7%
70514	Airports	1,111	1434	12	1567	12	100.0%	0	0.0%	0	0.0%
50004	Albums	221	2193	9	1707	8	88.9%	0	0.0%	1	11.1%
60033	Alcoholism Info & Treatment Centers	4,421	871	27	1209	17	NA	10	NA	0	NA
00104	Alfalfa & Alfalfa Products	4	3458	1	2863	1	NA	0	NA	0	NA
80022	Alloys	76	2649	0	3072	0	NA	0	NA	0	NA
50005	All-Terrain Vehicles	7,061	688	202	510	117	NA	71	NA	14	NA
60034	Alterations-Clothing	5,902	763	150	592	80	NA	66	NA	4	NA
60035	Alternators & Generators-Auto Repair	923	1511	28	1202	14	NA	13	NA	1	NA
50006	Alternators & Generators-Retail	328	2006	15	1502	13	NA	1	NA	1	NA
80023	Aluminum	2,318	1129	8	1731	5	62.5%	3	37.5%	0	0.0%
30009	Aluminum Fabricators	4,024	916	93	754	47	NA	44	NA	2	NA
80024	Aluminum Products	3,256	1001	62	899	48	NA	13	NA	1	NA
70515	Ambulance Service	12,645	504	162	572	126	77.8%	34	21.0%	2	1.2%
30010	Ambulances & Hearses	6	3408	1	2861	1	100.0%	0	0.0%	0	0.0%
50007	Ammunition	256	2126	7	1840	6	85.7%	1	14.3%	0	0.0%
50008	Ammunition & Reload Equipment & Supplies	122	2468	4	2098	2	50.0%	2	50.0%	0	0.0%
50009	Ammunition Reloading	1	3611	1	2886	1	100.0%	0	0.0%	0	0.0%
50010	Amplifiers	101	2552	1	2661	0	0.0%	1	100.0%	0	0.0%
60036	Amusement Devices	975	1490	6	1876	3	NA	2	NA	1	NA
30012	Amusement Park Equipment	287	2057	2	2360	1	NA	1	NA	0	NA
60037	Amusement Parks & Places	68,800	131	1,962	87	1,808	92.2%	150	7.6%	4	0.2%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50011	Anchors-Expansion	5	3443	0	3495	0	NA	0	NA	0	NA
50012	Anchors-Marine	26	3016	2	2500	1	NA	1	NA	0	NA
00105	Animal Brokers & Dealers-Zoo, Circus, Etc	1,173	1401	41	1063	23	56.1%	14	34.1%	4	9.8%
70517	Animal Carcass Removal	1,223	1381	6	1870	5	NA	1	NA	0	NA
80025	Animal Foods-Zoo, Circus, Etc.	24	3052	0	3220	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
00106	Animal Health Products	365	1954	7	1827	6	85.7%	1	14.3%	0	0.0%
00107	Animal Hospitals	28,924	304	378	351	265	NA	104	NA	9	NA
00108	Animal Insemination-Artificial	3,197	1011	75	827	36	NA	37	NA	2	NA
00109	Animal Registration & Identification	323	2009	16	1466	14	NA	2	NA	0	NA
00110	Animal Shelters	4,453	869	117	672	80	NA	34	NA	3	NA
80026	Animal Supplies-Zoo, Circus, Etc.	164	2339	9	1713	5	55.6%	4	44.4%	0	0.0%
70518	Animal Transporting-Zoo, Circus, Etc.	441	1846	5	1976	5	100.0%	0	0.0%	0	0.0%
60038	Animation Mechanics-Display, Sign, Etc.	196	2246	4	2082	3	NA	1	NA	0	NA
20033	Annuities	2,607	1081	5	1949	3	60.0%	2	40.0%	0	0.0%
80027	Anodes	0	3851	0	3851	0	NA	0	NA	0	NA
80028	Anodizing	3	3522	0	3553	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60932	Answering Services	6,433	725	31	1160	22	71.0%	8	25.8%	1	3.2%
50013	Antennas	345	1977	10	1662	5	NA	4	NA	1	NA
30013	Anti-Fogging Compounds	0	3675	0	3686	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30014	Anti-Freeze Compounds	2	3538	0	3567	0	NA	0	NA	0	NA
50014	Antiques-Dealers	23,327	352	220	485	134	NA	77	NA	9	NA
60039	Antiques-Repair & Restore	1,401	1342	21	1331	10	NA	10	NA	1	NA
50015	Antiques-Reproductions	567	1706	11	1607	6	NA	5	NA	0	NA
60040	Apartment Finding & Rental Service	36,200	246	603	246	407	NA	181	NA	15	NA
60041	Apartment Sharing Service	139	2412	1	2637	1	NA	0	NA	0	NA
60042	Apartments	96,835	103	4,792	31	3,132	65.4%	1,536	32.1%	124	2.6%
50766	Appliances Major - Rent/Lease	2,430	1113	141	614	71	50.4%	68	48.2%	2	1.4%
50016	Appliances-Major-Dealers	100,177	100	3,037	56	2,378	78.3%	609	20.1%	50	1.6%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50017	Appliances-Major-Parts & Supplies	55,616	156	1,352	127	880	65.1%	441	32.6%	31	2.3%
60043	Appliances-Major-Service & Repair	11,852	522	269	432	146	54.3%	112	41.6%	11	4.1%
80029	Appliances-Major-Wholesale & Manufacturers	1,937	1215	353	369	345	97.7%	8	2.3%	0	0.0%
50018	Appliances-Small-Dealers	16,068	441	484	293	280	57.9%	182	37.6%	22	4.5%
60044	Appliances-Small-Service & Repair	27,259	313	780	206	414	NA	334	NA	32	NA
50019	Appliances-Small-Supplies & Parts	470	1818	11	1612	8	72.7%	3	27.3%	0	0.0%
80030	Appliances-Small-Wholesale & Manufacturers	280	2073	19	1398	16	NA	3	NA	0	NA
60045	Appraisers	11,845	524	196	522	115	58.7%	77	39.3%	4	2.0%
60046	Appraisers-Antiques	341	1990	11	1616	4	36.4%	7	63.6%	0	0.0%
60047	Apprenticeship Programs	32	2952	1	2763	1	100.0%	0	0.0%	0	0.0%
50020	Aprons-Domestic & Fancy	10	3299	0	3383	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60048	Aprons-Industrial	6	3420	0	3474	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
00111	Aquaculture	121	2473	6	1935	1	16.7%	5	83.3%	0	0.0%
50021	Aquariums-Dealers	5,229	804	75	825	30	NA	45	NA	0	NA
60049	Aquariums-Lease & Maintenance	175	2305	3	2224	1	33.3%	2	66.7%	0	0.0%
60050	Aquariums-Public	118	2487	11	1620	9	NA	2	NA	0	NA
80031	Aquariums-Wholesale & Manufacturers	711	1627	17	1436	10	58.8%	7	41.2%	0	0.0%
60051	Arbitration Services	5,593	779	27	1208	25	NA	2	NA	0	NA
60052	Arboretums	30	2977	2	2490	1	NA	1	NA	0	NA
60053	Archaeologists	20	3108	0	3252	0	NA	0	NA	0	NA
50022	Archery Equipment & Supplies	2,500	1095	17	1430	4	23.5%	11	64.7%	2	11.8%
60054	Archery Instruction	30	2978	1	2770	0	0.0%	1	100.0%	0	0.0%
60055	Archery Ranges	113	2513	0	3036	0	NA	0	NA	0	NA
60057	Architects	41,655	210	114	675	53	NA	56	NA	5	NA
50023	Architects Supplies	875	1530	3	2154	2	NA	1	NA	0	NA
60056	Architectural & Construction Specs	2,726	1061	20	1351	10	NA	9	NA	1	NA
60058	Armatures-Service & Sales	291	2049	20	1372	15	NA	3	NA	2	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30015	Armored Car Manufacturing	7	3371	1	2854	1	NA	0	NA	0	NA
60059	Armored Car Service	564	1707	2	2327	1	NA	1	NA	0	NA
30765	Armories	47	2813	9	1722	4	NA	5	NA	0	NA
50024	Army & Navy Goods	1,084	1452	18	1410	15	NA	2	NA	1	NA
60060	Art Galleries, Dealers & Consultants	21,879	365	258	443	142	55.0%	106	41.1%	10	3.9%
50025	Art Goods	1,558	1300	66	876	42	NA	22	NA	2	NA
60061	Art Identification & Registration	53	2775	1	2711	1	100.0%	0	0.0%	0	0.0%
60062	Art Instruction & Schools	3,770	938	38	1093	30	NA	7	NA	1	NA
30016	Art Metal Work	931	1505	20	1366	12	NA	8	NA	0	NA
60063	Art Organizations & Information	350	1971	10	1660	2	20.0%	6	60.0%	2	20.0%
50026	Art Restoration & Conservation	2,770	1056	8	1728	7	NA	1	NA	0	NA
50027	Art Supplies	6,439	722	91	764	55	NA	35	NA	1	NA
30017	Artificial Breasts	61	2724	0	3098	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30018	Artificial Eyes-Human	37	2894	1	2747	1	NA	0	NA	0	NA
30019	Artificial Flowers & Plants-Manufacturers Supplies	120	2476	4	2100	2	NA	1	NA	1	NA
50028	Artificial Flowers, Plants & Trees	1,025	1474	38	1099	27	71.1%	7	18.4%	4	10.5%
50029	Artificial Fruits & Foods	6	3415	0	3469	0	NA	0	NA	0	NA
30020	Artificial Grass	3,262	1000	17	1427	8	NA	8	NA	1	NA
30021	Artificial Limbs	99	2563	1	2665	1	NA	0	NA	0	NA
60064	Artists Agents	4,821	836	32	1147	14	NA	13	NA	5	NA
60065	Artists-Commercial	1,529	1310	22	1313	12	NA	8	NA	2	NA
60066	Artists-Fine Art	2,006	1199	25	1248	11	NA	13	NA	1	NA
30022	Asbestos & Asbestos Products	24	3041	0	3214	0	NA	0	NA	0	NA
60067	Asbestos Consulting & Testing	1,628	1279	8	1735	6	75.0%	2	25.0%	0	0.0%
10005	Asbestos Removal Service	9,681	592	14	1505	8	NA	4	NA	2	NA
30023	Asphalt	18,173	405	205	505	70	NA	108	NA	27	NA
80032	Asphalt Mixing Equipment	152	2373	2	2410	1	50.0%	1	50.0%	0	0.0%
60068	Assayers	3	3515	0	3548	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80033	Assayers Supplies	3	3523	0	3554	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60069	Assembly & Fabricating Service	898	1521	8	1743	4	50.0%	4	50.0%	0	0.0%
61002	Assisted Living Centers	20,732	377	161	575	131	NA	29	NA	1	NA
60070	Association Management	6,471	719	141	613	81	57.4%	59	41.8%	1	0.7%
60071	Associations	31,098	285	221	484	132	59.7%	86	38.9%	3	1.4%
60072	Astrologers	2,100	1178	78	816	50	64.1%	28	35.9%	0	0.0%
80034	Astronomical Instruments	19	3129	1	2812	1	100.0%	0	0.0%	0	0.0%
60073	Athletic Organizations	7,054	689	94	750	64	NA	26	NA	4	NA
60088	Auctioneers	34,265	259	635	239	414	NA	202	NA	19	NA
60089	Audiologists	6,401	728	31	1161	26	83.9%	4	12.9%	1	3.2%
80035	Audiometers	6	3424	0	3476	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60090	Audio-Visual Consultants	2,820	1047	10	1627	6	60.0%	3	30.0%	1	10.0%
50030	Audio-Visual Equipment-Dealers	33,702	263	999	166	720	NA	272	NA	7	NA
60091	Audio-Visual Equipment-Rent & Lease	1,758	1253	5	1954	5	NA	0	NA	0	NA
60092	Audio-Visual Equipment-Service & Repair	1,563	1297	37	1107	13	35.1%	24	64.9%	0	0.0%
50031	Audio-Visual Equipment-Supplies & Parts	1,499	1315	7	1800	4	57.1%	2	28.6%	1	14.3%
80036	Audio-Visual Equipment-Wholesale & Manufacturers	388	1916	81	808	47	58.0%	34	42.0%	0	0.0%
60093	Audio-Visual Production Services	6,612	707	37	1101	25	67.6%	10	27.0%	2	5.4%
80037	Auditory Training Equipment	41	2868	0	3145	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50032	Auto & Truck Brokers	25,119	332	200	513	141	NA	47	NA	12	NA
60000	Auto Air Conditioning	7,466	671	110	690	64	NA	43	NA	3	NA
50033	Auto Air Conditioning Equipment	4,153	903	60	911	39	NA	20	NA	1	NA
50034	Auto Alarms & Security Systems	12,574	508	248	450	152	NA	82	NA	14	NA
50035	Auto Appraisers	2,626	1079	21	1326	16	NA	5	NA	0	NA
80038	Auto Auctions	6,537	715	117	670	64	54.7%	46	39.3%	7	6.0%
60094	Auto Body Repair & Painting	326,554	25	2,607	66	1,657	NA	884	NA	66	NA
80039	Auto Body Shop Equipment & Sup	4,427	870	147	600	78	53.1%	67	45.6%	2	1.4%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50036	Auto Bumpers, Guards & Grilles	1,655	1273	51	969	37	72.5%	14	27.5%	0	0.0%
60095	Auto Customizing	9,421	603	230	474	115	NA	109	NA	6	NA
50037	Auto Dealers-Antique & Classic	4,826	835	123	650	68	NA	52	NA	3	NA
50038	Auto Dealers-Custom Design & Replica	4,130	907	53	954	35	66.0%	16	30.2%	2	3.8%
50039	Auto Dealers-New Cars	832,740	5	24,776	2	21,045	NA	3,435	NA	296	NA
50040	Auto Dealers-Used Cars	446,117	14	10,965	10	7,537	68.7%	3,199	29.2%	229	2.1%
60096	Auto Detailing	21,478	371	422	326	218	NA	194	NA	10	NA
60097	Auto Diagnostic Service	3,853	929	46	1007	32	NA	12	NA	2	NA
50041	Auto Electric Equipment	18,574	400	193	530	97	50.3%	96	49.7%	0	0.0%
60098	Auto Electric Service	6,054	754	99	729	59	NA	38	NA	2	NA
50042	Auto Floor Coverings	848	1543	12	1575	9	75.0%	3	25.0%	0	0.0%
60099	Auto Hand & Foot Controls	481	1810	13	1550	9	69.2%	4	30.8%	0	0.0%
60100	Auto Inspection Stations	3,517	972	69	857	44	63.8%	24	34.8%	1	1.4%
60988	Auto Listing Service	3,861	926	26	1228	22	NA	2	NA	2	NA
60101	Auto Machine Shops	2,762	1057	32	1152	25	NA	6	NA	1	NA
30024	Auto Manufacturers & Distributors	14,602	463	1,302	130	1,203	NA	92	NA	7	NA
80040	Auto Manufacturers Equipment & Supplies	3,788	937	237	464	200	NA	37	NA	0	NA
80046	Auto Metal & Equipment-Dist./Mfg.	72	2671	4	2115	2	NA	2	NA	0	NA
50043	Auto Parts & Supplies-New	129,460	75	3,698	43	2,312	62.5%	1,319	35.7%	67	1.8%
80041	Auto Parts & Supplies-Used & Rebuilt	16,374	434	427	321	250	58.5%	134	31.4%	43	10.1%
80042	Auto Parts & Supplies-Wholesale & Manufacturers	7,460	673	242	460	144	59.5%	86	35.5%	12	5.0%
80043	Auto Perform, Race & Sport Equipment	12,684	503	201	511	133	66.2%	62	30.8%	6	3.0%
50044	Auto Race Cars	815	1564	27	1221	14	51.9%	11	40.7%	2	7.4%
50045	Auto Radios & Stereos-Sales & Repair	14,717	462	384	349	222	NA	157	NA	5	NA
80044	Auto Radios & Stereos-Wholesale & Manufacturers	828	1553	21	1336	17	NA	4	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60102	Auto Renting & Leasing	69,707	129	2,172	78	1,675	NA	464	NA	33	NA
60990	Auto Repair - Windshield, Glass Shops	54,588	158	540	273	304	NA	211	NA	25	NA
60103	Auto Repair & Service	635,344	9	10,882	11	6,874	NA	3,706	NA	302	NA
80045	Auto Repair & Service-Equipment & Supplies	3,687	954	92	759	59	64.1%	28	30.4%	5	5.4%
60104	Auto Repairing-Foreign	44,321	197	938	174	530	56.5%	406	43.3%	2	0.2%
60107	Auto Repair-Mobile	83,920	107	1,623	111	924	56.9%	674	41.5%	25	1.5%
60105	Auto Restoration	4,343	880	53	953	27	50.9%	25	47.2%	1	1.9%
60108	Auto Seat Covers, Tops & Upholstery	8,417	632	69	854	35	NA	30	NA	4	NA
60995	Auto Service - Rust proofing Shops	3,220	1005	46	1009	31	67.4%	12	26.1%	3	6.5%
60994	Auto Service - Sound Systems Sales/Service.	22,772	355	525	279	326	NA	190	NA	9	NA
60991	Auto Service - Specialty Parts	39,434	224	1,277	135	755	59.1%	512	40.1%	10	0.8%
60993	Auto Service - Steam Cleaning	249	2136	6	1917	3	50.0%	3	50.0%	0	0.0%
60996	Auto Service - Window Tinting	18,113	406	216	489	108	50.0%	98	45.4%	10	4.6%
60997	Auto Services	42,581	205	894	181	558	NA	308	NA	28	NA
60106	Auto Smog Inspection	2,310	1131	71	843	47	66.2%	24	33.8%	0	0.0%
60109	Auto Sunroofs	271	2089	5	1986	4	80.0%	1	20.0%	0	0.0%
60110	Auto Transporters & Drive-Away Companies	157,138	65	1,292	132	954	73.8%	317	24.5%	21	1.6%
60111	Auto Upholstery Cleaning	504	1782	10	1655	3	30.0%	7	70.0%	0	0.0%
60112	Auto Warranty Processing Service	127,475	76	2,191	76	1,447	NA	275	NA	469	NA
80047	Auto Wrecking	10,334	565	230	473	135	NA	90	NA	5	NA
50046	Autograph Dealers	100	2556	3	2247	2	66.7%	1	33.3%	0	0.0%
80048	Autographic Registers & Supplies	7	3393	0	3453	0	NA	0	NA	0	NA
80049	Automated Teller Machines	18,386	402	502	286	388	77.3%	114	22.7%	0	0.0%
60113	Automation Consultants	1,049	1464	2	2312	2	NA	0	NA	0	NA
80050	Automation Systems & Equipment	1,890	1227	33	1143	32	97.0%	1	3.0%	0	0.0%
60114	Aviation Consultants	1,889	1228	10	1631	6	NA	4	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50047	Awnings & Canopies	29,802	293	320	396	228	71.3%	79	24.7%	13	4.1%
30025	Axles	277	2074	4	2069	3	75.0%	0	0.0%	1	25.0%
30026	Babbitt Metals	7	3372	0	3436	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30027	Babbling	19	3115	0	3256	0	NA	0	NA	0	NA
60115	Baby Accessories & Services	11,741	527	346	376	215	NA	118	NA	13	NA
80051	Baby Accessories-Wholesale & Manufacturers	2,841	1045	54	946	40	74.1%	14	25.9%	0	0.0%
50048	Baby Carriages & Strollers	4,556	859	97	739	45	NA	51	NA	1	NA
50049	Baby Foods	110	2516	0	3038	0	NA	0	NA	0	NA
50050	Baby Formula Service	4	3470	0	3518	0	NA	0	NA	0	NA
60116	Baby Shoe Preservation	37	2898	2	2480	1	NA	1	NA	0	NA
60200	Baby Sitters	1,546	1306	45	1026	36	NA	9	NA	0	NA
80052	Bacteria Control Equipment	0	3852	0	3852	0	NA	0	NA	0	NA
60117	Bacteriologists	0	3810	0	3812	0	NA	0	NA	0	NA
30028	Badges	135	2418	2	2415	2	100.0%	0	0.0%	0	0.0%
30029	Badges-Manufacturers Supplies	14	3199	0	3308	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60118	Badminton Courts-Public	6	3421	0	3475	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80053	Bag Making Machinery	24	3053	2	2507	2	NA	0	NA	0	NA
80054	Bag Ties	24	3054	0	3221	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50051	Bagels	203	2231	5	1992	4	NA	1	NA	0	NA
30030	Bags-Burlap, Canvas & Cotton	331	2000	2	2349	0	0.0%	1	50.0%	1	50.0%
30031	Bags-Paper	18	3131	0	3263	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30032	Bags-Plastic	135	2419	1	2639	1	100.0%	0	0.0%	0	0.0%
60119	Bail Bonds	9,154	611	100	724	58	NA	41	NA	1	NA
30033	Bakers Equipment	78	2641	3	2258	2	66.7%	1	33.3%	0	0.0%
60120	Bakers Equipment-Repair	27	3006	0	3203	0	NA	0	NA	0	NA
30034	Bakers Supplies	82	2617	3	2255	2	66.7%	1	33.3%	0	0.0%
50052	Bakers-Retail	15,438	445	218	487	128	58.7%	81	37.2%	9	4.1%
80055	Bakers-Wholesale	396	1903	6	1903	2	33.3%	3	50.0%	1	16.7%
80056	Balancing Equipment	1	3632	0	3647	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80057	Balancing Service-Industrial	82	2621	0	3066	0	NA	0	NA	0	NA
80058	Baling Equipment & Supplies	20	3110	0	3253	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60121	Ballistics Experts	0	3811	0	3813	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70519	Balloons-Manned	3,346	987	98	735	35	35.7%	34	34.7%	29	29.6%
50053	Balloons-Novelty & Toy	1,645	1274	25	1252	8	32.0%	16	64.0%	1	4.0%
60122	Ballrooms	182	2288	10	1671	4	40.0%	4	40.0%	2	20.0%
80059	Balls Steel, Bronze, Ceramic, Etc.	32	2955	1	2765	0	NA	1	NA	0	NA
80060	Balls-Glass	1	3633	0	3648	0	NA	0	NA	0	NA
50054	Bamboo & Bamboo Products	83	2616	2	2444	1	NA	1	NA	0	NA
80061	Bank Equipment & Supplies	15,034	458	486	291	374	NA	112	NA	0	NA
65077	Bankruptcy Assistance & Services	1,103	1437	8	1741	1	12.5%	3	37.5%	4	50.0%
20003	Banks	323,920	26	15,193	5	14,553	95.8%	425	2.8%	215	1.4%
50055	Banquet Facilities	7,420	675	137	620	74	NA	56	NA	7	NA
60123	Bar Coding Service	12,728	502	428	319	406	NA	21	NA	1	NA
30035	Bar Fixtures	7	3373	0	3437	0	NA	0	NA	0	NA
80062	Bar Supplies	190	2266	4	2083	2	NA	2	NA	0	NA
50056	Barbecue	1,355	1347	3	2149	3	NA	0	NA	0	NA
50057	Barbecue Equipment & Supplies	4,630	851	134	628	76	NA	38	NA	20	NA
60124	Barber Schools	3,958	921	37	1103	23	NA	14	NA	0	NA
60125	Barbers	13,852	486	210	498	119	56.7%	79	37.6%	12	5.7%
80063	Barbers Equipment & Supplies	68	2697	0	3090	0	NA	0	NA	0	NA
70520	Barge Lines	120	2479	0	3024	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80064	Barn Equipment	484	1806	11	1611	4	NA	7	NA	0	NA
30036	Barometers	0	3676	0	3687	0	NA	0	NA	0	NA
80065	Barrels & Drums	63	2718	3	2265	1	NA	2	NA	0	NA
80066	Barrels & Drums-Equipment & Supplies	0	3853	0	3853	0	NA	0	NA	0	NA
80067	Barrels & Drums-Used	9	3333	0	3406	0	NA	0	NA	0	NA
30037	Barricades	347	1974	3	2188	2	66.7%	1	33.3%	0	0.0%
60126	Bartending Service	5,266	801	50	975	38	76.0%	9	18.0%	3	6.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60127	Barter & Trade Exchanges	1,570	1296	24	1267	14	58.3%	9	37.5%	1	4.2%
60128	Baseball Batting Ranges	57	2752	4	2121	1	NA	3	NA	0	NA
50058	Baseball Cards & Sports Memorabilia	2,683	1071	137	623	92	NA	36	NA	9	NA
60129	Baseball Clubs	1,904	1223	19	1381	17	89.5%	2	10.5%	0	0.0%
80068	Baseball Pitching Machines	50	2798	2	2469	2	100.0%	0	0.0%	0	0.0%
60130	Basketball Clubs	1,203	1394	12	1565	2	16.7%	10	83.3%	0	0.0%
50059	Baskets-Retail	882	1528	10	1642	5	50.0%	5	50.0%	0	0.0%
80069	Baskets-Wholesale & Manufacturers	182	2290	4	2085	4	NA	0	NA	0	NA
80070	Batching Equipment	0	3854	0	3854	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60131	Bathing Beaches	21	3095	0	3243	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50060	Bathroom Accessories	3,689	952	91	766	34	NA	52	NA	5	NA
60132	Baths	2,446	1112	40	1074	40	NA	0	NA	0	NA
50061	Baths-Equipment & Supplies	1,595	1291	15	1482	8	NA	6	NA	1	NA
30038	Bathtubs & Sinks-Repair & Refinish	31,927	276	259	441	129	49.8%	111	42.9%	19	7.3%
60133	Baton Twirling Instruction	1	3620	0	3637	0	NA	0	NA	0	NA
30039	Batteries-Dry Cell-Wholesale & Manufacturers	662	1652	10	1650	7	70.0%	3	30.0%	0	0.0%
50062	Batteries-Storage-Retail	1,190	1396	20	1360	16	80.0%	4	20.0%	0	0.0%
80071	Batteries-Storage-Wholesale & Manufacturers	509	1774	7	1817	3	NA	4	NA	0	NA
50063	Battery Charging Equipment	81	2627	1	2676	0	0.0%	1	100.0%	0	0.0%
50064	Battery Repairing & Rebuilding	262	2107	0	2954	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80072	Battery Supplies	8,334	636	73	835	54	74.0%	17	23.3%	2	2.7%
50065	Beads	1,452	1327	21	1330	12	57.1%	9	42.9%	0	0.0%
80073	Bearings	431	1864	2	2341	0	0.0%	2	100.0%	0	0.0%
60978	Beauty Pageants	4,193	902	36	1115	21	NA	13	NA	2	NA
60134	Beauty Salons	55,181	157	1,565	114	961	61.4%	504	32.2%	100	6.4%
60135	Beauty Schools	5,056	815	93	753	66	71.0%	16	17.2%	11	11.8%
80075	Beauty Supplies & Equipment	15,355	448	538	274	362	NA	165	NA	11	NA
80074	Beauty Supplies & Equipment Repair	169	2322	12	1586	10	NA	2	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60136	Bed & Breakfast	10,141	577	207	502	143	69.1%	59	28.5%	5	2.4%
50066	Bed Wetting Aids	14	3204	2	2520	2	100.0%	0	0.0%	0	0.0%
50067	Bedding	36,945	240	1,189	144	869	NA	291	NA	29	NA
50068	Bedspreads-Retail	461	1826	17	1440	8	NA	8	NA	1	NA
80076	Bedspreads-Wholesale & Manufacturers	13	3231	0	3327	0	NA	0	NA	0	NA
60137	Beds-Renting	18	3137	1	2813	1	NA	0	NA	0	NA
50069	Beds-Retail	25,427	330	635	240	509	80.2%	116	18.3%	10	1.6%
80077	Beds-Wholesale & Manufacturers	330	2004	19	1397	13	NA	5	NA	1	NA
00112	Beekeepers	531	1739	2	2328	0	0.0%	2	100.0%	0	0.0%
80078	Beekeepers Supplies	4	3481	2	2532	1	50.0%	1	50.0%	0	0.0%
50070	Beer & Ale-Retail	341	1989	13	1553	11	84.6%	2	15.4%	0	0.0%
80079	Beer & Ale-Wholesale	651	1661	2	2322	2	NA	0	NA	0	NA
30040	Beer Coil Cleaning Equipment	9	3318	0	3394	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30042	Beer Dispensing & Cleaning Equipment- Repair	32	2948	4	2133	2	50.0%	2	50.0%	0	0.0%
30041	Beer Dispensing & Cooling Equipment	525	1747	4	2052	4	NA	0	NA	0	NA
50071	Beer Home Brewing Equipment & Supplies	781	1582	12	1577	7	58.3%	5	41.7%	0	0.0%
80080	Bellows	8	3360	0	3425	0	NA	0	NA	0	NA
80081	Belting & Supplies	45	2832	0	3133	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30043	Benches & Work Tables	80	2629	0	3068	0	NA	0	NA	0	NA
80082	Benches-Seating	21	3098	0	3245	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80083	Beverage Dispensers	412	1886	19	1394	3	15.8%	16	84.2%	0	0.0%
80084	Beverages	3,830	932	51	968	32	NA	18	NA	1	NA
85084	Beverages-Whls & Dist.	436	1856	9	1692	7	77.8%	2	22.2%	0	0.0%
50072	Bibles	130	2439	0	3014	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50073	Bicycle Racks & Security Systems	650	1662	8	1747	7	87.5%	1	12.5%	0	0.0%
50074	Bicycle-Dealers	10,889	548	223	481	124	NA	91	NA	8	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60138	Bicycles-Renting	79	2637	8	1786	5	62.5%	3	37.5%	0	0.0%
50075	Bicycles-Repair	1,504	1314	42	1051	23	54.8%	18	42.9%	1	2.4%
80085	Bicycles-Wholesale & Manufacturers	319	2018	20	1371	15	NA	5	NA	0	NA
60139	Bid Report Service	35	2918	1	2755	0	NA	1	NA	0	NA
60140	Bill Paying Service	1,803	1243	74	834	58	78.4%	14	18.9%	2	2.7%
50076	Billiard Equipment & Supplies	6,965	695	82	800	57	69.5%	22	26.8%	3	3.7%
60141	Billiard Parlors	1,050	1463	13	1538	4	30.8%	9	69.2%	0	0.0%
60142	Billing Service	20,126	387	1,159	149	1,049	NA	101	NA	9	NA
50077	Binders-Loose Leaf	37	2897	0	3158	0	NA	0	NA	0	NA
80086	Bindings-Bias & Straight	80	2633	0	3070	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70654	Bingo & Gaming Halls	277	2075	4	2070	3	75.0%	1	25.0%	0	0.0%
50078	Binoculars	161	2347	4	2089	4	NA	0	NA	0	NA
30045	Bins	15	3181	1	2820	1	100.0%	0	0.0%	0	0.0%
85159	Bio-Chemicals	25	3040	1	2787	1	100.0%	0	0.0%	0	0.0%
60143	Biofeedback Therapists	2,424	1115	6	1861	5	NA	1	NA	0	NA
30046	Biological Products	493	1794	4	2056	2	50.0%	2	50.0%	0	0.0%
50786	Bird & Wildlife Supply Shops	2,101	1176	10	1629	7	NA	3	NA	0	NA
60144	Bird Barriers, Repellents & Controls	300	2035	2	2356	2	100.0%	0	0.0%	0	0.0%
50079	Bird Feeders & Houses	144	2401	1	2633	0	0.0%	1	100.0%	0	0.0%
60145	Birth Centers	354	1967	5	1982	2	NA	3	NA	0	NA
60146	Birth Control Information Centers	163	2343	0	2992	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80087	Black Light Equipment & Supplies	12	3251	0	3345	0	NA	0	NA	0	NA
60147	Blacksmiths	232	2171	2	2374	2	NA	0	NA	0	NA
50080	Blankets	71	2677	1	2689	0	0.0%	1	100.0%	0	0.0%
10007	Blasting Contractors	139	2409	1	2635	1	NA	0	NA	0	NA
80088	Blasting Equipment & Supplies	18	3140	0	3270	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30047	Bleachers & Grandstands	30	2971	0	3187	0	NA	0	NA	0	NA
50705	Blinds - Mini, Vertical, Etc.	6,082	750	136	624	81	59.6%	53	39.0%	2	1.5%
60148	Blood Banks & Centers	492	1795	11	1610	11	100.0%	0	0.0%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30048	Blowers & Blower Systems	12	3240	1	2835	1	100.0%	0	0.0%	0	0.0%
60149	Blueprinting	1,808	1242	30	1174	7	NA	23	NA	0	NA
80089	Blueprinting Equipment & Supplies	45	2833	0	3134	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60150	Boarding Houses	104	2544	0	3046	0	NA	0	NA	0	NA
60151	Boards Of Trade	18	3138	2	2515	1	NA	1	NA	0	NA
30049	Boat Builders	2,784	1051	63	893	50	NA	13	NA	0	NA
70521	Boat Cleaning	483	1807	3	2172	2	66.7%	1	33.3%	0	0.0%
50081	Boat Covers, Tops & Upholstery	1,193	1395	28	1200	18	64.3%	10	35.7%	0	0.0%
50082	Boat Dealers	23,832	346	411	333	280	68.1%	127	30.9%	4	1.0%
50083	Boat Equipment & Supplies	5,910	762	58	920	34	58.6%	24	41.4%	0	0.0%
70522	Boat Launching	28	2999	2	2495	1	50.0%	0	0.0%	1	50.0%
70523	Boat Launching Sites	19	3126	2	2512	1	50.0%	1	50.0%	0	0.0%
70524	Boat Renting & Leasing	2,218	1148	54	948	30	NA	24	NA	0	NA
30050	Boat Repair	11,416	537	148	595	80	NA	65	NA	3	NA
70525	Boat Storage	423	1871	14	1520	9	64.3%	5	35.7%	0	0.0%
70526	Boat Transporting	896	1522	15	1490	8	NA	7	NA	0	NA
70527	Boat Yards	30	2980	2	2491	2	NA	0	NA	0	NA
60152	Boat-Charter	6,588	708	98	733	61	NA	33	NA	4	NA
60153	Boat-Excursion	149	2380	5	1999	4	80.0%	1	20.0%	0	0.0%
60154	Boating Instruction	291	2050	7	1833	2	NA	5	NA	0	NA
80090	Boilers-New & Used	732	1614	4	2043	4	100.0%	0	0.0%	0	0.0%
80091	Boilers-Rental	5	3450	0	3502	0	NA	0	NA	0	NA
10008	Boilers-Repair & Cleaning	1,538	1309	5	1955	5	100.0%	0	0.0%	0	0.0%
80092	Boilers-Supplies & Parts	108	2529	3	2244	3	NA	0	NA	0	NA
50084	Bolts & Nuts	74	2658	3	2259	2	66.7%	1	33.3%	0	0.0%
20004	Bonds-Surety & Fidelity	1,250	1371	23	1289	17	73.9%	6	26.1%	0	0.0%
61080	Book/Record/Tape Club	20,055	388	1,221	140	1,158	94.8%	55	4.5%	8	0.7%
30051	Bookbinders	944	1500	5	1960	4	80.0%	1	20.0%	0	0.0%
80093	Bookbinders Equipment & Supplies	36	2913	0	3165	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80094	Bookcases	16	3175	0	3296	0	NA	0	NA	0	NA
60155	Bookkeeping Service	39,818	221	154	587	89	NA	60	NA	5	NA
50085	Books-New	23,349	350	508	284	341	67.1%	151	29.7%	16	3.1%
50086	Books-Used & Rare	3,201	1010	63	892	40	NA	21	NA	2	NA
80095	Books-Wholesale	9,426	602	345	377	254	NA	86	NA	5	NA
30052	Booths-Toll, Parking, Etc.	219	2197	16	1469	5	31.3%	8	50.0%	3	18.8%
50087	Boots	1,001	1480	54	950	31	57.4%	21	38.9%	2	3.7%
50088	Bottle Caps & Seals	1	3612	0	3629	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80096	Bottlers Equipment & Supplies	122	2470	3	2238	3	NA	0	NA	0	NA
80097	Bottles-Used	7	3394	1	2857	0	NA	1	NA	0	NA
80098	Bottles-Wholesale & Manufacturers	342	1988	7	1830	7	NA	0	NA	0	NA
80099	Boutique Items-Wholesale & Manufacturers	668	1647	34	1139	9	26.5%	21	61.8%	4	11.8%
50089	Boutiques	4,736	843	111	687	73	65.8%	31	27.9%	7	6.3%
60156	Bowling	3,580	964	43	1040	27	NA	16	NA	0	NA
50090	Bowling Clothes & Accessories	44	2840	5	2018	1	NA	4	NA	0	NA
60157	Bowling Instruction	36	2909	1	2751	1	NA	0	NA	0	NA
80100	Bowling Lane Equipment & Supplies	41	2869	3	2276	1	NA	2	NA	0	NA
10009	Bowling Lane Refinish & Repair	2	3536	0	3565	0	NA	0	NA	0	NA
50091	Box Lunches	8	3350	0	3418	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80101	Box Manufacturers Equipment & Supplies	188	2271	3	2220	2	66.7%	1	33.3%	0	0.0%
80102	Box Openers	0	3855	0	3855	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30053	Box Partitions	0	3677	0	3688	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30054	Boxes-Corrugated & Fiber	735	1610	0	2906	0	NA	0	NA	0	NA
30055	Boxes-Metal	1	3590	0	3609	0	NA	0	NA	0	NA
80103	Boxes-Paper	157	2360	0	2996	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30056	Boxes-Plastic & Transparent	10	3282	0	3370	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30057	Boxes-Specialty & Fancy	35	2917	1	2754	1	100.0%	0	0.0%	0	0.0%
80104	Boxes-Used	1	3634	0	3649	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80105	Boxes-Wire Bound	0	3856	0	3856	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80106	Boxes-Wooden	55	2763	1	2708	1	100.0%	0	0.0%	0	0.0%
50092	Boy & Girl Organizations-Supplies	13	3219	1	2831	1	NA	0	NA	0	NA
50093	Boys Clothing/Furnishings-Retail	9,689	589	206	504	101	49.0%	104	50.5%	1	0.5%
80107	Boys Clothing/Furnishings-Wholesale/Manufacturers	9,688	590	198	519	95	NA	102	NA	1	NA
50094	Braids	194	2252	36	1126	16	NA	19	NA	1	NA
50095	Braille Supplies	67	2701	3	2262	2	NA	1	NA	0	NA
50096	Brake Fluids	7	3382	0	3443	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60158	Brake Service	52,759	164	1,036	160	776	NA	256	NA	4	NA
50097	Brake Service Equipment	2,222	1147	49	987	23	46.9%	26	53.1%	0	0.0%
60159	Brake Shoe Bonding & Exchanging	0	3812	0	3814	0	NA	0	NA	0	NA
30058	Brakes-Lining-Manufacturers & Distributors	19	3116	5	2026	2	40.0%	3	60.0%	0	0.0%
30059	Brakes-Manufacturers & Distributors	84	2611	5	2009	2	40.0%	3	60.0%	0	0.0%
80108	Branding Equipment	1	3635	0	3650	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50098	Bras	152	2372	16	1471	10	NA	6	NA	0	NA
80109	Brass	20	3111	0	3254	0	NA	0	NA	0	NA
80110	Brass Fabricators	3	3524	0	3555	0	NA	0	NA	0	NA
80111	Brass Products	14	3208	0	3312	0	NA	0	NA	0	NA
60160	Brazing	16	3169	0	3292	0	NA	0	NA	0	NA
80112	Brazing Alloys	0	3857	0	3857	0	NA	0	NA	0	NA
10010	Breakfast Nooks & Booths	123	2460	0	3020	0	NA	0	NA	0	NA
30060	Brewers	246	2140	2	2367	1	NA	1	NA	0	NA
30061	Brewers Equipment & Supplies	21	3085	0	3238	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50099	Brick Preservatives	743	1605	13	1542	7	NA	6	NA	0	NA
50100	Brick-Clay-Common & Face	2,476	1099	19	1378	14	NA	2	NA	3	NA
50101	Brick-Concrete, Pumice, Etc.	1,964	1205	37	1105	15	40.5%	20	54.1%	2	5.4%
30063	Brick-Fire	42	2855	0	3142	0	NA	0	NA	0	NA
50102	Brick-Used	0	3766	1	2895	1	100.0%	0	0.0%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50103	Bridal & Millinery Supplies	1,681	1269	50	978	20	40.0%	30	60.0%	0	0.0%
60161	Bridal Gown Preservation	155	2366	7	1847	5	NA	2	NA	0	NA
50104	Bridal Registries	2,075	1183	242	461	24	9.9%	196	81.0%	22	9.1%
50105	Bridal Shops	61,711	142	1,187	145	800	67.4%	352	29.7%	35	2.9%
80113	Bridal Supplies-Wholesale & Mfg.	222	2191	8	1771	7	NA	0	NA	1	NA
10011	Bridge Builders	297	2043	1	2585	0	0.0%	1	100.0%	0	0.0%
60162	Bridge Clubs	0	3813	0	3815	0	NA	0	NA	0	NA
60163	Bridge Instruction	1	3621	0	3638	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70528	Bridge Operators	16	3174	0	3295	0	NA	0	NA	0	NA
80114	Bristles	0	3858	0	3858	0	NA	0	NA	0	NA
80115	Broaching	17	3155	0	3281	0	NA	0	NA	0	NA
30064	Bronze	21	3086	1	2801	0	NA	1	NA	0	NA
30065	Bronze Powders & Liquids	0	3678	0	3689	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50106	Bronze Tablets	0	3767	0	3772	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
61049	Bronzing	503	1785	5	1969	4	NA	1	NA	0	NA
80116	Broom Manufacturers' Equipment & Supplies	24	3055	0	3222	0	NA	0	NA	0	NA
50107	Brooms	0	3768	0	3773	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80117	Brush Manufacturers' Equipment & Supplies	4	3482	0	3525	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50108	Brushes	36	2907	0	3163	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80118	Buckets-Digging & Hoisting	28	3000	0	3198	0	NA	0	NA	0	NA
50109	Buckles	198	2243	2	2391	2	NA	0	NA	0	NA
80119	Buffing & Polishing Equipment & Supplies	37	2900	4	2130	0	NA	4	NA	0	NA
60164	Building Cleaning-Exterior	1,979	1202	10	1630	4	40.0%	6	60.0%	0	0.0%
10012	Building Construction Consultants	32,427	271	322	395	201	62.4%	117	36.3%	4	1.2%
10013	Building Contractors	88,541	106	875	186	465	NA	365	NA	45	NA
60165	Building Inspection	10,298	570	63	888	34	54.0%	27	42.9%	2	3.2%
50110	Building Materials	101,479	99	3,695	44	3,519	NA	154	NA	22	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50111	Building Materials-Used	260	2116	3	2208	0	0.0%	3	100.0%	0	0.0%
10014	Building Restoration & Preservation	7,772	658	64	882	36	NA	26	NA	2	NA
10015	Buildings-Concrete	367	1949	8	1758	5	62.5%	3	37.5%	0	0.0%
50112	Buildings-Metal	10,125	579	170	567	135	79.4%	28	16.5%	7	4.1%
10016	Buildings-Pole & Post Frame	4,206	901	68	859	42	61.8%	23	33.8%	3	4.4%
50113	Buildings-Portable	3,959	920	53	955	25	NA	27	NA	1	NA
50114	Buildings-Pre-Cut, Prefab & Modular -Dealers	26,859	317	317	400	255	NA	61	NA	1	NA
60166	Bulldozers	492	1796	5	1970	3	NA	2	NA	0	NA
80120	Bulletin & Directory Boards	32	2956	2	2488	0	0.0%	2	100.0%	0	0.0%
50115	Bullet-Resistant Equipment	13	3220	0	3320	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50116	Buoys-Marine	0	3769	0	3774	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60167	Burglar Alarm Systems-Dealers, Monitoring & Svc.	37,857	234	642	236	515	80.2%	120	18.7%	7	1.1%
60168	Burial Advisory Service	50	2797	1	2720	0	0.0%	1	100.0%	0	0.0%
80121	Burial Vaults	1,547	1305	2	2308	1	NA	1	NA	0	NA
80122	Burlap	0	3859	0	3859	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70529	Bus Lines	952	1499	42	1054	26	61.9%	15	35.7%	1	2.4%
70530	Bus Lines Ticket Agencies	30	2981	3	2286	2	66.7%	1	33.3%	0	0.0%
30066	Buses-Bodies	3	3495	0	3535	0	NA	0	NA	0	NA
70531	Buses-Charter & Rental	18,094	407	528	278	408	77.3%	114	21.6%	6	1.1%
80123	Buses-Distributors & Manufacturers	184	2282	0	2984	0	NA	0	NA	0	NA
80124	Buses-Parts & Supplies	21	3099	1	2805	1	100.0%	0	0.0%	0	0.0%
60169	Buses-Repair & Service	146	2395	0	3006	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80125	Buses-Used	41	2870	1	2741	0	0.0%	1	100.0%	0	0.0%
30067	Bushings	7	3374	0	3438	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60170	Business & Trade Organizations	29,633	296	101	714	85	NA	8	NA	8	NA
60171	Business Brokers	21,884	364	114	676	64	56.1%	48	42.1%	2	1.8%
60172	Business Consultants	111,567	85	803	202	584	NA	189	NA	30	NA
50117	Business Forms & Systems	18,002	409	434	315	412	94.9%	21	4.8%	1	0.2%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
20086	Business Opportunity Cos.	234,126	34	1,715	105	1,101	NA	550	NA	64	NA
20087	Business Promotions - General	20,334	382	376	354	247	65.7%	117	31.1%	12	3.2%
60987	Business Services (General)	168,852	53	3,194	53	1,963	NA	1,011	NA	220	NA
30068	Butchering	286	2060	15	1504	7	46.7%	7	46.7%	1	6.7%
80126	Butchers Equipment & Supplies	6	3425	0	3477	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80127	Butter	1	3636	0	3651	0	NA	0	NA	0	NA
50118	Buttonhole Makers	0	3770	0	3775	0	NA	0	NA	0	NA
80128	Buttons-Advertising	273	2084	2	2362	0	NA	2	NA	0	NA
50119	Buttons-Clothing	144	2402	2	2413	1	NA	1	NA	0	NA
80129	Buttons-Manufacturers Equipment & Supplies	35	2921	4	2132	1	NA	3	NA	0	NA
60719	Buying Clubs & Group Purchasing Service	64,400	139	1,895	90	1,165	NA	704	NA	26	NA
10017	Cabanas-Beach & Pool	8	3341	2	2527	1	50.0%	1	50.0%	0	0.0%
50120	Cabinet Makers	59,079	149	484	292	245	NA	213	NA	26	NA
10184	Cabinet Refinishers	5,512	783	44	1031	26	NA	13	NA	5	NA
50121	Cabinets	40,794	218	361	362	169	NA	180	NA	12	NA
30069	Cabinets Equipment & Supplies	4,275	890	42	1047	26	NA	16	NA	0	NA
10018	Cable Splicing	2,290	1136	5	1950	4	80.0%	0	0.0%	1	20.0%
30070	Cabs-Tractor, Truck, Etc.	61	2725	5	2013	4	80.0%	1	20.0%	0	0.0%
30071	Caissons-Structural	0	3679	0	3690	0	NA	0	NA	0	NA
50122	Cake Decorating Equipment & Supplies	375	1938	15	1500	9	60.0%	6	40.0%	0	0.0%
60173	Calculating Service	71	2679	0	3083	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80130	Calculators, Adding Machines & Supplies	175	2307	1	2617	1	100.0%	0	0.0%	0	0.0%
50123	Calendars	236	2162	8	1769	6	75.0%	2	25.0%	0	0.0%
60174	Calligraphers	237	2160	6	1922	3	NA	3	NA	0	NA
50124	Campers-Dealers	3,286	995	39	1081	33	NA	6	NA	0	NA
60175	Campers-Rent & Lease	1,295	1356	18	1408	9	50.0%	9	50.0%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60176	Campers-Service & Repair	1,281	1361	20	1357	12	60.0%	6	30.0%	2	10.0%
50125	Campers-Supplies & Parts	323	2010	3	2191	2	66.7%	1	33.3%	0	0.0%
30072	Campers-Wholesale & Manufacturers	769	1587	31	1166	29	NA	2	NA	0	NA
60177	Campgrounds & RV Parks	6,968	694	200	517	151	75.5%	47	23.5%	2	1.0%
50126	Camping Equipment	2,464	1104	33	1141	22	NA	8	NA	3	NA
60178	Camping Equipment-Renting	652	1658	7	1812	4	NA	3	NA	0	NA
60179	Camps	3,721	946	88	777	52	59.1%	30	34.1%	6	6.8%
30073	Cams-Grinding & Cutting	16	3161	0	3287	0	NA	0	NA	0	NA
50127	Candle Making Supplies	313	2025	3	2194	3	NA	0	NA	0	NA
50128	Candles-Retail	4,146	904	85	787	38	NA	41	NA	6	NA
80131	Candles-Wholesale & Manufacturers	2,057	1189	15	1480	10	NA	4	NA	1	NA
30074	Candy & Confectionery Brokers	416	1881	1	2571	0	NA	0	NA	1	NA
30075	Candy & Confectionery Manufacturers Equip/Supplies	11	3257	0	3348	0	NA	0	NA	0	NA
80132	Candy & Confectionery Manufacturers Supplies	186	2276	0	2983	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50129	Candy & Confectionery-Retail	5,303	797	46	1004	28	60.9%	16	34.8%	2	4.3%
30076	Candy & Confectionery-Wholesale & Manufacturers	1,507	1312	19	1383	9	NA	10	NA	0	NA
80133	Canes	26	3021	1	2779	1	NA	0	NA	0	NA
30077	Caning	1	3591	0	3610	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50130	Caning Supplies	0	3771	0	3776	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80134	Canners	61	2730	0	3099	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30078	Canners Equipment & Supplies	10	3283	0	3371	0	NA	0	NA	0	NA
30079	Cans	1	3592	2	2540	2	NA	0	NA	0	NA
80135	Cans Manufacturers Machinery	14	3209	0	3313	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80136	Canvas Goods	176	2303	6	1930	2	33.3%	4	66.7%	0	0.0%
80137	Canvas-Wholesale & Manufacturers	46	2824	4	2125	4	NA	0	NA	0	NA
80138	Capacitors	2	3570	0	3592	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50131	Caps & Gowns	66	2707	2	2455	2	100.0%	0	0.0%	0	0.0%
30080	Caps-Wholesale & Manufacturers	73	2662	1	2684	1	NA	0	NA	0	NA
70532	Car Loading & Unloading	7	3391	0	3452	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70533	Car Pool Information	30	2982	9	1724	9	100.0%	0	0.0%	0	0.0%
60180	Car Wash & Polish	31,824	279	1,324	129	790	NA	446	NA	88	NA
50132	Car Wash & Polish Equipment & Supplies	821	1558	6	1884	4	NA	2	NA	0	NA
30082	Carbide Metals & Products	96	2571	0	3053	0	NA	0	NA	0	NA
80140	Carbon Paper	4	3483	0	3526	0	NA	0	NA	0	NA
30083	Carbon Products	22	3076	1	2797	0	NA	1	NA	0	NA
30084	Carbon-Activated	2	3539	0	3568	0	NA	0	NA	0	NA
60181	Carburetors	125	2452	1	2641	1	100.0%	0	0.0%	0	0.0%
80141	Cardboard	58	2745	0	3102	0	NA	0	NA	0	NA
60182	Career & Outplacement Counseling	34,612	258	260	439	170	NA	81	NA	9	NA
30086	Cargo & Freight Containers	641	1668	19	1391	10	NA	6	NA	3	NA
80142	Cargo Stabilizing Devices	7	3395	1	2858	1	NA	0	NA	0	NA
30087	Carnival Supplies	46	2822	0	3128	0	NA	0	NA	0	NA
60183	Carnivals	55	2761	0	3109	0	NA	0	NA	0	NA
10019	Carpenters	33,974	260	260	440	109	41.9%	143	55.0%	8	3.1%
30088	Carpet & Rug Binding Machines	69	2687	3	2261	2	NA	1	NA	0	NA
60184	Carpet & Rug Cleaners	229,284	35	2,233	75	1,406	NA	740	NA	87	NA
80143	Carpet & Rug Cleaning Equipment & Supplies	4,231	895	46	1006	17	NA	22	NA	7	NA
60185	Carpet & Rug Cleaning Equipment-Rental	78	2644	6	1941	3	NA	3	NA	0	NA
50133	Carpet & Rug Dealers-New	240,147	33	2,924	60	2,286	NA	570	NA	68	NA
50134	Carpet & Rug Dealers-Used	13,880	485	194	527	137	NA	54	NA	3	NA
80144	Carpet & Rug Distributors & Manufacturers	18,966	396	181	546	127	NA	54	NA	0	NA
60186	Carpet & Rug Dyers	425	1867	9	1693	3	33.3%	5	55.6%	1	11.1%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
10020	Carpet & Rug Measuring	50	2791	1	2717	0	0.0%	1	100.0%	0	0.0%
50135	Carpet & Rug Pads, Linings & Accessories	240	2154	6	1920	2	NA	3	NA	1	NA
60187	Carpet & Rug Renting	11	3269	0	3358	0	NA	0	NA	0	NA
10021	Carpet & Rug Repair	2,107	1174	29	1185	15	51.7%	13	44.8%	1	3.4%
80145	Carpet & Rug Weavers	24	3056	1	2790	1	NA	0	NA	0	NA
10022	Carpet Layers	10,353	564	169	568	85	50.3%	73	43.2%	11	6.5%
80146	Carpet Layers Equipment & Supplies	410	1890	7	1822	5	NA	2	NA	0	NA
80147	Carpet Workrooms	9	3334	0	3407	0	NA	0	NA	0	NA
10023	Carports	4,555	860	117	671	71	60.7%	45	38.5%	1	0.9%
70534	Carriages-Horse	570	1704	11	1606	5	45.5%	5	45.5%	1	9.1%
80148	Cash Registers & Supplies	2,448	1111	52	960	44	NA	8	NA	0	NA
60188	Casinos	5,378	793	80	810	69	NA	10	NA	1	NA
60189	Caskets	652	1659	6	1888	2	NA	2	NA	2	NA
50136	Casters & Glides	262	2108	0	2955	0	NA	0	NA	0	NA
30090	Catalog Designers & Compilers	20	3103	0	3248	0	NA	0	NA	0	NA
50137	Catalog Showrooms	9,959	584	148	596	105	70.9%	27	18.2%	16	10.8%
50138	Caterers	48,660	182	315	401	189	60.0%	112	35.6%	14	4.4%
30091	Caterers Equipment & Supplies	65	2710	2	2456	1	50.0%	1	50.0%	0	0.0%
10024	Caulking Contractors	493	1793	4	2055	3	75.0%	1	25.0%	0	0.0%
50139	Caulking Materials & Equipment	11	3266	0	3356	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50140	Cave Exploration Equipment & Supplies	1	3613	0	3630	0	NA	0	NA	0	NA
60190	Caverns	29	2991	1	2772	1	NA	0	NA	0	NA
60191	Ceiling Cleaning	373	1942	3	2185	0	NA	3	NA	0	NA
10025	Ceiling Contractors	4,144	905	26	1227	17	65.4%	9	34.6%	0	0.0%
50141	Ceiling Materials	50	2794	1	2718	0	NA	1	NA	0	NA
30092	Cellophane & Cell Materials & Products	242	2149	9	1706	6	66.7%	3	33.3%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
70535	Cellular Telephone Service & Supplies	174,115	48	28,791	1	26,392	91.7%	2,196	7.6%	203	0.7%
50143	Cement-Retail	425	1866	12	1582	7	NA	5	NA	0	NA
80149	Cement-Wholesale & Manufacturers	270	2090	3	2205	1	NA	1	NA	1	NA
60192	Cemeteries	6,588	709	122	654	82	NA	40	NA	0	NA
80150	Cemetery Equipment & Supplies	273	2085	7	1836	6	85.7%	1	14.3%	0	0.0%
30093	Centrifugal Machinery	12	3241	0	3336	0	NA	0	NA	0	NA
50144	Ceramic Products-Decorative	1,792	1245	11	1592	5	45.5%	6	54.5%	0	0.0%
80151	Ceramic Products-Industrial	5	3451	0	3503	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30094	Ceramics-Equipment & Supplies	1,088	1448	5	1958	4	80.0%	1	20.0%	0	0.0%
30095	Cereals	10	3284	0	3372	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
90026	Chain Letters	734	1613	4	2042	0	0.0%	3	75.0%	1	25.0%
50145	Chains	32	2951	0	3179	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80152	Chairs-Orthopedic & Lift	1,323	1350	23	1287	13	NA	10	NA	0	NA
60193	Chairs-Rent	6,153	747	213	493	128	60.1%	81	38.0%	4	1.9%
80153	Chairs-Wholesale & Manufacturers	377	1936	6	1905	2	33.3%	4	66.7%	0	0.0%
50146	Chalkboards	0	3772	1	2896	1	NA	0	NA	0	NA
60194	Chambers Of Commerce	33,415	265	9	1679	8	NA	1	NA	0	NA
50147	Chamois Skins	0	3773	0	3777	0	NA	0	NA	0	NA
50148	Charcoal	3	3508	0	3544	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
90021	Charity - Local	173,195	49	268	433	191	71.3%	74	27.6%	3	1.1%
90031	Charity - National	12,810	500	38	1086	31	NA	7	NA	0	NA
60977	Charity-Advertising for Publications	2,184	1156	5	1951	4	80.0%	1	20.0%	0	0.0%
60195	Charts	1	3622	0	3639	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70536	Chauffeur Service	819	1559	4	2039	1	NA	3	NA	0	NA
80154	Check Cashing Protection Systems	5,831	765	244	457	227	NA	14	NA	3	NA
20005	Check Cashing Service	23,478	349	623	242	515	NA	99	NA	9	NA
80155	Check Protection & Signing Machines	229	2175	5	1990	4	NA	1	NA	0	NA
60196	Check Room Service	0	3814	0	3816	0	NA	0	NA	0	NA
30096	Checks-Printing	12,864	499	208	501	184	88.5%	24	11.5%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80156	Cheese	158	2357	8	1780	3	NA	5	NA	0	NA
80157	Cheesecloth	0	3860	0	3860	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80158	Chemical Cleaning-Industrial	2,549	1089	15	1478	11	73.3%	4	26.7%	0	0.0%
30097	Chemical Milling	56	2754	0	3105	0	NA	0	NA	0	NA
30098	Chemical Plant Equipment & Supplies	297	2044	3	2200	3	NA	0	NA	0	NA
80159	Chemicals	2,162	1163	27	1214	11	NA	13	NA	3	NA
70537	Chemicals-Reclaiming	25	3037	0	3212	0	NA	0	NA	0	NA
60197	Chemists-Analytical & Consulting	250	2134	5	1988	5	100.0%	0	0.0%	0	0.0%
30099	Chemists-Manufacturers	370	1945	27	1225	27	NA	0	NA	0	NA
60198	Chess Instruction	15	3190	1	2825	0	0.0%	1	100.0%	0	0.0%
30100	Chewing Gum	1	3593	0	3611	0	NA	0	NA	0	NA
60199	Child Care Centers	81,604	111	507	285	335	66.1%	154	30.4%	18	3.6%
50149	Children's & Infants Wear-Retail	5,392	792	180	549	118	65.6%	55	30.6%	7	3.9%
80160	Children's & Infants Wear-Wholesale & Mfrs.	125	2455	10	1677	5	50.0%	5	50.0%	0	0.0%
80161	Chillers-Liquid	2	3571	0	3593	0	NA	0	NA	0	NA
50150	Chimes & Bells	7,571	667	203	508	171	84.2%	32	15.8%	0	0.0%
10026	Chimney Builders & Repair	26,573	320	194	526	94	48.5%	90	46.4%	10	5.2%
60201	Chimney Cleaning	74,142	125	317	399	172	NA	126	NA	19	NA
80162	Chimney Cleaning Equipment & Supplies	229	2176	6	1923	1	16.7%	3	50.0%	2	33.3%
80163	Chimney Lining Materials	50	2799	0	3122	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80164	Chimneys-Prefabricated	26	3022	2	2503	2	NA	0	NA	0	NA
60202	China & Crystal-Repair	213	2212	1	2604	1	100.0%	0	0.0%	0	0.0%
60203	China & Glassware-Renting	0	3815	0	3817	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50151	China & Glassware-Retail	2,143	1169	39	1083	21	53.8%	16	41.0%	2	5.1%
80165	China Decorators	1	3637	0	3652	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80166	China-Wholesale & Manufacturers	12	3252	1	2836	1	NA	0	NA	0	NA
50152	Chinese Food Products	127	2446	2	2423	1	50.0%	1	50.0%	0	0.0%
60204	Chiropractor Information Bureaus	48	2809	2	2471	2	100.0%	0	0.0%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60205	Chiropractors D.C.	36,384	244	294	416	242	NA	46	NA	6	NA
80167	Chiropractors' Equipment & Supplies	68	2698	0	3091	0	NA	0	NA	0	NA
80168	Chlorinators	3	3525	1	2876	1	NA	0	NA	0	NA
30101	Chocolate & Cocoa	422	1872	3	2178	2	NA	1	NA	0	NA
60206	Choreographers	0	3816	1	2899	1	100.0%	0	0.0%	0	0.0%
60207	Christian Science Practitioners	0	3817	0	3818	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60208	Christian Science Reading Rooms	74	2660	0	3078	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60209	Christmas Lights & Decorations	499	1786	14	1518	5	35.7%	8	57.1%	1	7.1%
00114	Christmas Trees	1,044	1468	12	1570	7	58.3%	5	41.7%	0	0.0%
50153	Chucks	2	3556	0	3580	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30102	Church Furnishings	163	2340	4	2087	2	NA	2	NA	0	NA
80170	Church Supplies	283	2067	7	1835	5	71.4%	2	28.6%	0	0.0%
60210	Churches	3,739	944	50	977	36	NA	13	NA	1	NA
50154	Cigar & Cigarette & Tobacco Dealers-Retail	6,165	745	146	602	65	44.5%	76	52.1%	5	3.4%
80171	Cigar & Cigarette & Tobacco Dealers-Wholesale	378	1930	21	1341	2	NA	17	NA	2	NA
50155	Cigar & Cigarette Lighters	50	2795	1	2719	1	NA	0	NA	0	NA
30103	Cigar, Cigarette & Tobacco Manufacturers	61	2726	1	2700	0	NA	0	NA	1	NA
80172	Cinders	7	3396	0	3454	0	NA	0	NA	0	NA
30104	Circuit Breakers	8	3342	0	3412	0	NA	0	NA	0	NA
60211	Circulation Auditors	47	2815	0	3126	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60212	Circus Companies	42	2858	1	2738	1	100.0%	0	0.0%	0	0.0%
10027	Cistern Builders	2	3537	0	3566	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60213	City & Town Planners	168	2327	3	2227	3	100.0%	0	0.0%	0	0.0%
80173	Clamps	3	3526	0	3556	0	NA	0	NA	0	NA
30106	Clay Products	421	1874	1	2570	0	NA	1	NA	0	NA
10028	Clean Room Facilities	38	2887	2	2479	2	100.0%	0	0.0%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
10029	Clean Rooms-Installation & Equipment	106	2535	0	3043	0	NA	0	NA	0	NA
60214	Cleaners	78,477	115	4,455	34	2,179	48.9%	2,160	48.5%	116	2.6%
80174	Cleaners & Dyers Equipment & Supplies	32	2957	4	2134	2	NA	2	NA	0	NA
60215	Cleaners-Self Service	125	2453	9	1718	7	NA	1	NA	1	NA
60216	Cleaners-Wholesale	172	2311	10	1672	5	NA	4	NA	1	NA
80176	Cleaning Compounds	445	1841	7	1819	3	NA	4	NA	0	NA
61038	Cleaning Supplies	4,876	828	95	747	62	NA	30	NA	3	NA
80177	Cleaning Systems Press, Chemical, Etc.	2,468	1103	24	1264	13	NA	8	NA	3	NA
60218	Clinics	32,425	272	819	196	574	NA	228	NA	17	NA
60219	Clipping Service	100	2558	0	3049	0	NA	0	NA	0	NA
30107	Clocks-Components	3	3496	2	2533	1	NA	1	NA	0	NA
50156	Clocks-Dealers	2,055	1190	45	1023	23	51.1%	20	44.4%	2	4.4%
50157	Clocks-Service & Repair	4,286	888	142	612	77	NA	61	NA	4	NA
80178	Clocks-Wholesale & Manufacturers	318	2020	2	2352	0	0.0%	2	100.0%	0	0.0%
50158	Closet Accessories	20,909	376	145	605	102	NA	39	NA	4	NA
80179	Closures-Industrial-Protective	16	3176	1	2819	1	100.0%	0	0.0%	0	0.0%
60220	Cloth Cutting	0	3818	0	3819	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30108	Cloth Cutting Machines	0	3680	0	3691	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30109	Cloth Laying Machines	0	3681	0	3692	0	NA	0	NA	0	NA
50159	Clothes-Consignment & Resale	6,484	717	292	418	142	NA	103	NA	47	NA
55093	Clothing-Retail	3,631	960	401	337	252	NA	127	NA	22	NA
50160	Clubs	7,515	670	348	372	301	NA	43	NA	4	NA
50161	Clutches	179	2297	8	1778	4	50.0%	3	37.5%	1	12.5%
50162	Coal & Coke-Retail	68	2696	1	2695	1	NA	0	NA	0	NA
80180	Coal & Coke-Wholesale	8	3361	0	3426	0	NA	0	NA	0	NA
00115	Coal Brokers	229	2174	0	2964	0	NA	0	NA	0	NA
00116	Coal Miners & Shippers	557	1717	0	2914	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
00117	Coal Washing	0	3659	0	3670	0	NA	0	NA	0	NA
30110	Coat Fronts	1	3594	0	3612	0	NA	0	NA	0	NA
80181	Coated Fabrics	16	3177	0	3297	0	NA	0	NA	0	NA
30111	Coatings-Protective	7,595	665	1,734	100	1,681	96.9%	51	2.9%	2	0.1%
30112	Coatings-Vacuum Deposition	117	2491	6	1936	5	83.3%	1	16.7%	0	0.0%
60221	Coats Of Arms	1	3623	0	3640	0	NA	0	NA	0	NA
80182	Coats-Wholesale & Manufacturers	115	2504	8	1781	6	NA	2	NA	0	NA
50163	Cocktail Lounges	463	1824	23	1299	14	NA	8	NA	1	NA
30113	Cocktail Mixes	0	3682	0	3693	0	NA	0	NA	0	NA
50164	Coffee & Tea	7,438	674	135	625	97	NA	37	NA	1	NA
50165	Coffee Break Service & Supplies	6,253	739	70	847	43	NA	15	NA	12	NA
80183	Coffee Brewing Devices	1,486	1316	36	1122	27	75.0%	7	19.4%	2	5.6%
80184	Coffee Roasting & Handling Equipment	380	1928	4	2063	2	50.0%	2	50.0%	0	0.0%
60222	Coil Winding	11	3270	0	3359	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60223	Coils-Electric	16	3170	0	3293	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60224	Coils-Fin	12	3248	0	3342	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60225	Coils-Plate	22	3080	0	3234	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30114	Coin & Bill Change Machines	109	2519	6	1937	5	NA	1	NA	0	NA
80185	Coin & Bill Count, Sort, Wrap Machines	207	2224	5	1991	4	80.0%	1	20.0%	0	0.0%
20006	Coin & Bill Count, Sort, Wrap Services	21	3084	1	2800	1	NA	0	NA	0	NA
50166	Coin Cards	24	3046	12	1589	3	NA	9	NA	0	NA
50167	Coin Dealers, Supplies, Etc.	21,234	374	187	540	130	69.5%	55	29.4%	2	1.1%
50168	Coin Wrappers	2	3557	2	2539	1	50.0%	1	50.0%	0	0.0%
30115	Coins & Tokens-Manufacturers	749	1602	22	1317	15	68.2%	7	31.8%	0	0.0%
30116	Cold Type Composition	26	3012	0	3207	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80186	Collapsible Tubes	0	3861	0	3861	0	NA	0	NA	0	NA
80187	Collating Equipment	0	3862	0	3862	0	NA	0	NA	0	NA
50169	Collectibles	14,988	459	680	227	357	52.5%	301	44.3%	22	3.2%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60226	Collection Agencies	280,503	32	14,322	6	12,177	NA	1,970	NA	175	NA
30117	Collection Systems	18,979	395	1,212	142	890	73.4%	321	26.5%	1	0.1%
60227	Colonic Irrigation	102	2549	1	2660	0	0.0%	1	100.0%	0	0.0%
30118	Color Cards	11	3258	0	3349	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60228	Color Consultants	159	2354	0	2994	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60229	Color Matching Service & Equipment	0	3819	0	3820	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30119	Color Separations-Offset , Photo Engraving	119	2481	1	2645	0	0.0%	1	100.0%	0	0.0%
30120	Colors & Pigment	20	3104	0	3249	0	NA	0	NA	0	NA
30121	Colors-Food	0	3683	0	3694	0	NA	0	NA	0	NA
30122	Columns	10	3285	0	3373	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80188	Combs	0	3863	0	3863	0	NA	0	NA	0	NA
30123	Combustion Controls	10	3286	0	3374	0	NA	0	NA	0	NA
50170	Comic Books	1,478	1319	46	1016	22	NA	23	NA	1	NA
80811	Commercial Products Manufacturers	29,201	301	653	233	528	NA	125	NA	0	NA
30786	Commercial Products Wholesale & Distributor	30,297	290	329	387	271	82.4%	57	17.3%	1	0.3%
60230	Commercials-Radio & Television	563	1708	6	1891	6	NA	0	NA	0	NA
10030	Commissary Contractors	114	2507	8	1782	8	100.0%	0	0.0%	0	0.0%
20007	Commodity Brokers	10,499	557	82	799	68	NA	13	NA	1	NA
60231	Communication Consultants	7,213	683	61	903	32	52.5%	24	39.3%	5	8.2%
30560	Compact Disc, Tapes, Record-Whls & Mfrs.	2,458	1105	91	768	56	NA	33	NA	2	NA
50534	Compact Discs, Tapes & Records - Retail	16,763	428	407	334	278	68.3%	112	27.5%	17	4.2%
50171	Compactors-Waste-Household-Dealers	43	2850	5	2019	4	80.0%	1	20.0%	0	0.0%
80189	Compactors-Waste-Industrial & Commercial	181	2293	6	1928	6	NA	0	NA	0	NA
60232	Compactors-Waste-Service & Repair	26	3020	4	2136	4	100.0%	0	0.0%	0	0.0%
30124	Compactors-Waste-Supplies & Parts	3	3497	0	3536	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30125	Compactors-Waste-Wholesale & Manufacturers	20	3105	0	3250	0	NA	0	NA	0	NA
30126	Comparators	4	3459	0	3509	0	NA	0	NA	0	NA
50172	Compasses	385	1920	2	2343	1	NA	1	NA	0	NA
80190	Compressors	964	1493	4	2035	3	NA	1	NA	0	NA
60233	Compressors-Rent	10	3306	1	2845	1	100.0%	0	0.0%	0	0.0%
60234	Compressors-Repair	14	3207	2	2521	0	0.0%	2	100.0%	0	0.0%
60236	Computer Software Publishers & Developers	57,025	154	743	214	551	74.2%	183	24.6%	9	1.2%
60235	Computers Software & Services	206,193	40	5,857	23	4,929	NA	848	NA	80	NA
60237	Computers-Bulletin Boards	131	2436	10	1676	5	50.0%	5	50.0%	0	0.0%
60238	Computers-Cable & Installation	5,743	768	83	795	51	NA	28	NA	4	NA
50173	Computers-Dealers	226,785	36	10,292	12	9,106	88.5%	1,014	9.9%	172	1.7%
60239	Computers-Disaster Recovery	4,455	868	74	831	48	64.9%	26	35.1%	0	0.0%
50174	Computers-Furniture	931	1506	35	1133	17	NA	9	NA	9	NA
60240	Computers-Graphics	1,571	1295	40	1076	16	40.0%	21	52.5%	3	7.5%
60241	Computers-Multimedia	39,806	222	459	305	312	68.0%	145	31.6%	2	0.4%
65243	Computers-Network Security	492	1797	6	1897	3	NA	2	NA	1	NA
60242	Computers-Networks	27,127	315	150	591	67	44.7%	75	50.0%	8	5.3%
60243	Computers-Rent & Lease	6,281	736	100	726	72	72.0%	24	24.0%	4	4.0%
60244	Computers-Rooms-Installation & Equipment	626	1678	9	1689	8	88.9%	1	11.1%	0	0.0%
65246	Computers-Security Equip & Systems	1,098	1441	113	683	82	NA	30	NA	1	NA
60245	Computers-Service & Repair	77,841	116	1,160	148	735	63.4%	396	34.1%	29	2.5%
50175	Computers-Supplies & Parts	99,567	101	4,760	32	4,090	85.9%	632	13.3%	38	0.8%
60246	Computers-Sys Designers & Consult	105,411	93	355	363	233	NA	116	NA	6	NA
60247	Computers-Time Share	49	2802	2	2470	0	0.0%	2	100.0%	0	0.0%
60248	Computers-Training	39,253	227	437	313	373	85.4%	56	12.8%	8	1.8%
50176	Computers-Used	5,474	787	62	897	33	53.2%	22	35.5%	7	11.3%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80191	Computers-Wholesale & Manufacturers	40,843	217	1,483	118	1,257	NA	223	NA	3	NA
60249	Concert Bureaus	74	2661	3	2260	3	100.0%	0	0.0%	0	0.0%
61066	Concert Halls	637	1671	26	1237	16	61.5%	7	26.9%	3	11.5%
50177	Concessionaires	211	2216	2	2384	2	NA	0	NA	0	NA
80192	Concrete Additives	258	2121	2	2364	2	100.0%	0	0.0%	0	0.0%
80193	Concrete Aggregates	155	2367	5	1997	3	60.0%	2	40.0%	0	0.0%
30127	Concrete Block/Product Molding Machine	734	1612	20	1367	4	NA	15	NA	1	NA
50178	Concrete Blocks & Shapes	4,832	834	46	1005	13	NA	32	NA	1	NA
80194	Concrete Breaking Equipment	151	2376	0	3000	0	NA	0	NA	0	NA
10031	Concrete Breaking, Cutting, Sawing	1,796	1244	8	1734	4	50.0%	4	50.0%	0	0.0%
80195	Concrete Construction Forms & Accessories.	8,169	643	112	685	50	44.6%	62	55.4%	0	0.0%
10032	Concrete Contractors	182,824	43	1,794	94	773	NA	914	NA	107	NA
80196	Concrete Curing & Treating Materials	895	1523	10	1641	7	NA	3	NA	0	NA
80197	Concrete Mixers	200	2240	4	2081	1	25.0%	3	75.0%	0	0.0%
60250	Concrete Mixers-Renting	44	2841	0	3137	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30128	Concrete Mixing Plant Equipment	15	3182	1	2821	0	NA	0	NA	1	NA
50179	Concrete Patching Compounds	362	1959	8	1760	3	NA	4	NA	1	NA
50180	Concrete Products	7,527	669	49	982	28	57.1%	17	34.7%	4	8.2%
10033	Concrete Pumping Service	1,302	1354	2	2310	1	NA	1	NA	0	NA
50181	Concrete Reinforcements	7,941	655	98	732	47	48.0%	51	52.0%	0	0.0%
80198	Concrete Vibrators	274	2081	0	2948	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80199	Concrete-Prestressed	6,874	697	91	763	45	49.5%	46	50.5%	0	0.0%
50182	Concrete-Ready Mixed	3,650	957	18	1405	10	55.6%	6	33.3%	2	11.1%
30129	Condiments & Sauces	16	3162	0	3288	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60251	Condominiums	4,906	827	172	564	120	69.8%	49	28.5%	3	1.7%
30130	Conduit & Fittings	7	3375	0	3439	0	NA	0	NA	0	NA
60252	Conference Centers	664	1650	12	1578	4	33.3%	1	8.3%	7	58.3%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30131	Connectors-Electric	1,620	1282	60	914	49	NA	11	NA	0	NA
50183	Consignment Service	4,457	867	191	532	81	NA	90	NA	20	NA
10177	Construction & Remodeling Services	684,100	8	6,489	22	3,346	NA	2,778	NA	365	NA
10034	Construction Estimates	4,355	877	18	1403	6	NA	12	NA	0	NA
60253	Construction Management	11,000	546	91	762	54	59.3%	34	37.4%	3	3.3%
60254	Construction Reports	235	2164	3	2214	2	66.7%	1	33.3%	0	0.0%
20049	Consumer Finance & Loan Co.	179,464	46	4,792	30	3,936	NA	741	NA	115	NA
60255	Consumers Cooperative Organizations	803	1572	10	1645	6	NA	4	NA	0	NA
50184	Contact Lenses	14,513	466	468	302	357	76.3%	100	21.4%	11	2.4%
70538	Containerized Freight Service	532	1738	7	1815	6	NA	1	NA	0	NA
60256	Contest Arranging & Judging	504	1783	6	1896	4	66.7%	2	33.3%	0	0.0%
30132	Contract Manufacturing	12,315	510	346	375	241	NA	102	NA	3	NA
80201	Contractors Equipment & Supplies-Dealers & Ser	4,372	875	18	1402	14	NA	3	NA	1	NA
60257	Contractors Equipment & Supplies-Rent/Lease	4,080	909	40	1072	25	62.5%	15	37.5%	0	0.0%
10035	Contractors-General	1,105,712	3	9,642	13	5,079	NA	4,129	NA	434	NA
80200	Controls, Control Sys & Regulators	8,857	620	50	972	31	62.0%	19	38.0%	0	0.0%
50199	Convenience Stores	10,415	562	266	437	166	NA	91	NA	9	NA
60258	Convention Information	115	2502	1	2651	0	0.0%	0	0.0%	1	100.0%
60259	Convention Services & Facilities	8,209	642	126	641	39	31.0%	83	65.9%	4	3.2%
60260	Convents & Monasteries	1	3624	0	3641	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30133	Converters-Electric	8	3343	1	2850	0	NA	1	NA	0	NA
80202	Conveyors & Conveying Equipment	690	1637	2	2319	2	NA	0	NA	0	NA
50185	Cookies & Crackers	459	1827	10	1656	4	40.0%	6	60.0%	0	0.0%
60261	Cooking Instruction	437	1853	6	1900	4	66.7%	2	33.3%	0	0.0%
50186	Cooking Utensils	19,750	392	173	561	152	87.9%	18	10.4%	3	1.7%
30134	Cooling Towers	73	2663	1	2685	0	NA	0	NA	1	NA
80203	Copiers & Copier Supplies	13,746	488	284	424	212	74.6%	71	25.0%	1	0.4%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80205	Copper Products	21	3100	5	2025	2	NA	3	NA	0	NA
80206	Coppersmiths	22	3081	0	3235	0	NA	0	NA	0	NA
60262	Copy & Duplicating Service	40,899	216	423	325	310	73.3%	107	25.3%	6	1.4%
60263	Copyright Service	6,055	753	8	1725	7	87.5%	1	12.5%	0	0.0%
50187	Cord Sets & Cords-Electric	31	2967	3	2285	3	100.0%	0	0.0%	0	0.0%
30135	Cork & Cork Products	3	3498	0	3537	0	NA	0	NA	0	NA
30136	Corn Products	10	3287	0	3375	0	NA	0	NA	0	NA
30137	Cornices-Building	0	3684	1	2891	1	100.0%	0	0.0%	0	0.0%
80207	Corporation Supplies	33	2944	2	2485	2	NA	0	NA	0	NA
60264	Correspondence Schools	58,634	152	425	323	393	NA	18	NA	14	NA
30138	Corrosion Control	67	2700	0	3092	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50188	Corsets & Girdles	22	3078	1	2799	0	NA	1	NA	0	NA
61034	Cosmetic Sales	5,250	803	145	607	82	56.6%	54	37.2%	9	6.2%
50189	Cosmetics & Perfumes-Retail	35,831	247	326	389	249	NA	72	NA	5	NA
80208	Cosmetics & Toilet Preps-Manufacturers E/S	519	1759	12	1580	9	NA	3	NA	0	NA
80209	Cosmetics-Wholesale & Manufacturers	3,667	955	77	820	72	NA	2	NA	3	NA
50190	Costume Fabrics, Trim & Accessories	627	1677	58	923	51	NA	7	NA	0	NA
60265	Costumes-Masquerade & Theatrical	4,925	824	162	574	107	NA	48	NA	7	NA
00118	Cotton	29	2986	0	3193	0	NA	0	NA	0	NA
00119	Cotton Ginning Equipment & Supplies	1	3585	0	3604	0	NA	0	NA	0	NA
80210	Cotton Gins	17	3156	0	3282	0	NA	0	NA	0	NA
80211	Cotton Goods Brokers	4	3484	0	3527	0	NA	0	NA	0	NA
80212	Cotton Goods-Wholesale & Manufacturers	35	2922	9	1723	6	NA	3	NA	0	NA
80213	Cotton Picking Machinery	3	3527	0	3557	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30139	Cottonseed Products	1	3595	0	3613	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50191	Counter Tops	34,776	257	274	428	171	62.4%	94	34.3%	9	3.3%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80214	Counterfeit Money Detection Devices	35	2923	0	3169	0	NA	0	NA	0	NA
80215	Couplings	0	3864	0	3864	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
90032	Coupon Book Promotions	6,444	721	291	420	250	NA	34	NA	7	NA
80216	Covers-Book, Catalog, Etc.	160	2351	21	1347	19	90.5%	1	4.8%	1	4.8%
80217	Covers-Protective	345	1980	30	1181	28	93.3%	2	6.7%	0	0.0%
50192	Craft Galleries & Dealers	6,220	743	61	904	27	44.3%	30	49.2%	4	6.6%
50193	Craft Instruction	2,905	1042	4	2027	3	75.0%	0	0.0%	1	25.0%
50194	Craft Supplies	9,963	583	205	506	106	NA	96	NA	3	NA
10036	Crane Service	1,875	1231	10	1632	3	30.0%	6	60.0%	1	10.0%
80218	Cranes	1,360	1346	3	2148	1	33.3%	2	66.7%	0	0.0%
80219	Cranes-Accessories & Parts	11	3273	2	2524	1	50.0%	1	50.0%	0	0.0%
30140	Crankshaft Grinding	6	3409	0	3464	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30141	Crankshaft Manufacturers	17	3143	0	3272	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80220	Crayons-Wholesale & Manufacturers	0	3865	0	3865	0	NA	0	NA	0	NA
60266	Credit & Debt Counseling	286,101	31	1,635	110	1,195	73.1%	380	23.2%	60	3.7%
85221	Credit Card Processing Service	23,700	348	1,086	153	1,007	92.7%	74	6.8%	5	0.5%
20008	Credit Cards & Plans	134,396	69	6,728	21	5,773	85.8%	794	11.8%	161	2.4%
80221	Credit Cards & Plans-Equipment & Supplies	51,812	170	1,021	162	874	NA	143	NA	4	NA
60267	Credit Cards-Protection Service	40,248	219	765	212	613	80.1%	150	19.6%	2	0.3%
90027	Credit Repair Services	133,694	71	1,405	124	771	54.9%	409	29.1%	225	16.0%
60268	Credit Reporting Agencies	36,835	242	1,788	95	1,601	NA	144	NA	43	NA
20079	Credit Services	42,224	206	912	178	719	NA	170	NA	23	NA
20009	Credit Unions	53,652	162	845	192	783	92.7%	54	6.4%	8	0.9%
20077	Credit-Debt Consolidation Services	169,466	52	1,708	106	1,364	NA	287	NA	57	NA
60269	Cremation Services	6,975	693	12	1556	11	NA	1	NA	0	NA
60270	Cremation Urns	164	2336	1	2622	0	NA	1	NA	0	NA
60271	Crematories	3,214	1007	2	2305	2	100.0%	0	0.0%	0	0.0%
30142	Creosote	0	3685	0	3695	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60272	Criminologists	10	3307	0	3386	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60273	Crisis Intervention Service	441	1845	2	2338	2	100.0%	0	0.0%	0	0.0%
70539	Cruises	16,314	435	592	250	495	NA	92	NA	5	NA
80222	Crushing & Pulverizing Equipment	3	3528	0	3558	0	NA	0	NA	0	NA
60274	Crushing & Pulverizing Service	24	3049	0	3217	0	NA	0	NA	0	NA
50195	Crutches	3	3509	0	3545	0	NA	0	NA	0	NA
60275	Cryogenics	30	2979	1	2771	1	NA	0	NA	0	NA
80223	Crystals-Industrial	2	3572	0	3594	0	NA	0	NA	0	NA
30143	Culverts	91	2588	1	2669	0	0.0%	1	100.0%	0	0.0%
30144	Cupolas	3	3499	0	3538	0	NA	0	NA	0	NA
80224	Curtains-Wholesale & Manufacturers	95	2574	2	2438	1	NA	1	NA	0	NA
50196	Cushions	91	2590	5	2008	2	NA	3	NA	0	NA
70540	Custom Brokers	369	1946	8	1757	6	75.0%	2	25.0%	0	0.0%
55027	Custom Framing	267	2093	24	1280	10	NA	14	NA	0	NA
70541	Customs Consultant	162	2345	1	2624	1	100.0%	0	0.0%	0	0.0%
50197	Cutlery	6,240	740	88	775	68	77.3%	19	21.6%	1	1.1%
80225	Cutting & Slitting Service	26	3023	0	3208	0	NA	0	NA	0	NA
30145	Cylinders-Air & Hydraulic	70	2681	1	2690	1	100.0%	0	0.0%	0	0.0%
50198	Cylinders-Gas	138	2414	1	2638	1	NA	0	NA	0	NA
60276	Cylinders-Hydrostatic Testing	1	3625	0	3642	0	NA	0	NA	0	NA
30146	Cylinders-Rebuild & Repair	113	2511	12	1587	12	100.0%	0	0.0%	0	0.0%
00120	Dairies	1,292	1358	52	962	16	NA	35	NA	1	NA
00121	Dairy Consultants	35	2916	1	2753	1	100.0%	0	0.0%	0	0.0%
80226	Dairy Equipment & Supplies	134	2424	2	2417	2	100.0%	0	0.0%	0	0.0%
80227	Dairy Equipment Repair	92	2585	0	3056	0	NA	0	NA	0	NA
80228	Dairy Products-Wholesale	538	1731	4	2049	3	NA	0	NA	1	NA
60277	Dance Companies	3,330	988	105	704	50	47.6%	49	46.7%	6	5.7%
60278	Dancing Instruction	18,542	401	101	715	66	65.3%	32	31.7%	3	3.0%
50200	Dancing Supplies	1,114	1428	29	1190	8	NA	4	NA	17	NA
50201	Darts & Dart Boards	126	2448	14	1528	7	NA	7	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80229	Data Communications Equipment & Systems	17,941	411	2,702	63	2,664	NA	31	NA	7	NA
80230	Data Processing Equipment	227	2180	4	2077	3	NA	1	NA	0	NA
60279	Data Processing Equipment-Maintenance	15	3191	0	3304	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60280	Data Processing Service	9,533	600	57	926	48	NA	7	NA	2	NA
80231	Data Processing Supplies	105	2542	1	2659	1	NA	0	NA	0	NA
60281	Data Systems-Consultants & Designers	2,925	1038	5	1948	3	NA	2	NA	0	NA
60282	Dating Service	50,756	172	2,410	70	2,147	89.1%	239	9.9%	24	1.0%
60283	Day Care-Adults	4,710	847	29	1182	24	82.8%	5	17.2%	0	0.0%
65134	Day Spas	6,787	700	286	422	115	40.2%	112	39.2%	59	20.6%
30147	Decals	532	1736	17	1439	7	41.2%	9	52.9%	1	5.9%
60284	Decoration Contractors-Party, Convention, Etc	1,644	1276	22	1312	16	72.7%	4	18.2%	2	9.1%
80232	Degreasing Equipment & Supplies	0	3866	0	3866	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30148	Dehumidifying Equipment	680	1642	4	2044	3	75.0%	1	25.0%	0	0.0%
80233	Dehydrating Equipment	0	3867	0	3867	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30149	Dehydrating Service	18	3132	0	3264	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50202	Delicatessens	2,727	1060	36	1118	21	58.3%	13	36.1%	2	5.6%
70542	Delivery Service	24,081	342	1,074	155	955	NA	106	NA	13	NA
80234	Demagnetizers	1	3638	0	3653	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10037	Demolition Contractors	8,117	646	27	1206	15	NA	11	NA	1	NA
60285	Demonstration Services	258	2120	3	2209	2	66.7%	1	33.3%	0	0.0%
80235	Dental Equipment & Supplies	2,096	1179	44	1036	28	NA	14	NA	2	NA
80236	Dental Equipment-Repair & Refinish	116	2498	3	2242	3	NA	0	NA	0	NA
60286	Dental Hygienists	640	1669	43	1044	35	81.4%	8	18.6%	0	0.0%
60287	Dental Laboratories	11,881	520	546	268	395	72.3%	148	27.1%	3	0.5%
20010	Dental Service Plans	27,246	314	214	491	197	92.1%	17	7.9%	0	0.0%
60288	Dentist Information Bureaus	305	2031	17	1442	2	11.8%	15	88.2%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60290	Dentistry-Children	1,257	1370	23	1288	22	95.7%	1	4.3%	0	0.0%
60292	Dentistry-Cosmetic	11,578	530	542	271	396	73.1%	146	26.9%	0	0.0%
60289	Dentists	158,003	64	3,341	51	2,507	75.0%	764	22.9%	70	2.1%
60291	Dentists-Orthodontics	13,992	478	603	247	440	NA	162	NA	1	NA
30150	Deodorants	14	3200	2	2518	2	NA	0	NA	0	NA
60293	Deodorizing & Disinfecting	188	2270	0	2981	0	NA	0	NA	0	NA
30151	Deodorizing Equipment	2	3540	0	3569	0	NA	0	NA	0	NA
55203	Department Stores	35,123	252	5,099	28	4,999	98.0%	97	1.9%	3	0.1%
60294	Designers-Apparel	14,294	472	545	269	402	73.8%	143	26.2%	0	0.0%
60295	Designers-Industrial	1,934	1216	20	1353	10	50.0%	10	50.0%	0	0.0%
80237	Desk Pads & Accessories	9	3335	3	2298	1	NA	1	NA	1	NA
60296	Desktop Publishing	2,457	1107	68	861	30	NA	37	NA	1	NA
60297	Detective Agencies	1,001	1481	11	1599	2	NA	2	NA	7	NA
30152	Dextrin	0	3686	0	3696	0	NA	0	NA	0	NA
60298	Diabetes Services & Supplies	514	1767	29	1193	28	96.6%	1	3.4%	0	0.0%
30153	Dials	0	3687	0	3697	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80238	Diamond Buyers	2,010	1198	22	1310	12	54.5%	7	31.8%	3	13.6%
30154	Diamond Cutters	82	2618	0	3064	0	NA	0	NA	0	NA
30155	Diamond Setters	8	3344	0	3413	0	NA	0	NA	0	NA
50204	Diamonds	8,015	652	50	973	42	84.0%	5	10.0%	3	6.0%
80239	Diamonds-Industrial	7	3397	0	3455	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60299	Diaper Service	765	1592	24	1275	12	NA	12	NA	0	NA
50205	Diaries	0	3774	0	3778	0	NA	0	NA	0	NA
80240	Dictating Machines & Supplies	216	2209	0	2969	0	NA	0	NA	0	NA
30156	Die Castings	265	2098	1	2589	1	NA	0	NA	0	NA
30157	Die Cutting	233	2170	0	2963	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80241	Die Cutting Equipment & Supplies	2	3573	0	3595	0	NA	0	NA	0	NA
50206	Diesel Fuel	606	1690	3	2163	2	66.7%	1	33.3%	0	0.0%
60300	Dietitians	323	2011	4	2065	2	50.0%	1	25.0%	1	25.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30158	Dining Car Builders	0	3688	0	3698	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50207	Dining Club Plans	171	2314	6	1931	3	50.0%	1	16.7%	2	33.3%
61067	Dinner Theatres	275	2079	16	1468	11	68.8%	4	25.0%	1	6.3%
15173	Disability Access Equipment	741	1607	8	1745	7	NA	1	NA	0	NA
60301	Disc Jockeys	37,716	236	637	237	431	67.7%	203	31.9%	3	0.5%
50208	Discotheques	3	3510	0	3546	0	NA	0	NA	0	NA
50203	Discount Stores	76,993	118	1,440	123	1,023	71.0%	366	25.4%	51	3.5%
30159	Dishwashing Compounds	0	3689	0	3699	0	NA	0	NA	0	NA
50209	Dishwashing Machines-Dealers	21	3093	1	2802	1	100.0%	0	0.0%	0	0.0%
60302	Dishwashing Machines-Service/Repair	13	3227	0	3324	0	NA	0	NA	0	NA
50210	Dishwashing Machines-Supplies & Parts	2	3558	0	3581	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30160	Disinfectants & Germicides	10	3288	0	3376	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30161	Display Designers & Producers	2,155	1167	15	1479	6	NA	5	NA	4	NA
30162	Display Fixtures & Materials	613	1685	7	1813	6	NA	1	NA	0	NA
30163	Display Installation Service	82	2619	1	2674	1	NA	0	NA	0	NA
80242	Disposable Products	34	2933	2	2484	0	NA	2	NA	0	NA
30164	Distillers	117	2492	2	2431	2	NA	0	NA	0	NA
60303	Distributing Service-Circular, Sample	14,013	477	90	770	58	NA	29	NA	3	NA
60304	Divers	333	1998	8	1763	7	NA	1	NA	0	NA
50211	Divers Equipment & Supplies	4,980	822	53	952	30	56.6%	22	41.5%	1	1.9%
50212	Diving Instruction	739	1608	28	1203	19	NA	8	NA	1	NA
60636	Divorce Assistance	19,943	390	138	617	101	NA	34	NA	3	NA
10038	Dock Builders	1,778	1248	14	1510	3	NA	9	NA	2	NA
10039	Dock Covers	0	3669	0	3680	0	NA	0	NA	0	NA
70543	Docks	3,415	981	14	1506	6	NA	8	NA	0	NA
50213	Doll Clothing & Accessories	109	2522	9	1719	5	NA	3	NA	1	NA
50214	Doll Houses & Accessories	2,783	1054	7	1792	4	57.1%	2	28.6%	1	14.3%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80243	Doll Manufacturers Equipment & Supplies	2	3574	1	2883	1	100.0%	0	0.0%	0	0.0%
50215	Dolls-Collectors	42	2857	6	1945	4	66.7%	2	33.3%	0	0.0%
50216	Dolls-Repairing	73	2664	11	1624	2	NA	9	NA	0	NA
50217	Dolls-Retail	1,084	1453	21	1333	18	NA	3	NA	0	NA
30165	Dolls-Wholesale & Manufacturers	52	2780	8	1787	2	NA	0	NA	6	NA
10040	Dome Structures	115	2499	1	2649	0	0.0%	1	100.0%	0	0.0%
50218	Door & Gate Operating Devices	17,241	420	97	736	59	NA	37	NA	1	NA
50219	Door Closers & Checks	40	2876	1	2743	1	NA	0	NA	0	NA
10041	Door Closers & Checks-Repairing	64	2712	4	2117	0	NA	4	NA	0	NA
50220	Door Frames	54	2768	1	2709	0	NA	1	NA	0	NA
50221	Doors	31,643	281	332	385	202	NA	119	NA	11	NA
10042	Doors-Repair	26,477	322	225	477	135	NA	82	NA	8	NA
30166	Doughnut Machines & Supplies	0	3690	0	3700	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50222	Doughnuts	2,425	1114	22	1308	12	NA	10	NA	0	NA
50223	Dowels	16	3167	0	3291	0	NA	0	NA	0	NA
80244	Drafting Equipment & Supplies	147	2392	0	3004	0	NA	0	NA	0	NA
60305	Drafting Services	2,959	1032	23	1285	18	78.3%	5	21.7%	0	0.0%
10043	Drainage Contractors	7,084	687	36	1112	28	77.8%	8	22.2%	0	0.0%
60306	Drama Instruction	2,476	1100	4	2028	4	NA	0	NA	0	NA
50224	Draperies & Curtains-Retail/Custom	28,770	306	394	340	217	NA	145	NA	32	NA
80245	Draperies-Wholesale & Manufacturers	528	1744	2	2330	1	50.0%	1	50.0%	0	0.0%
60307	Drapery & Curtain Cleaners	1,216	1385	35	1132	16	NA	17	NA	2	NA
50225	Drapery & Curtain Fabrics-Retail	218	2202	20	1373	10	NA	10	NA	0	NA
80246	Drapery & Curtain Fabric-Wholesale & Manufacturers	262	2110	10	1664	4	40.0%	6	60.0%	0	0.0%
50226	Drapery & Curtain Fixtures	51	2786	0	3119	0	NA	0	NA	0	NA
50227	Drapery Installation Service	726	1618	7	1811	3	42.9%	3	42.9%	1	14.3%
50228	Drapery Trimmings	2	3559	1	2882	0	NA	1	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50229	Drawing Materials	1	3614	0	3631	0	NA	0	NA	0	NA
10044	Dredging	33	2937	0	3174	0	NA	0	NA	0	NA
30167	Dredging Machinery	0	3691	0	3701	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80247	Dress Forms-Wholesale & Manufacturers	0	3868	0	3868	0	NA	0	NA	0	NA
50230	Dress Trimmings	34	2928	0	3171	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80248	Dresses-Wholesale & Manufacturers	405	1894	28	1204	18	NA	10	NA	0	NA
50231	Dressmakers	848	1544	24	1271	11	NA	13	NA	0	NA
80249	Dressmakers Supplies	0	3869	0	3869	0	NA	0	NA	0	NA
60308	Dressmaking Schools	75	2652	17	1445	8	NA	9	NA	0	NA
80250	Drill Presses	13	3232	0	3328	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10045	Drilling & Boring Contractors	2,012	1197	7	1797	5	NA	2	NA	0	NA
80251	Drilling & Boring Equipment & Supplies	429	1865	4	2058	4	NA	0	NA	0	NA
80252	Drills	30	2983	3	2287	2	NA	1	NA	0	NA
30168	Drive Shafts	191	2262	0	2977	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60309	Driving Instruction	17,775	415	300	413	168	56.0%	90	30.0%	42	14.0%
60310	Driving Proficiency Test Service	20,569	380	213	492	145	NA	53	NA	15	NA
80253	Driving Training Equipment	224	2188	3	2215	2	NA	1	NA	0	NA
50232	Drop Cloths	13	3221	3	2294	1	33.3%	2	66.7%	0	0.0%
65311	Drug & Alcohol Screening & Testing	516	1766	4	2053	3	75.0%	1	25.0%	0	0.0%
60311	Drug Abuse/Addiction-Info/Treatment	8,807	623	51	965	31	NA	17	NA	3	NA
80254	Drug Brokers	286	2063	12	1584	11	NA	0	NA	1	NA
30169	Drug Manufacturers	144	2400	1	2632	1	100.0%	0	0.0%	0	0.0%
80255	Druggists-Wholesale	2,914	1041	101	719	40	NA	60	NA	1	NA
50233	Dry Goods-Retail	692	1635	46	1017	26	NA	19	NA	1	NA
80256	Dry Ice	468	1819	1	2564	0	NA	1	NA	0	NA
10046	Dry Wall Contractors	50,815	171	188	538	80	42.6%	101	53.7%	7	3.7%
80257	Dry Wall Contractors Equipment & Supplies	721	1620	5	1963	3	NA	2	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80258	Dryers-Hand	0	3870	0	3870	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80259	Drying Compounds	0	3871	0	3871	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80260	Drying Equipment-Industrial	1	3639	0	3654	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
00122	Drying Service	25	3028	4	2137	1	25.0%	3	75.0%	0	0.0%
30170	Duct & Duct Fittings	37,284	238	385	348	270	70.1%	115	29.9%	0	0.0%
60312	Duct Cleaning	49,629	176	393	341	250	NA	120	NA	23	NA
10047	Dumbwaiters	10	3281	0	3369	0	NA	0	NA	0	NA
50234	Dune Buggies	216	2208	7	1842	2	NA	3	NA	2	NA
80261	Duplicating Machines & Supplies	47	2818	1	2726	0	0.0%	1	100.0%	0	0.0%
10048	Dust Collecting Systems	852	1539	2	2316	2	100.0%	0	0.0%	0	0.0%
30171	Dust Control Materials	15	3183	0	3301	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60313	Dusters & Dusting Cloths	0	3820	0	3821	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50774	Duty Free Shops	30,325	288	274	429	111	NA	163	NA	0	NA
60314	Dyers	3	3516	0	3549	0	NA	0	NA	0	NA
80262	Dyers-Industrial	1	3640	0	3655	0	NA	0	NA	0	NA
60315	Dyers-Wholesale	0	3821	0	3822	0	NA	0	NA	0	NA
30172	Dyes & Dyestuff	5	3430	0	3482	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30173	Dynamometers	0	3692	0	3702	0	NA	0	NA	0	NA
60316	Ear Piercing	730	1616	8	1746	4	NA	4	NA	0	NA
00123	Earthworms	11	3255	4	2142	3	75.0%	1	25.0%	0	0.0%
80263	Easels-Wholesale & Manufacturers	0	3872	0	3872	0	NA	0	NA	0	NA
60317	Economic Research & Analysis	1,375	1345	8	1736	4	NA	4	NA	0	NA
60318	Editorial Services	588	1698	3	2164	3	NA	0	NA	0	NA
60319	Educational Consultants	58,998	150	860	189	749	NA	99	NA	12	NA
60320	Educational Research	5,364	794	177	553	144	NA	33	NA	0	NA
30174	Egg Processing & Shipping Equip. & Supplies	17	3144	1	2814	0	NA	0	NA	1	NA
80264	Eggs	55	2764	2	2466	0	NA	1	NA	1	NA
30175	Ejectors	0	3693	0	3703	0	NA	0	NA	0	NA
50235	Elastic Goods	0	3775	0	3779	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30176	Elastic Stockings	15	3184	1	2822	1	NA	0	NA	0	NA
80265	Electric Cars	1,090	1447	20	1364	14	NA	4	NA	2	NA
70544	Electric Companies	45,336	193	2,029	81	1,848	NA	164	NA	17	NA
10049	Electric Contractors	335,000	23	1,473	119	887	NA	540	NA	46	NA
50236	Electric Equipment & Supplies-Retail	31,866	278	1,018	164	748	NA	268	NA	2	NA
80266	Electric Equipment & Supplies-Wholesale	5,964	758	277	427	89	NA	186	NA	2	NA
30177	Electric Equipment-Manufacturers	2,142	1170	12	1560	10	NA	2	NA	0	NA
60321	Electric Equipment-Service & Repair	18,040	408	851	191	552	NA	289	NA	10	NA
50237	Electric Equipment-Used	203	2232	1	2606	1	NA	0	NA	0	NA
80267	Electric Heating Elements	366	1953	8	1759	7	NA	0	NA	1	NA
80268	Electric Heating Equipment-Wholesale & Manufacturers	207	2225	2	2387	2	NA	0	NA	0	NA
30178	Electric Instruments	49	2801	4	2123	0	NA	4	NA	0	NA
30179	Electric Motor Controls-Wholesale & Manufacturers	178	2299	0	2986	0	NA	0	NA	0	NA
80269	Electric Motors-Dealers & Repairing	4,998	819	61	905	31	NA	29	NA	1	NA
30180	Electric Motors-Manufacturers & Distributors	336	1994	6	1908	6	NA	0	NA	0	NA
30181	Electric Motors-Supplies & Parts	216	2206	9	1708	3	33.3%	6	66.7%	0	0.0%
30182	Electric Motors-Used	46	2823	1	2727	1	100.0%	0	0.0%	0	0.0%
30183	Electric Supplies-Manufacturers	701	1630	2	2318	2	100.0%	0	0.0%	0	0.0%
80270	Electric Switchboards	2	3575	0	3596	0	NA	0	NA	0	NA
30185	Electrical Discharge Machines & Supplies	37	2895	3	2279	3	NA	0	NA	0	NA
30184	Electrical Discharge Machining	88	2604	1	2671	1	100.0%	0	0.0%	0	0.0%
70545	Electrical Power Systems Maintenance	18,956	397	190	534	96	NA	93	NA	1	NA
30186	Electroforming	6	3410	0	3465	0	NA	0	NA	0	NA
60322	Electrolysis	4,755	838	33	1140	20	NA	13	NA	0	NA
80271	Electrolysis Equipment & Supplies	506	1778	1	2559	0	NA	0	NA	1	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60323	Electronic Equipment & Suppliers-Service/Repair	35,005	255	1,258	137	790	NA	445	NA	23	NA
50238	Electronic Equipment & Supplies-Dealers	182,656	44	9,466	14	8,497	NA	834	NA	135	NA
80272	Electronic Equipment & Supplies-Wholesale/Manufacturers	15,301	449	883	184	716	81.1%	136	15.4%	31	3.5%
80273	Electronic Instruments	26,452	323	958	171	694	NA	257	NA	7	NA
70546	Electronic Mail Service	4,476	866	173	562	96	NA	71	NA	6	NA
50239	Electronic Power Supplies	601	1693	15	1497	7	NA	8	NA	0	NA
30187	Electronic Testing Equipment	511	1770	0	2921	0	NA	0	NA	0	NA
60324	Electronics Research & Development	1,677	1270	37	1106	27	NA	10	NA	0	NA
30188	Electrotype Equipment & Supplies	10	3289	3	2295	1	NA	2	NA	0	NA
30189	Electrotypers	0	3694	1	2892	1	NA	0	NA	0	NA
30190	Elevator Consultants	108	2526	1	2654	0	NA	1	NA	0	NA
30191	Elevators-Parts	10	3290	0	3377	0	NA	0	NA	0	NA
30192	Elevators-Sales & Service	5,477	786	40	1070	29	72.5%	10	25.0%	1	2.5%
60325	Embalmers	5	3446	0	3498	0	NA	0	NA	0	NA
30193	Emblems	17	3145	0	3273	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30194	Embossing	10	3291	1	2839	1	NA	0	NA	0	NA
30195	Embossing Equipment & Supplies	101	2551	0	3048	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30196	Embroideries-Uniform	261	2111	6	1915	5	83.3%	1	16.7%	0	0.0%
30197	Embroidering Machines	11	3259	2	2523	1	50.0%	1	50.0%	0	0.0%
30198	Embroidery	8,033	651	56	933	34	60.7%	20	35.7%	2	3.6%
30199	Embroidery Design Punching	53	2771	1	2710	0	0.0%	1	100.0%	0	0.0%
50240	Embroidery Supplies	25	3032	1	2784	1	NA	0	NA	0	NA
15051	Emergency Shelters	114	2508	5	2004	1	20.0%	4	80.0%	0	0.0%
60326	Employment Agencies	106,225	88	370	356	223	NA	121	NA	26	NA
60327	Employment Contractors-Temporary Help	16,386	433	63	887	23	NA	32	NA	8	NA
60328	Employment Service-Employee Leasing	11,215	543	25	1241	15	NA	10	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60329	Employment Service-Government, Co, Fraternal, Etc.	8,359	635	38	1087	18	NA	19	NA	1	NA
60330	Employment Training	22,099	363	259	442	171	NA	77	NA	11	NA
50241	Enameled Ware	0	3776	0	3780	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30200	Enameling, Japanning & Lacquering	0	3695	0	3704	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
61031	Encyclopedia & Book Sales	1,148	1416	41	1064	25	NA	14	NA	2	NA
50242	Encyclopedias	670	1646	18	1415	11	61.1%	6	33.3%	1	5.6%
50762	Energy Conservation Products & Services	8,105	648	67	864	49	NA	16	NA	2	NA
80274	Energy Conservation Products-Wholesale & Manufacturers	1,136	1422	3	2151	1	NA	2	NA	0	NA
60332	Energy Management & Conservation Consultants	12,915	498	47	993	25	NA	20	NA	2	NA
60335	Engineering Contractors-General	10,089	581	69	853	51	NA	15	NA	3	NA
80275	Engineering Equipment & Supplies	745	1603	5	1961	5	NA	0	NA	0	NA
60333	Engineering Reports	344	1982	3	2190	2	NA	1	NA	0	NA
60336	Engineers - Civil	4,835	833	20	1350	15	NA	5	NA	0	NA
60337	Engineers - Electrical	3,738	945	26	1229	11	NA	15	NA	0	NA
60338	Engineers - Mechanical	739	1609	17	1435	4	23.5%	13	76.5%	0	0.0%
60339	Engineers - Structural	2,977	1030	5	1947	3	NA	2	NA	0	NA
60334	Engineers-Professional	28,610	307	75	823	46	NA	29	NA	0	NA
30201	Engines-Diesel	862	1535	23	1294	9	39.1%	14	60.9%	0	0.0%
60341	Engines-Fuel Conversion	78	2645	9	1721	6	NA	2	NA	1	NA
60340	Engines-Fuel Injection Service & Parts	33,292	268	906	179	508	NA	397	NA	1	NA
30202	Engines-Gas	545	1726	8	1751	4	NA	4	NA	0	NA
60343	Engines-Rebuild & Exchange	23,935	344	662	229	403	NA	239	NA	20	NA
80276	Engines-Supplies, Equipment & Parts	39,032	228	1,222	139	729	NA	489	NA	4	NA
30203	Engravers-Mechanical	108	2527	5	2005	4	NA	0	NA	1	NA
30204	Engravers-Metal	680	1643	5	1964	3	60.0%	2	40.0%	0	0.0%
30205	Engravers-Photo	19	3117	0	3257	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30206	Engravers-Plastic, Wood, Etc.	437	1852	5	1977	2	NA	3	NA	0	NA
30207	Engravers-Stationery	285	2064	8	1766	6	NA	0	NA	2	NA
30208	Engraving Equipment & Supplies	535	1734	3	2166	2	NA	1	NA	0	NA
60344	Entertainers	24,225	340	593	249	413	NA	162	NA	18	NA
60345	Entertainment Bureaus	14,423	469	471	298	342	NA	124	NA	5	NA
00124	Entomologists	0	3660	0	3671	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50243	Envelopes-Retail	148	2385	2	2411	2	NA	0	NA	0	NA
80277	Envelopes-Wholesale & Manufacturers	744	1604	5	1962	5	100.0%	0	0.0%	0	0.0%
60346	Environmental & Ecological Services	21,551	370	66	866	46	69.7%	18	27.3%	2	3.0%
30768	Environmental, Conservationist & Ecol Org	3,546	968	6	1860	4	66.7%	1	16.7%	1	16.7%
00226	Equestrian Services	1,172	1402	15	1485	6	40.0%	9	60.0%	0	0.0%
60347	Escort Service-Personal	456	1829	0	2925	0	NA	0	NA	0	NA
60348	Escrow Service	26,208	324	251	449	195	NA	53	NA	3	NA
60349	Estate Planning & Management	32,800	269	87	778	47	NA	38	NA	2	NA
60350	Estates-Appraisals, Sales & Auctions	1,926	1218	58	921	35	60.3%	22	37.9%	1	1.7%
30209	Etched Products-Metal, Glass, Etc.	184	2280	1	2614	1	100.0%	0	0.0%	0	0.0%
30210	Etching Equipment & Supplies	31	2963	4	2135	2	50.0%	2	50.0%	0	0.0%
80278	Evaporating Apparatus	85	2610	1	2673	0	0.0%	1	100.0%	0	0.0%
60351	Eviction Service	1,759	1252	26	1233	15	NA	10	NA	1	NA
10050	Excavating Contractors	49,690	175	194	525	120	NA	70	NA	4	NA
80279	Excavating Equipment	306	2030	4	2066	3	NA	1	NA	0	NA
30211	Excelsior	3	3500	0	3539	0	NA	0	NA	0	NA
60352	Executive Search Consultants	13,883	484	36	1111	26	NA	10	NA	0	NA
60353	Exercise & Physical Fitness Programs	23,248	354	899	180	603	NA	259	NA	37	NA
50244	Exercise Equipment	15,124	456	568	261	473	NA	89	NA	6	NA
80280	Expanded Metals	2	3576	0	3597	0	NA	0	NA	0	NA
30212	Expansion Joints	2	3541	0	3570	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60354	Experimental Work	17	3151	1	2816	1	NA	0	NA	0	NA
30213	Explosives	10	3292	0	3378	0	NA	0	NA	0	NA
60355	Export Management	207	2223	0	2970	0	NA	0	NA	0	NA
60356	Exporters	6,728	703	34	1134	26	NA	6	NA	2	NA
70547	Express & Transfer Service	315	2022	37	1110	31	83.8%	5	13.5%	1	2.7%
65112	Extended Warranty Contract Service Companies	4,873	829	300	414	270	90.0%	28	9.3%	2	0.7%
60357	Eye Banks	1	3626	0	3643	0	NA	0	NA	0	NA
50245	Eyelets	6	3416	0	3470	0	NA	0	NA	0	NA
60358	Eyesight Training	1,097	1443	42	1053	28	NA	13	NA	1	NA
30214	Fabric Laminating & Bonding	6	3411	0	3466	0	NA	0	NA	0	NA
50246	Fabric Shops	4,623	852	84	792	55	NA	26	NA	3	NA
80281	Fabrics-Wholesale & Manufacturers	649	1664	10	1651	8	NA	2	NA	0	NA
20011	Factors	936	1504	2	2314	2	NA	0	NA	0	NA
50247	Factory Locating Consultants	20	3107	0	3251	0	NA	0	NA	0	NA
60359	Fairgrounds	47	2816	7	1857	6	85.7%	1	14.3%	0	0.0%
10051	Fallout Shelter Equipment & Supplies	101	2550	4	2105	3	75.0%	1	25.0%	0	0.0%
10052	Fallout Shelters-Consultants	29	2987	0	3194	0	NA	0	NA	0	NA
60001	Family Planning - Abortion Alternatives	1,265	1369	3	2150	2	NA	1	NA	0	NA
60002	Family Planning - Abortion Services	841	1548	6	1880	5	NA	1	NA	0	NA
65345	Fan Clubs	0	3845	0	3845	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50249	Fans-Household	549	1724	15	1498	9	NA	6	NA	0	NA
80282	Fans-Industrial & Commercial	50	2800	3	2273	1	NA	2	NA	0	NA
50250	Fans-Repair	106	2537	0	3044	0	NA	0	NA	0	NA
30215	Fare Registers & Meters	2	3542	2	2538	0	NA	2	NA	0	NA
80283	Farm Equipment-Dealers & Supplies	8,906	618	101	716	72	NA	28	NA	1	NA
80284	Farm Equipment-Repair & Parts	1,917	1221	16	1450	12	75.0%	4	25.0%	0	0.0%
00125	Farm Management	99	2560	1	2664	1	100.0%	0	0.0%	0	0.0%
00126	Farm Management Systems	1	3586	0	3605	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
00127	Farming Service	452	1831	2	2336	2	NA	0	NA	0	NA
00128	Farms	2,244	1144	35	1129	19	54.3%	14	40.0%	2	5.7%
60360	Fashion Consultants	40,238	220	25	1240	22	NA	1	NA	2	NA
60361	Fashion Designers	290	2051	6	1912	2	33.3%	3	50.0%	1	16.7%
60362	Fashion Show Producers	213	2213	4	2080	3	NA	1	NA	0	NA
80286	Fasteners-Industrial & Construction	766	1591	3	2157	3	100.0%	0	0.0%	0	0.0%
30216	Fasteners-Textile & Apparel	123	2461	3	2237	0	NA	0	NA	3	NA
80287	Fax Equipment & Systems	930	1507	13	1540	9	69.2%	3	23.1%	1	7.7%
70548	Fax Transmission Service	410	1889	27	1224	7	NA	17	NA	3	NA
50251	Feather Goods	531	1740	4	2051	4	NA	0	NA	0	NA
80288	Feathers	0	3873	0	3873	0	NA	0	NA	0	NA
80289	Feed Concentrates & Supplements	183	2286	1	2615	1	100.0%	0	0.0%	0	0.0%
80290	Feed Dealers	3,765	939	36	1116	21	NA	15	NA	0	NA
80291	Feed Grinding	0	3874	0	3874	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80292	Feed Mill Equipment & Supplies	155	2368	0	2998	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80293	Feeders-Industrial	23	3065	0	3229	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80294	Feed-Wholesale & Manufacturers	345	1981	3	2189	3	NA	0	NA	0	NA
30217	Felt & Felt Products	0	3696	0	3705	0	NA	0	NA	0	NA
50252	Fence	221,531	37	1,979	84	1,115	56.3%	787	39.8%	77	3.9%
50253	Fence Posts & Fittings	812	1567	23	1295	12	NA	10	NA	1	NA
60363	Fencing Instruction	11,101	545	160	576	89	55.6%	66	41.3%	5	3.1%
70549	Ferries	13	3229	1	2834	0	0.0%	1	100.0%	0	0.0%
80295	Fertilizer Plant Equipment	23	3066	1	2792	1	100.0%	0	0.0%	0	0.0%
50254	Fertilizers	1,709	1261	12	1561	7	58.3%	5	41.7%	0	0.0%
50255	Fiber & Fiber Products	377	1934	1	2576	1	100.0%	0	0.0%	0	0.0%
30218	Fiber Glass Fabricators	246	2141	0	2961	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30219	Fiber Glass Materials	123	2462	1	2643	0	NA	1	NA	0	NA
80296	Fiber Glass Products	249	2137	4	2075	3	75.0%	1	25.0%	0	0.0%
30220	Fiber Optics	998	1484	3	2153	2	NA	1	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80297	Filing Equipment, Systems & Supplies	134	2425	0	3010	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80298	Filling Machinery	26	3024	2	2504	2	100.0%	0	0.0%	0	0.0%
80299	Film Scrap	22	3082	0	3236	0	NA	0	NA	0	NA
30221	Filtering Materials & Supplies	507	1776	10	1654	3	NA	7	NA	0	NA
50256	Filters Air & Gas Cleaning	133	2428	2	2418	1	50.0%	1	50.0%	0	0.0%
30222	Filters-Air & Gas	542	1729	10	1653	8	NA	2	NA	0	NA
80300	Filters-Liquid	298	2042	5	1983	4	NA	1	NA	0	NA
95085	Financial Identification - Phishing	10	3316	2	2526	1	50.0%	1	50.0%	0	0.0%
20012	Financial Planning Consultants	159,527	62	548	266	403	NA	102	NA	43	NA
20085	Financial Services	292,319	30	6,938	20	6,203	NA	522	NA	213	NA
20013	Financing	23,308	353	389	345	335	NA	47	NA	7	NA
60364	Financing Consultants	17,529	416	220	486	103	46.8%	116	52.7%	1	0.5%
60365	Fingernail Salons	1,227	1379	159	578	100	NA	58	NA	1	NA
60366	Fingerprinting	164	2337	2	2404	2	NA	0	NA	0	NA
30223	Fingerprinting Equipment	45	2828	1	2729	1	NA	0	NA	0	NA
10053	Fire & Smoke Alarm Systems	19,752	391	145	606	122	NA	21	NA	2	NA
60367	Fire & Water Damage Restoration	77,542	117	486	290	392	NA	87	NA	7	NA
50257	Fire Department Equipment & Supplies	433	1860	2	2340	2	NA	0	NA	0	NA
10054	Fire Escapes	6	3405	0	3462	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80301	Fire Exit Devices	8	3362	0	3427	0	NA	0	NA	0	NA
80302	Fire Extinguishers	1,420	1338	6	1868	3	NA	3	NA	0	NA
80303	Fire Extinguishing Fluid	4	3485	1	2869	1	NA	0	NA	0	NA
80304	Fire Hose	0	3875	0	3875	0	NA	0	NA	0	NA
80305	Fire Hydrants	11	3274	0	3362	0	NA	0	NA	0	NA
00129	Fire Lookout Stations	1	3587	0	3606	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60368	Fire Protection Consultants	1,875	1232	16	1451	8	50.0%	8	50.0%	0	0.0%
80306	Fire Protection Equipment & Supplies	5,492	785	28	1198	15	53.6%	10	35.7%	3	10.7%
50258	Fireplace Equipment-Retail	9,795	587	120	660	82	68.3%	31	25.8%	7	5.8%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50259	Fireplace Equipment-Wholesale & Manufacturers	331	2002	16	1465	8	50.0%	8	50.0%	0	0.0%
50260	Fireplaces	10,612	553	158	579	111	70.3%	40	25.3%	7	4.4%
10055	Fireproofing	381	1927	3	2184	2	66.7%	1	33.3%	0	0.0%
80307	Fireproofing Materials	128	2445	0	3016	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50261	Firewood	1,309	1353	39	1084	19	NA	18	NA	2	NA
30224	Fireworks	1,688	1267	10	1634	10	NA	0	NA	0	NA
60369	First Aid Instruction	401	1897	3	2179	0	0.0%	3	100.0%	0	0.0%
80308	First Aid Supplies	240	2156	2	2371	1	NA	1	NA	0	NA
80309	Fish & Seafood Brokers	103	2547	3	2246	2	66.7%	1	33.3%	0	0.0%
50262	Fish & Seafood-Retail	2,950	1033	30	1171	16	53.3%	12	40.0%	2	6.7%
80310	Fish & Seafood-Wholesale	386	1919	9	1696	2	22.2%	7	77.8%	0	0.0%
30225	Fish By-Products	24	3042	1	2788	0	0.0%	1	100.0%	0	0.0%
00130	Fish Hatcheries	192	2258	14	1524	2	NA	4	NA	8	NA
50263	Fish Nets	5	3444	0	3496	0	NA	0	NA	0	NA
30226	Fish Processors	558	1716	1	2555	0	NA	1	NA	0	NA
30227	Fish Processors Equipment	1	3596	0	3614	0	NA	0	NA	0	NA
00131	Fishermen-Commercial	72	2666	2	2450	2	NA	0	NA	0	NA
50264	Fishermen's Supplies	523	1752	8	1752	3	NA	1	NA	4	NA
00132	Fishery Consultants	149	2378	1	2628	1	100.0%	0	0.0%	0	0.0%
50265	Fishing Bait	363	1958	4	2064	1	NA	3	NA	0	NA
60370	Fishing Parties	383	1924	7	1825	4	57.1%	3	42.9%	0	0.0%
10056	Fishing Piers	6	3406	0	3463	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50266	Fishing Tackle Dealers	1,939	1213	27	1215	17	NA	10	NA	0	NA
50267	Fishing Tackle-Repair & Parts	98	2567	2	2436	1	50.0%	1	50.0%	0	0.0%
80311	Fishing Tackle-Wholesale & Manufacturers	235	2166	1	2600	1	100.0%	0	0.0%	0	0.0%
60371	Fix-It Shops	195	2248	6	1924	3	50.0%	3	50.0%	0	0.0%
50268	Flag Poles	435	1857	3	2177	3	100.0%	0	0.0%	0	0.0%
50269	Flags & Banners	2,333	1125	34	1135	17	NA	16	NA	1	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30228	Flags & Banners-Manufacturers Supplies	915	1512	7	1805	5	NA	2	NA	0	NA
10057	Flame proofing	617	1684	4	2047	4	100.0%	0	0.0%	0	0.0%
80312	Flame proofing Materials	0	3876	0	3876	0	NA	0	NA	0	NA
30229	Flanges	2	3543	0	3571	0	NA	0	NA	0	NA
50270	Flashers-Electric	8	3351	0	3419	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50271	Flatware-Table	47	2814	2	2473	2	100.0%	0	0.0%	0	0.0%
80313	Flavoring Extracts	75	2654	0	3075	0	NA	0	NA	0	NA
30230	Flavoring Extracts-Raw Materials	3	3501	0	3540	0	NA	0	NA	0	NA
50272	Flea Markets	3,179	1014	32	1150	7	21.9%	17	53.1%	8	25.0%
30231	Floats-Mechanical	0	3697	0	3706	0	NA	0	NA	0	NA
60372	Floats-Parade	0	3822	0	3823	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30232	Flock Manufacturers & Processors	0	3698	0	3707	0	NA	0	NA	0	NA
30233	Flood Control Equipment	163	2341	3	2228	2	NA	1	NA	0	NA
30234	Floodlights & Search Lights	24	3043	1	2789	0	0.0%	1	100.0%	0	0.0%
10058	Floor Laying, Refinishing & Resurfacing	116,777	81	1,083	154	567	NA	476	NA	40	NA
80314	Floor Machines	10	3312	3	2297	1	33.3%	2	66.7%	0	0.0%
60373	Floor Machines-Rent	318	2019	0	2942	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60374	Floor Machines-Repair	36	2910	4	2131	0	0.0%	3	75.0%	1	25.0%
50273	Floor Materials	76,730	120	831	194	597	71.8%	211	25.4%	23	2.8%
50274	Floor Treatment Compounds	436	1855	3	2176	1	NA	2	NA	0	NA
60375	Floor Waxing, Polishing & Cleaning	4,723	845	41	1058	22	53.7%	16	39.0%	3	7.3%
10059	Floors-Industrial	4,329	884	37	1102	20	54.1%	12	32.4%	5	13.5%
10060	Floors-Raised	183	2284	14	1525	6	42.9%	7	50.0%	1	7.1%
60376	Floral Design Instruction	175	2306	5	1994	3	NA	1	NA	1	NA
80315	Florists Supplies	154	2369	9	1715	7	77.8%	1	11.1%	1	11.1%
50275	Florists-Retail	52,695	165	1,821	93	1,269	NA	514	NA	38	NA
80316	Florists-Wholesale	5,132	811	326	391	231	NA	95	NA	0	NA
30235	Flour	11	3260	0	3350	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50276	Flowers-Preserved	4,982	821	348	373	245	70.4%	102	29.3%	1	0.3%
80317	Foam & Sponge Rubber	329	2005	6	1909	5	NA	1	NA	0	NA
30236	Foil & Foil Products	2	3544	1	2878	0	0.0%	1	100.0%	0	0.0%
80318	Folding Machines	2	3577	0	3598	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60377	Food & Beverage Consultants	391	1913	1	2574	0	0.0%	1	100.0%	0	0.0%
30062	Food & Beverage Services	9,278	607	124	644	77	NA	42	NA	5	NA
80319	Food Brokers	1,209	1389	15	1484	9	60.0%	5	33.3%	1	6.7%
60378	Food Facilities Consultants	150	2377	3	2230	1	33.3%	2	66.7%	0	0.0%
30790	Food Manufacturers, Wholesalers, Dist.	28,345	308	228	476	160	NA	62	NA	6	NA
50277	Food Plans	5,458	791	83	796	40	48.2%	38	45.8%	5	6.0%
30237	Food Processing Equipment & Supplies	476	1813	9	1690	5	55.6%	4	44.4%	0	0.0%
80320	Food Products	4,336	883	109	693	44	NA	63	NA	2	NA
30238	Food Products Mfg. Equipment	163	2342	4	2088	0	NA	2	NA	2	NA
30239	Food Products Reconditioning	5	3431	0	3483	0	NA	0	NA	0	NA
60379	Food Service Management	2,067	1185	32	1154	24	NA	6	NA	2	NA
50278	Foods-Carry Out	31,877	277	448	308	261	NA	175	NA	12	NA
80321	Foods-Dehydrated & Freeze-Dried	227	2181	0	2967	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30240	Foot Appliances	312	2026	3	2195	3	100.0%	0	0.0%	0	0.0%
60380	Football Clubs	519	1757	19	1392	14	73.7%	5	26.3%	0	0.0%
20014	Foreign Exchange Brokers	4,339	881	51	967	27	52.9%	23	45.1%	1	2.0%
00133	Foresters-Consulting	656	1655	3	2161	3	100.0%	0	0.0%	0	0.0%
80322	Forging Equipment	0	3877	0	3877	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30241	Forgings	40	2872	0	3147	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60381	Formal Wear	8,064	649	319	398	208	65.2%	106	33.2%	5	1.6%
65817	Foster Child Care	392	1910	0	2931	0	NA	0	NA	0	NA
10061	Foundation Contractors	161,818	60	695	225	478	68.8%	169	24.3%	48	6.9%
60382	Foundations-Education, Philanthropy, Research	8,048	650	42	1045	32	76.2%	8	19.0%	2	4.8%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30242	Foundries	3,633	958	19	1377	16	NA	3	NA	0	NA
80323	Foundry Equipment & Supplies	45	2834	1	2730	0	0.0%	1	100.0%	0	0.0%
80324	Fountains-Drinking	7	3398	0	3456	0	NA	0	NA	0	NA
50279	Fountains-Garden, Display, Etc.	2,197	1152	35	1130	19	54.3%	13	37.1%	3	8.6%
20015	Franchising	28,275	309	291	419	269	92.4%	21	7.2%	1	0.3%
60383	Fraternal Organizations	2,086	1181	7	1796	5	NA	2	NA	0	NA
50280	Fraternal Regalia & Supplies	24	3047	4	2138	1	25.0%	3	75.0%	0	0.0%
60384	Fraternal Organizations	42	2859	2	2477	2	100.0%	0	0.0%	0	0.0%
70550	Freight Consolidating	118	2489	1	2647	0	0.0%	1	100.0%	0	0.0%
70551	Freight Forwarding	26,530	321	483	295	393	NA	84	NA	6	NA
70552	Freight Traffic Service	5,288	798	88	776	51	58.0%	36	40.9%	1	1.1%
00134	Frog Dealers	13	3213	1	2830	1	100.0%	0	0.0%	0	0.0%
30243	Frozen Custard Machines	9	3319	0	3395	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70553	Frozen Food Locker Plants	398	1899	3	2180	1	NA	2	NA	0	NA
30244	Frozen Foods-Processors	44	2837	0	3136	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50281	Frozen Foods-Retail	2,064	1186	89	773	49	55.1%	35	39.3%	5	5.6%
80325	Fruit & Vegetable Growers & Shippers	474	1816	9	1691	4	44.4%	5	55.6%	0	0.0%
50282	Fruits & Vegetables-Retail	1,708	1262	52	961	27	51.9%	25	48.1%	0	0.0%
80326	Fruits & Vegetables-Wholesale	505	1780	22	1319	6	NA	14	NA	2	NA
80327	Fruits-Dried	11	3275	0	3363	0	NA	0	NA	0	NA
80328	Fruits-Glace	7	3399	0	3457	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50283	Fuel Economizers	2,508	1093	181	547	25	NA	156	NA	0	NA
50284	Fuel Injection Equipment	168	2325	0	2990	0	NA	0	NA	0	NA
60385	Fulfillment Services	31,501	283	4,434	35	4,029	90.9%	390	8.8%	15	0.3%
60386	Fund Raising Counselors & Orgs	15,116	457	72	839	37	NA	29	NA	6	NA
60387	Fund Raising Games, Merchandise, Supplies	2,719	1064	99	730	13	NA	76	NA	10	NA
60388	Funeral Directors	45,763	189	253	447	151	59.7%	98	38.7%	4	1.6%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80329	Funeral Directors Equipment & Supplies	130	2440	5	2003	4	80.0%	1	20.0%	0	0.0%
61013	Funeral Related Services	25,084	333	241	462	146	60.6%	78	32.4%	17	7.1%
30245	Fungicides	40	2873	1	2742	1	NA	0	NA	0	NA
50285	Funnels	2	3560	0	3582	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50286	Fur Business-Retail	2,064	1187	24	1265	13	54.2%	11	45.8%	0	0.0%
30246	Fur Business-Wholesale & Manufacturers	1,062	1461	14	1511	8	57.1%	6	42.9%	0	0.0%
60389	Fur Cleaning & Dyeing-Retail	28	2997	2	2494	1	NA	1	NA	0	NA
60390	Fur Cleaning & Dyeing-Wholesale	58	2743	3	2268	1	33.3%	2	66.7%	0	0.0%
80330	Fur Cuttings	0	3878	0	3878	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30247	Fur Designers	26	3013	2	2499	2	100.0%	0	0.0%	0	0.0%
30248	Fur Dressers & Dyers	43	2846	0	3140	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80331	Fur Farms-Equipment & Supplies	1	3641	0	3656	0	NA	0	NA	0	NA
30249	Fur Finishers & Liners	2	3545	0	3572	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30250	Fur Matching	0	3699	0	3708	0	NA	0	NA	0	NA
50287	Fur Novelties & Accessories	0	3777	0	3781	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
00135	Fur Skin Dealers & Brokers	7	3368	0	3433	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60391	Fur Storage	33	2940	1	2760	1	NA	0	NA	0	NA
80332	Furnaces-Industrial	368	1948	12	1583	10	NA	2	NA	0	NA
60392	Furniture Cleaning	692	1636	10	1648	4	40.0%	6	60.0%	0	0.0%
80333	Furniture Cleaning Equipment & Supplies	23	3067	0	3230	0	NA	0	NA	0	NA
30251	Furniture Designers & Custom Builders	18,806	398	435	314	267	61.4%	144	33.1%	24	5.5%
30252	Furniture Frames	366	1952	0	2936	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30253	Furniture Manufacturers	10,460	560	400	338	264	66.0%	128	32.0%	8	2.0%
30254	Furniture Manufacturers Equipment & Supplies	532	1737	21	1337	7	NA	13	NA	1	NA
50288	Furniture Pads	26	3017	2	2501	2	100.0%	0	0.0%	0	0.0%
60393	Furniture Rent & Lease	8,987	616	476	297	297	62.4%	172	36.1%	7	1.5%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60394	Furniture Repair & Refinish	15,285	450	195	523	87	NA	96	NA	12	NA
60395	Furniture Repair & Refinish Supplies	168	2328	2	2401	0	0.0%	2	100.0%	0	0.0%
60396	Furniture Stripping	89	2600	2	2441	1	NA	1	NA	0	NA
50289	Furniture-Children's	9,577	598	456	306	131	NA	48	NA	277	NA
50290	Furniture-Outdoor	9,457	601	240	463	143	NA	96	NA	1	NA
50291	Furniture-Retail	376,420	19	15,697	4	11,314	72.1%	3,375	21.5%	1,008	6.4%
50292	Furniture-Unfinished	3,843	930	69	856	27	39.1%	14	20.3%	28	40.6%
50293	Furniture-Used	2,286	1138	96	745	58	60.4%	34	35.4%	4	4.2%
80334	Furniture-Wholesale	33,293	267	1,354	126	928	NA	404	NA	22	NA
50294	Fuses-Electric	0	3778	0	3782	0	NA	0	NA	0	NA
30255	Galvanizing	36	2902	0	3160	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60397	Gambling Abuse & Addiction Info/Treatment	93	2578	3	2250	1	NA	2	NA	0	NA
00136	Game Farms	122	2464	1	2644	1	100.0%	0	0.0%	0	0.0%
00137	Game-Birds, Venison, Etc.	12	3237	0	3333	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50295	Games & Supplies	339,291	21	354	365	215	NA	123	NA	16	NA
10062	Garage Builders	29,355	300	346	374	230	NA	110	NA	6	NA
30256	Garbage Disposal Equipment-Industrial/Commercial	634	1672	52	963	44	NA	8	NA	0	NA
50296	Garbage Disposal Equipment-Supplies/Parts	100	2557	1	2663	0	NA	1	NA	0	NA
50297	Garbage Disposals-Household	1,131	1424	446	310	54	12.1%	27	6.1%	365	81.8%
50299	Garden Centers	3,502	973	56	935	34	NA	21	NA	1	NA
30257	Garment Hangers	30	2972	1	2769	1	NA	0	NA	0	NA
30258	Garment Racks	0	3700	0	3709	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50300	Garments-Printing & Lettering	4,215	898	32	1148	14	NA	18	NA	0	NA
50301	Gas Boosters	183	2285	2	2395	1	50.0%	1	50.0%	0	0.0%
50302	Gas Burners	8	3352	0	3420	0	NA	0	NA	0	NA
70554	Gas Co	17,012	425	1,463	122	1,354	NA	99	NA	10	NA
10063	Gas Detectors	13	3214	0	3316	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80335	Gas Lights	14	3210	0	3314	0	NA	0	NA	0	NA
80336	Gas Plant Equipment	46	2825	0	3129	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30259	Gas Recycling Plants	23	3057	0	3223	0	NA	0	NA	0	NA
00138	Gas Well Drilling	288	2056	2	2359	1	NA	1	NA	0	NA
50303	Gas-Industrial & Medical-Cylinder/Bulk	438	1849	11	1613	9	81.8%	2	18.2%	0	0.0%
30260	Gaskets	100	2555	1	2662	1	NA	0	NA	0	NA
80337	Gasoline Additives-Manufacturers & Distributors	2,096	1180	7	1795	3	NA	3	NA	1	NA
80338	Gasoline Plant Equipment	1	3642	0	3657	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80339	Gasoline-Wholesale	519	1760	22	1318	11	50.0%	10	45.5%	1	4.5%
50304	Gas-Propane	6,754	702	354	367	282	79.7%	65	18.4%	7	2.0%
50305	Gas-Propane-Equipment & Supplies	11,428	536	364	361	295	81.0%	65	17.9%	4	1.1%
50306	Gates	1,784	1247	25	1251	11	44.0%	14	56.0%	0	0.0%
30261	Gauges & Gages	82	2620	0	3065	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50307	Gavels	0	3779	0	3783	0	NA	0	NA	0	NA
10064	Gazebos	806	1570	15	1493	4	NA	11	NA	0	NA
80340	Gears & Gear Cutting	32	2958	0	3180	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80341	Gelatin	3	3529	0	3559	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60399	Genealogists	2,145	1168	80	812	67	83.8%	13	16.3%	0	0.0%
61022	Genealogy Services	1,204	1393	36	1123	31	NA	5	NA	0	NA
50308	General Merchandise-Retail	104,320	95	3,572	47	2,127	NA	1,297	NA	148	NA
80342	General Merchandise-Wholesale	2,746	1058	46	1012	31	67.4%	14	30.4%	1	2.2%
30262	Generators-Electric	3,750	941	74	832	48	64.9%	24	32.4%	2	2.7%
30263	Generators-Steam	8	3345	0	3414	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60400	Geochemists	0	3823	0	3824	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60401	Geographers	9	3327	0	3403	0	NA	0	NA	0	NA
60402	Geologists	4,849	831	68	858	43	NA	25	NA	0	NA
80343	Geologists Supplies	0	3879	0	3879	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80344	Geophysical Apparatus	6	3426	0	3478	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
00139	Geophysicists	65	2709	0	3094	0	NA	0	NA	0	NA
50309	Gift Baskets & Parcels	6,070	752	79	813	54	NA	23	NA	2	NA
50310	Gift Shops	17,903	412	243	458	154	NA	73	NA	16	NA
50311	Gift Wrapping Materials	92	2583	0	3055	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60403	Gift Wrapping Service	16	3171	1	2818	0	NA	0	NA	1	NA
80345	Giftware-Wholesale & Manufacturers	1,146	1419	63	896	45	71.4%	18	28.6%	0	0.0%
30264	Gilders	0	3701	0	3710	0	NA	0	NA	0	NA
50312	Girls Apparel	78	2642	4	2113	4	100.0%	0	0.0%	0	0.0%
80346	Glass Beads-Industrial	17	3157	0	3283	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30265	Glass Blowers	81	2625	2	2445	1	NA	1	NA	0	NA
10065	Glass Board-Up Service	245	2142	10	1666	2	20.0%	8	80.0%	0	0.0%
50313	Glass Circles & Specialty Shapes	497	1791	4	2054	1	25.0%	2	50.0%	1	25.0%
10066	Glass Coating & Tinting	17,017	424	91	761	55	NA	33	NA	3	NA
30266	Glass Coating & Tinting Machinery	281	2068	3	2202	2	66.7%	1	33.3%	0	0.0%
80347	Glass Coating & Tinting Materials	28	3001	0	3199	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30267	Glass Rods & Tubing	11	3261	0	3351	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60404	Glass-Auto, Plate, Window, Etc.	73,925	126	574	257	332	NA	224	NA	18	NA
50314	Glass-Beveled, Carved, Ornamental, Etc.	3,418	979	47	998	22	46.8%	24	51.1%	1	2.1%
50315	Glass-Block	7,578	666	44	1028	19	43.2%	22	50.0%	3	6.8%
80348	Glass-Broken	321	2014	15	1503	10	66.7%	5	33.3%	0	0.0%
10067	Glass-Stained & Leaded	5,007	818	36	1114	18	50.0%	16	44.4%	2	5.6%
30268	Glassware Decorators	62	2720	1	2699	1	NA	0	NA	0	NA
30269	Glassware-Wholesale & Manufacturers	802	1574	31	1165	16	NA	13	NA	2	NA
10068	Glaziers	4,213	899	21	1323	14	NA	6	NA	1	NA
30270	Glaziers Supplies	0	3702	0	3711	0	NA	0	NA	0	NA
75597	Global Positioning Systems	109	2524	3	2243	3	NA	0	NA	0	NA
30271	Gloves & Mittens-Dress	10	3293	1	2840	1	NA	0	NA	0	NA
60405	Gloves-Cleaning & Repairing	16	3172	0	3294	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30272	Gloves-Work & Industrial	94	2577	4	2108	3	NA	1	NA	0	NA
50316	Go-Karts	1,114	1429	47	1002	28	59.6%	19	40.4%	0	0.0%
60406	Go-Karts Manufacturers	49	2803	0	3123	0	NA	0	NA	0	NA
30273	Gold Leaf	2	3546	0	3573	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30274	Gold Stamping	1	3597	0	3615	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50317	Gold, Silver & Platinum Dealers	16,119	439	67	863	39	58.2%	27	40.3%	1	1.5%
80349	Golf Carts	3,520	971	67	865	45	NA	22	NA	0	NA
60407	Golf Course Architects	116	2497	0	3030	0	NA	0	NA	0	NA
10069	Golf Course Construction	389	1914	3	2182	2	66.7%	1	33.3%	0	0.0%
80350	Golf Course Equipment & Supplies	619	1680	24	1276	10	NA	11	NA	3	NA
60408	Golf Courses-Miniature	415	1885	1	2573	1	100.0%	0	0.0%	0	0.0%
60409	Golf Courses-Private	3,908	923	72	840	46	NA	26	NA	0	NA
60410	Golf Courses-Public	2,000	1200	44	1037	25	56.8%	19	43.2%	0	0.0%
50318	Golf Equipment & Supplies-Retail	11,686	528	201	512	136	NA	55	NA	10	NA
80351	Golf Equipment & Supplies-Wholesale & Manufacturers	435	1858	27	1223	16	NA	10	NA	1	NA
60411	Golf Instruction	1,161	1410	16	1454	13	NA	3	NA	0	NA
60412	Golf Practice Ranges	661	1654	3	2160	2	66.7%	1	33.3%	0	0.0%
50319	Gourmet Shops	2,488	1097	41	1061	23	56.1%	17	41.5%	1	2.4%
65777	Government Grant Services	31,052	286	1,050	158	205	NA	714	NA	131	NA
99998	Government Offices	3,535	969	83	797	59	NA	16	NA	8	NA
90025	Government-Auctions & Job Listing Services	520	1755	16	1462	6	NA	7	NA	3	NA
80352	Grain Brokers	31	2970	0	3186	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80353	Grain Dealers	166	2331	1	2621	1	NA	0	NA	0	NA
00140	Grain Drying	3	3492	0	3532	0	NA	0	NA	0	NA
10070	Grain Elevator Builders	48	2805	1	2722	1	100.0%	0	0.0%	0	0.0%
70555	Grain Elevators	39	2886	0	3152	0	NA	0	NA	0	NA
80354	Grain Elevators-Equipment & Supplies	20	3112	1	2807	1	100.0%	0	0.0%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80355	Grain Exchanges	0	3880	0	3880	0	NA	0	NA	0	NA
00141	Grain Inspection	8	3340	0	3411	0	NA	0	NA	0	NA
80356	Grain Inspection Supplies	0	3881	0	3881	0	NA	0	NA	0	NA
30276	Granite	17,955	410	175	558	103	NA	60	NA	12	NA
60413	Graphic Designers	24,846	334	215	490	104	NA	105	NA	6	NA
30277	Gratings	30	2973	0	3188	0	NA	0	NA	0	NA
30278	Grease Traps	191	2263	0	2978	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10071	Greenhouse Builders	1,068	1458	6	1873	4	66.7%	2	33.3%	0	0.0%
80357	Greenhouse Equipment & Supplies	199	2242	2	2390	1	NA	1	NA	0	NA
10072	Greenhouses	892	1524	13	1541	10	76.9%	2	15.4%	1	7.7%
80358	Greeting Card Manufacturers Supplies	117	2495	3	2241	3	NA	0	NA	0	NA
50320	Greeting Cards-Retail	713	1624	23	1297	15	65.2%	6	26.1%	2	8.7%
30279	Greeting Cards-Wholesale & Manufacturers	377	1932	8	1756	4	50.0%	4	50.0%	0	0.0%
80359	Grilles, Registers & Diffusers	9	3336	1	2849	0	NA	1	NA	0	NA
80360	Grinding Machines	34	2934	1	2757	1	100.0%	0	0.0%	0	0.0%
50321	Grinding Wheel Dressers	0	3780	1	2897	1	100.0%	0	0.0%	0	0.0%
80361	Grinding Wheels	33	2945	0	3177	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30280	Grinding-Precision & Production	252	2129	1	2598	1	100.0%	0	0.0%	0	0.0%
50322	Grocers-Retail	43,547	201	531	276	386	NA	110	NA	35	NA
80362	Grocers-Wholesale	527	1746	5	1966	5	NA	0	NA	0	NA
50758	Grocery - Bulk Food Stores	5,600	777	137	622	94	NA	40	NA	3	NA
80363	Grommets	1	3643	0	3658	0	NA	0	NA	0	NA
61018	Group Homes	3,358	985	8	1726	7	NA	1	NA	0	NA
50323	GROUTING COMPOUNDS	6,711	706	57	927	28	NA	29	NA	0	NA
60414	Guard Dogs	170	2317	9	1712	7	77.8%	2	22.2%	0	0.0%
65283	Guardian Services - Adult & Child	190	2265	1	2612	1	100.0%	0	0.0%	0	0.0%
50324	Guards-Door & Window	450	1838	3	2175	2	NA	1	NA	0	NA
50325	Guards-Machine	0	3781	0	3784	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60415	Guide Service	362	1961	18	1422	11	NA	7	NA	0	NA
60416	Gumming Service	0	3824	0	3825	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60417	Gun Safety & Marksmanship Instruction	134	2423	10	1675	5	50.0%	5	50.0%	0	0.0%
50327	Gun sights, Scopes & Mounts	225	2184	26	1238	17	NA	7	NA	2	NA
50326	Guns & Gunsmiths	12,052	516	306	407	199	NA	99	NA	8	NA
10073	Gutters & Downspouts	121,123	79	929	176	604	65.0%	291	31.3%	34	3.7%
60418	Gymnasiums	5,471	788	288	421	187	64.9%	94	32.6%	7	2.4%
30282	Gymnasiums-Equipment & Supplies	2,209	1151	34	1136	16	47.1%	17	50.0%	1	2.9%
50328	Gymnastic Equipment & Supplies	756	1596	19	1389	8	42.1%	11	57.9%	0	0.0%
60419	Gymnastic Instruction	8,638	628	84	791	59	70.2%	23	27.4%	2	2.4%
50329	Gypsum & Gypsum Products	23	3058	0	3224	0	NA	0	NA	0	NA
30283	Gyroscopes	0	3703	0	3712	0	NA	0	NA	0	NA
80364	Hair Curlers	47	2819	7	1858	4	57.1%	3	42.9%	0	0.0%
80365	Hair Dryers	9	3337	0	3408	0	NA	0	NA	0	NA
80366	Hair Nets	1	3644	1	2887	1	NA	0	NA	0	NA
80367	Hair Ornaments	580	1700	10	1652	2	20.0%	8	80.0%	0	0.0%
60420	Hair Removal-Laser/Electrolysis	15,260	451	418	330	158	37.8%	102	24.4%	158	37.8%
80368	Hair Removing Equipment & Supplies	440	1847	17	1441	11	NA	6	NA	0	NA
60421	Hair Replacement	82,316	110	334	382	208	62.3%	96	28.7%	30	9.0%
60422	Halls & Auditoriums	466	1820	24	1277	9	37.5%	15	62.5%	0	0.0%
80369	Hampers-Wholesale & Manufacturers	0	3882	0	3882	0	NA	0	NA	0	NA
10074	Hand Painting & Decorating	1,233	1378	26	1235	9	34.6%	17	65.4%	0	0.0%
50330	Handbags	10,149	575	323	394	106	NA	212	NA	5	NA
30284	Handbags-Manufacturers Equipment & Supplies	66	2706	1	2697	0	NA	1	NA	0	NA
60423	Handbags-Repairing	0	3825	0	3826	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60424	Handball Courts	0	3826	0	3827	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50331	Handkerchiefs	0	3782	0	3785	0	NA	0	NA	0	NA
80370	Handles-Wholesale & Manufacturers	36	2914	0	3166	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60425	Handwriting Analysts	110	2517	0	3039	0	NA	0	NA	0	NA
60426	Handwriting Experts	13	3228	0	3325	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
15035	Handyman Services	29,104	303	320	397	158	NA	123	NA	39	NA
70556	Hang Gliding & Instruction	13	3230	0	3326	0	NA	0	NA	0	NA
80371	Hardware Consultants	665	1648	0	2909	0	NA	0	NA	0	NA
80372	Hardware-Builders	238	2158	2	2372	1	NA	1	NA	0	NA
50332	Hardware-Marine	19	3120	3	2290	0	0.0%	3	100.0%	0	0.0%
50333	Hardware-Retail	27,485	312	428	318	295	68.9%	126	29.4%	7	1.6%
80373	Hardware-Wholesale & Manufacturers	1,561	1298	27	1216	22	NA	5	NA	0	NA
15058	Hardwood Floor Contractors	11,491	535	137	619	58	42.3%	71	51.8%	8	5.8%
00143	Hatcheries-Poultry	22	3072	1	2796	1	NA	0	NA	0	NA
60427	Hats-Clean & Renovate	504	1784	1	2560	1	100.0%	0	0.0%	0	0.0%
50334	Hats-Retail	350	1970	18	1423	12	NA	6	NA	0	NA
30285	Hats-Wholesale & Manufacturers	251	2131	3	2211	1	33.3%	2	66.7%	0	0.0%
50335	Hawaiian Goods	56	2756	0	3106	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
00144	Hay	817	1561	4	2040	3	75.0%	1	25.0%	0	0.0%
60428	Hay Rides	80	2631	2	2446	2	100.0%	0	0.0%	0	0.0%
61027	Hazardous Waste Removal	2,654	1074	39	1082	23	NA	16	NA	0	NA
80374	Health & Diet Food Products-Wholesale/Manufacturing	8,711	627	172	563	106	NA	61	NA	5	NA
50336	Health & Diet Products-Retail	113,708	83	1,720	102	1,113	64.7%	565	32.8%	42	2.4%
60429	Health & Fitness Program Consultants	14,553	465	184	542	122	66.3%	61	33.2%	1	0.5%
60971	Health & Medical (General)	105,861	89	1,557	115	1,114	NA	399	NA	44	NA
60430	Health Clubs	101,596	98	5,216	25	4,009	76.9%	1,085	20.8%	122	2.3%
20016	Health Maintenance Organizations	16,863	427	170	565	131	77.1%	30	17.6%	9	5.3%
60431	Health Recording Service	72	2669	1	2686	1	100.0%	0	0.0%	0	0.0%
60432	Health Resorts	3,298	993	101	718	56	55.4%	40	39.6%	5	5.0%
50337	Hearing Aids & Assistive Devices	53,077	163	445	311	331	74.4%	103	23.1%	11	2.5%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30286	Heat Exchangers	43	2847	1	2733	1	100.0%	0	0.0%	0	0.0%
10075	Heat Pumps	391	1912	8	1755	4	50.0%	4	50.0%	0	0.0%
80375	Heat Recovery Equipment & Systems	1	3645	0	3659	0	NA	0	NA	0	NA
60433	Heat Sealing	57	2753	1	2706	0	0.0%	0	0.0%	1	100.0%
80376	Heat Sealing Equipment & Supplies	9	3338	0	3409	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70557	Heat Supply Companies	257	2123	4	2074	4	NA	0	NA	0	NA
30287	Heat Treating-Metal	422	1873	1	2569	1	100.0%	0	0.0%	0	0.0%
80377	Heat Treating-Metal-Equipment & Supplies	41	2871	0	3146	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50338	Heaters-Automotive	22	3079	5	2024	2	NA	1	NA	2	NA
10182	Heating & Air Conditioning	479,897	12	3,516	49	2,513	71.5%	894	25.4%	109	3.1%
10076	Heating Contractors	108,494	87	843	193	595	NA	226	NA	22	NA
80378	Heating Equipment	2,167	1160	47	1001	29	NA	15	NA	3	NA
60434	Heating Equipment & Systems Cleaning & Repair	7,727	659	73	836	50	68.5%	21	28.8%	2	2.7%
50339	Herbs	16,280	436	469	301	411	NA	57	NA	1	NA
80379	Hides	2	3578	0	3599	0	NA	0	NA	0	NA
50340	Hinges	14	3205	0	3311	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60435	Historical Places	343	1986	1	2580	1	100.0%	0	0.0%	0	0.0%
50341	Hobby/Model Construction Supplies-Retail	4,355	878	151	590	107	70.9%	41	27.2%	3	2.0%
80380	Hobby/Model Construction Supplies-Wholesale/Manufacturing	870	1532	12	1573	7	NA	5	NA	0	NA
60436	Hockey Clubs	251	2132	6	1916	5	83.3%	1	16.7%	0	0.0%
00227	Hog Farms	12	3238	0	3334	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60437	Hoists	32	2953	1	2764	1	NA	0	NA	0	NA
20017	Holding Companies	3,183	1012	15	1474	3	20.0%	7	46.7%	5	33.3%
60438	Holistic Practitioners	2,987	1028	46	1011	29	63.0%	14	30.4%	3	6.5%
10077	Home Automation	4,241	893	15	1473	12	NA	2	NA	1	NA
10078	Home Builders	699,680	7	7,081	19	5,272	NA	1,633	NA	176	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50342	Home Centers	15,708	443	726	218	575	79.2%	143	19.7%	8	1.1%
50343	Home Demonstrations	871	1531	15	1491	9	NA	4	NA	2	NA
60439	Home Design & Planning	14,470	467	118	665	74	62.7%	41	34.7%	3	2.5%
60440	Home Economics Consultants	177	2301	2	2396	2	NA	0	NA	0	NA
60441	Home Health Services	70,302	128	151	588	110	NA	36	NA	5	NA
10079	Home Improvements	405,651	17	3,483	50	2,077	59.6%	1,180	33.9%	226	6.5%
60469	Home Inspection Service	114,955	82	568	260	389	NA	164	NA	15	NA
65449	Home Sitting Services	382	1926	3	2183	2	66.7%	1	33.3%	0	0.0%
50344	Home Theater	14,886	460	78	815	53	67.9%	19	24.4%	6	7.7%
60442	Homeopaths	420	1876	4	2059	3	75.0%	1	25.0%	0	0.0%
80381	Homogenizers	0	3883	0	3883	0	NA	0	NA	0	NA
80382	Honey	35	2924	2	2483	1	NA	1	NA	0	NA
80383	Honeycomb Materials	0	3884	0	3884	0	NA	0	NA	0	NA
30288	Honing Machines & Equipment	1	3598	0	3616	0	NA	0	NA	0	NA
00145	Horse Breeders	2,457	1106	52	959	30	NA	20	NA	2	NA
00146	Horse Dealers	475	1815	19	1393	13	NA	6	NA	0	NA
00148	Horse Shoeing	61	2723	2	2460	2	100.0%	0	0.0%	0	0.0%
00147	Horse Training	941	1502	9	1685	7	NA	2	NA	0	NA
70558	Horse Transporting	306	2029	6	1911	4	66.7%	2	33.3%	0	0.0%
30289	Horseshoe Equipment & Supplies	92	2580	4	2109	3	75.0%	1	25.0%	0	0.0%
00149	Horticultural Consultants	89	2597	3	2253	2	66.7%	1	33.3%	0	0.0%
50346	Hose & Tubing-Flexible Metal	41	2863	1	2739	0	0.0%	1	100.0%	0	0.0%
50347	Hose & Tubing-Rubber & Plastic	198	2244	0	2975	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50348	Hose Couplings & Fittings	119	2483	2	2429	0	0.0%	2	100.0%	0	0.0%
50349	Hosiery-Retail	1,968	1203	118	667	37	31.4%	81	68.6%	0	0.0%
80384	Hosiery-Wholesale & Manufacturers	79	2639	0	3071	0	NA	0	NA	0	NA
60443	Hospices	3,181	1013	7	1790	6	NA	1	NA	0	NA
80385	Hospital & Medical Equipment & Supplies	48,742	180	808	200	536	NA	261	NA	11	NA
60444	Hospital Consultants	888	1526	22	1315	13	59.1%	9	40.9%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
20018	Hospitalization, Medical & Surgical Plans	17,403	418	370	357	284	NA	83	NA	3	NA
60445	Hospitals	29,390	299	880	185	703	NA	154	NA	23	NA
60446	Hostels	23	3063	2	2508	0	NA	2	NA	0	NA
50770	Hotel Product Sales	181	2292	25	1257	20	80.0%	4	16.0%	1	4.0%
60447	Hotels	76,835	119	4,718	33	3,247	68.8%	1,396	29.6%	75	1.6%
60448	Hotels-Reservations	7,175	684	121	656	87	71.9%	32	26.4%	2	1.7%
10080	House & Building Movers	7,369	677	56	934	25	44.6%	30	53.6%	1	1.8%
60449	House Cleaning	105,474	92	700	224	448	64.0%	232	33.1%	20	2.9%
50350	House Cleaning Equipment & Supplies	519	1756	13	1549	7	NA	4	NA	2	NA
50345	House Furnishings & Services	1,457	1325	58	922	40	69.0%	18	31.0%	0	0.0%
50351	House wares-Retail	9,387	604	231	471	168	NA	49	NA	14	NA
80386	House wares-Wholesale & Manufacturers	304	2033	4	2067	2	NA	1	NA	1	NA
65840	Housing Authorities	203	2234	7	1845	5	NA	2	NA	0	NA
60450	Human Factors-Research & Development	528	1742	1	2556	1	100.0%	0	0.0%	0	0.0%
60451	Human Resources	4,851	830	54	944	41	75.9%	12	22.2%	1	1.9%
60452	Human Services Organizations	906	1518	2	2315	0	0.0%	1	50.0%	1	50.0%
00150	Humane Societies	373	1941	13	1551	12	92.3%	1	7.7%	0	0.0%
80387	Humidifying Apparatus	144	2404	1	2634	0	0.0%	1	100.0%	0	0.0%
00151	Hunting & Fishing Services	1,422	1337	68	862	38	NA	27	NA	3	NA
80388	Hydraulic Equipment & Supplies	1,153	1414	6	1872	2	33.3%	4	66.7%	0	0.0%
80389	Hydraulic Equipment Repair	858	1536	4	2037	0	NA	4	NA	0	NA
60453	Hydrologists	25	3034	0	3211	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80390	Hydroponics-Equipment & Supplies	80	2634	2	2447	1	50.0%	1	50.0%	0	0.0%
30290	Hygrometers	0	3704	0	3713	0	NA	0	NA	0	NA
60454	Hypnotherapists-Hypnotists	7,537	668	44	1029	32	72.7%	11	25.0%	1	2.3%
50352	Ice	1,015	1477	2	2313	0	0.0%	2	100.0%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50353	Ice Cream & Frozen Desserts-Dealers	3,250	1003	43	1042	34	NA	8	NA	1	NA
30291	Ice Cream & Frozen Desserts-Mfg & Dist	572	1702	2	2326	1	NA	1	NA	0	NA
30292	Ice Cream Cone Manufacturers & Distributors	68	2692	1	2694	1	100.0%	0	0.0%	0	0.0%
30293	Ice Cream Cone Manufacturers Equipment	0	3705	0	3714	0	NA	0	NA	0	NA
80391	Ice Cream Freezers	35	2925	1	2756	1	NA	0	NA	0	NA
80392	Ice Cream Manufacturers Equipment	721	1621	1	2549	1	100.0%	0	0.0%	0	0.0%
80393	Ice Cream Manufacturers Supplies	11	3276	0	3364	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80394	Ice Cream Mixes	26	3025	1	2780	1	100.0%	0	0.0%	0	0.0%
30294	Ice Crushers	0	3706	0	3715	0	NA	0	NA	0	NA
80395	Ice Making Equipment & Machines	272	2086	4	2072	3	75.0%	1	25.0%	0	0.0%
30295	Ice Melting Equipment & Supplies	13	3216	0	3318	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80396	Ice Substitutes	3	3530	0	3560	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60455	Identification Bureaus	3,066	1020	23	1284	20	87.0%	3	13.0%	0	0.0%
60456	Identification Card Service	528	1743	0	2917	0	NA	0	NA	0	NA
30296	Identification Equipment & Supplies	621	1679	2	2324	2	NA	0	NA	0	NA
60457	Immigration & Naturalization Consultants	5,670	772	49	983	20	NA	22	NA	7	NA
60458	Import Representatives	194	2253	2	2393	1	NA	1	NA	0	NA
60459	Importers	6,543	714	233	467	102	NA	106	NA	25	NA
30297	Imprinting	300	2034	18	1425	10	NA	8	NA	0	NA
50354	Incense	99	2564	1	2666	1	NA	0	NA	0	NA
60460	Incentive Programs	1,520	1311	61	908	40	65.6%	20	32.8%	1	1.6%
30298	Incinerators	0	3707	0	3716	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30299	Incinerators-Supplies & Parts	0	3708	0	3717	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60461	Incorporating Companies	12,625	505	86	783	64	NA	22	NA	0	NA
60462	Indexing Service-Book, Periodical, Etc.	11	3271	0	3360	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50355	Indian Goods	409	1892	10	1658	2	20.0%	8	80.0%	0	0.0%
30300	Induction Heating Equipment	43	2848	1	2734	0	0.0%	1	100.0%	0	0.0%
60463	Industrial Consultants	903	1519	7	1806	6	NA	1	NA	0	NA
60464	Industrial Developments	662	1653	4	2045	1	25.0%	3	75.0%	0	0.0%
80398	Industrial Equipment & Supplies	6,273	737	27	1207	16	59.3%	8	29.6%	3	11.1%
60465	Industrial Hygiene Consultants	442	1844	0	2926	0	NA	0	NA	0	NA
80812	Industrial Manufacturers	6,420	726	54	943	41	NA	13	NA	0	NA
80817	Industrial Products Wholesalers & Distributors	11,900	519	57	925	37	64.9%	20	35.1%	0	0.0%
61081	Infomercials	9,617	596	944	173	631	66.8%	312	33.1%	1	0.1%
60466	Information Bureaus	41,215	213	715	221	572	80.0%	137	19.2%	6	0.8%
80399	Information Processing & Retrieval Equipment/Systems	536	1733	6	1894	3	50.0%	2	33.3%	1	16.7%
30301	Infrared Equipment	21	3087	0	3239	0	NA	0	NA	0	NA
60467	Infrared Inspection	10	3308	0	3387	0	NA	0	NA	0	NA
30302	Inks-Manufacturers Materials	721	1619	32	1157	13	40.6%	18	56.3%	1	3.1%
30303	Inks-Print & Lithograph	393	1908	6	1904	4	66.7%	2	33.3%	0	0.0%
50356	Inks-Writing & Marking	165	2334	62	902	13	21.0%	49	79.0%	0	0.0%
60468	Insect Control Devices	261	2113	2	2363	2	NA	0	NA	0	NA
80400	Insecticides	177	2302	3	2223	2	66.7%	1	33.3%	0	0.0%
30304	Inserts-Screw Thread	0	3709	0	3718	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30305	Inspection Devices-Industrial	159	2353	1	2626	1	NA	0	NA	0	NA
50357	Instrument Cases	39	2884	1	2746	1	100.0%	0	0.0%	0	0.0%
10081	Insulation Contractors	50,439	174	138	616	85	61.6%	38	27.5%	15	10.9%
80401	Insulation Contractors Equipment & Supplies	1,687	1268	12	1562	9	NA	3	NA	0	NA
50358	Insulation Materials	1,554	1303	6	1866	6	NA	0	NA	0	NA
30306	Insulation Materials-Electric	256	2124	0	2957	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
20040	Insurance Claim Processing Services	10,272	572	158	580	102	64.6%	56	35.4%	0	0.0%
20019	Insurance Companies	458,092	13	5,237	24	4,457	NA	665	NA	115	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
20041	Insurance Consultants	9,663	593	63	889	45	71.4%	18	28.6%	0	0.0%
20042	Insurance Inspection & Audits	455	1830	5	1974	5	NA	0	NA	0	NA
20043	Insurance Rating Bureaus	43,375	202	574	258	461	80.3%	102	17.8%	11	1.9%
20080	Insurance Services	163,103	58	2,943	59	2,663	NA	223	NA	57	NA
20020	Insurance-Accident & Health	48,724	181	702	223	570	81.2%	120	17.1%	12	1.7%
20021	Insurance-Auto	27,664	311	589	252	495	NA	88	NA	6	NA
20024	Insurance-Aviation	169	2319	1	2618	0	NA	1	NA	0	NA
20025	Insurance-Bonding	260	2115	1	2594	1	100.0%	0	0.0%	0	0.0%
20022	Insurance-Crop	51	2784	1	2713	1	NA	0	NA	0	NA
20034	Insurance-Dental	825	1554	14	1514	14	NA	0	NA	0	NA
20036	Insurance-Disability	487	1802	2	2334	2	NA	0	NA	0	NA
20023	Insurance-Fire & Flood Specialists	343	1984	7	1829	4	NA	2	NA	1	NA
20026	Insurance-Funeral	99	2562	0	3051	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
20027	Insurance-Health	36,758	243	767	210	594	77.4%	168	21.9%	5	0.7%
20028	Insurance-Homeowners	9,234	609	198	520	182	NA	14	NA	2	NA
20037	Insurance-Liability	742	1606	14	1515	13	92.9%	1	7.1%	0	0.0%
20029	Insurance-Life	17,048	421	122	651	107	87.7%	13	10.7%	2	1.6%
20030	Insurance-Long Term Care	44,099	199	576	256	463	80.4%	102	17.7%	11	1.9%
20031	Insurance-Marine	48	2806	1	2723	1	NA	0	NA	0	NA
20038	Insurance-Property	4,557	857	91	765	86	94.5%	5	5.5%	0	0.0%
20035	Insurance-Rental	70	2680	4	2116	2	NA	2	NA	0	NA
20032	Insurance-Senior Products	2,100	1177	23	1286	22	NA	1	NA	0	NA
20084	Insurance-Viatical/Living Trust, Life	16,673	429	60	909	42	70.0%	17	28.3%	1	1.7%
20039	Insurance-Workers Compensation	825	1555	4	2038	2	50.0%	2	50.0%	0	0.0%
20044	Insured Property Replacement Service	818	1560	104	706	86	82.7%	18	17.3%	0	0.0%
50359	Intercoms Systems & Services)	276	2076	3	2203	1	33.3%	2	66.7%	0	0.0%
60470	Interior Decorators & Designers	59,823	147	497	288	288	57.9%	191	38.4%	18	3.6%
80402	Interior Decorators & Designers Supplies	1,099	1440	15	1488	7	46.7%	8	53.3%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60471	Interior Decorators & Designers-Workroom	974	1491	19	1387	8	42.1%	11	57.9%	0	0.0%
65282	International Marriage Brokers	1	3631	0	3646	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60472	International Trade Consultants	1,900	1224	21	1327	11	NA	10	NA	0	NA
60979	Internet Marketing Services	189,219	41	2,424	69	1,764	NA	605	NA	55	NA
60473	Internet Services	337,232	22	13,785	7	11,870	86.1%	1,687	12.2%	228	1.7%
60974	Internet Shopping Services	399,645	18	17,538	3	11,837	67.5%	5,314	30.3%	387	2.2%
60980	Internet Web Design	165,397	54	1,971	85	1,264	NA	577	NA	130	NA
75620	Internet-Based Telephone Service	396	1902	18	1421	9	50.0%	8	44.4%	1	5.6%
65473	Internet-Web Hosting	25,581	329	637	238	412	64.7%	194	30.5%	31	4.9%
60474	Inventors	1,214	1386	0	2903	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60475	Inventory Service	1,732	1259	4	2031	2	50.0%	1	25.0%	1	25.0%
60476	Investigators	48,989	179	424	324	276	NA	129	NA	19	NA
20045	Investment Advisory Service	59,845	146	355	364	212	NA	119	NA	24	NA
30307	Investment Castings	56	2755	6	1943	3	50.0%	3	50.0%	0	0.0%
20046	Investment Securities	41,012	215	282	425	209	74.1%	60	21.3%	13	4.6%
20089	Investment Seminars	24,591	335	176	554	153	NA	22	NA	1	NA
50360	Invitations & Announcements	3,751	940	36	1117	27	75.0%	8	22.2%	1	2.8%
80403	Iron	833	1549	17	1434	4	NA	12	NA	1	NA
10082	Iron Work	9,228	610	102	710	46	45.1%	53	52.0%	3	2.9%
50361	Ironing Boards	0	3783	0	3786	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70559	Irrigation Consultants	1,596	1290	26	1234	17	65.4%	9	34.6%	0	0.0%
80404	Irrigation Systems & Equipment	25,765	327	245	455	139	NA	100	NA	6	NA
50362	Italian Food Products	10	3300	3	2296	2	66.7%	0	0.0%	1	33.3%
10176	Itinerant (Door-to-Door) Workmen	1,276	1365	35	1131	12	NA	19	NA	4	NA
50363	Ivory Goods	4	3471	0	3519	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80405	Jacks	825	1556	6	1882	2	33.3%	4	66.7%	0	0.0%
60477	Jacks-Repair	1	3627	0	3644	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50364	Jade & Jade Goods	0	3784	0	3787	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70656	Jai-Alai Exhibitions	27	3007	2	2497	0	NA	1	NA	1	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30309	Jail Equipment	15	3185	4	2140	3	75.0%	0	0.0%	1	25.0%
30310	Jalousies	1	3599	0	3617	0	NA	0	NA	0	NA
60478	Janitor Service	79,675	113	376	352	214	NA	147	NA	15	NA
80406	Janitors Equipment & Supplies	13,434	492	122	652	55	45.1%	67	54.9%	0	0.0%
50365	Japanese Food Products	10	3301	1	2842	0	0.0%	1	100.0%	0	0.0%
50366	Jeans	9,745	588	199	518	96	NA	102	NA	1	NA
50367	Jewelers-Retail	211,670	38	2,464	68	1,653	NA	710	NA	101	NA
80407	Jewelers'-Supplies	1,612	1285	45	1025	14	31.1%	27	60.0%	4	8.9%
80408	Jewelers-Wholesale	3,720	947	42	1049	17	40.5%	23	54.8%	2	4.8%
80409	Jewelry Buyers	43,905	200	388	347	220	56.7%	164	42.3%	4	1.0%
80410	Jewelry Castings	53	2777	0	3116	0	NA	0	NA	0	NA
80411	Jewelry Designers	4,216	897	84	793	55	65.5%	28	33.3%	1	1.2%
80412	Jewelry Engravers	52	2782	3	2270	2	66.7%	1	33.3%	0	0.0%
80413	Jewelry Findings	59	2738	5	2014	4	80.0%	1	20.0%	0	0.0%
30311	Jewelry Manufacturers	1,831	1240	45	1024	30	66.7%	14	31.1%	1	2.2%
60479	Jewelry Polishing & Plating	28	2998	1	2775	1	100.0%	0	0.0%	0	0.0%
60480	Jewelry Repair	2,162	1162	84	794	46	54.8%	35	41.7%	3	3.6%
30312	Jewels-Imitation	29	2988	5	2022	4	NA	0	NA	1	NA
80414	Jigs & Fixtures	0	3885	0	3885	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30313	Jigs & Fixtures-Components	2	3547	0	3574	0	NA	0	NA	0	NA
60981	Job Listing & Advisory Services	33,720	262	246	452	151	NA	76	NA	19	NA
61057	Job Listing Services - Overseas	5,959	759	66	869	41	NA	25	NA	0	NA
50368	Job Lot Merchandise	3	3511	2	2536	0	0.0%	2	100.0%	0	0.0%
30314	Juice Extractors	7	3376	0	3440	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30315	Juices	312	2027	2	2355	2	100.0%	0	0.0%	0	0.0%
60481	Juke Boxes	135	2420	4	2093	0	NA	3	NA	1	NA
80415	Junk Dealers	259	2118	7	1839	5	71.4%	2	28.6%	0	0.0%
50369	Karaoke Machines & Tapes	910	1515	14	1512	12	NA	2	NA	0	NA
50370	Karts-Motorized	107	2533	5	2006	4	NA	1	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
00153	Kennels & Pet Boarding	45,809	188	492	289	305	NA	175	NA	12	NA
80416	Kennels Equipment & Supplies	293	2046	7	1832	4	57.1%	3	42.9%	0	0.0%
80417	Kerosene	29	2992	0	3195	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30316	Key Control Systems	299	2036	1	2584	1	NA	0	NA	0	NA
50371	Key Holders	43	2851	2	2476	2	100.0%	0	0.0%	0	0.0%
30317	Kilns	7	3377	0	3441	0	NA	0	NA	0	NA
10006	Kitchen & Bath - Design & Remodeling	105,757	90	658	231	394	NA	229	NA	35	NA
50372	Kitchen Accessories	11,262	542	265	438	139	NA	107	NA	19	NA
50373	Kitchen Cabinets & Equipment-Household	43,102	203	469	299	295	NA	155	NA	19	NA
50374	Kites	5,597	778	102	712	56	NA	46	NA	0	NA
50375	Knife Sharpening Devices	1,092	1445	71	845	25	NA	46	NA	0	NA
60482	Knit Goods Blocking Service	40	2877	0	3149	0	NA	0	NA	0	NA
50376	Knit Goods-Retail	206	2227	0	2972	0	NA	0	NA	0	NA
80418	Knit Goods-Wholesale & Manufacturers	2	3579	1	2884	0	0.0%	1	100.0%	0	0.0%
50377	Knitted Fabrics	9	3325	0	3401	0	NA	0	NA	0	NA
50378	Knitting Instruction	267	2092	7	1838	6	NA	1	NA	0	NA
30318	Knitting Machines	7	3378	0	3442	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30319	Knives-Machine	213	2211	14	1523	4	NA	8	NA	2	NA
50379	Knobs	452	1832	6	1898	4	66.7%	2	33.3%	0	0.0%
50380	Kosher Food Products	13	3222	0	3321	0	NA	0	NA	0	NA
60483	Labeling	389	1915	4	2062	1	25.0%	3	75.0%	0	0.0%
30320	Labeling Equipment	203	2229	3	2218	1	33.3%	0	0.0%	2	66.7%
30321	Labels-Fabric	21	3088	0	3240	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50381	Labels-Paper	618	1682	15	1496	11	73.3%	4	26.7%	0	0.0%
30322	Labels-Plastic, Metal, Foil, Etc.	652	1657	1	2551	0	NA	1	NA	0	NA
60484	Labor Organizations	713	1625	9	1687	3	NA	6	NA	0	NA
60485	Labor Relations Consultants	292	2048	2	2357	0	NA	2	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60486	Laboratories-Medical	14,374	471	313	402	222	70.9%	88	28.1%	3	1.0%
60487	Laboratories-Research & Development	1,608	1287	21	1329	8	38.1%	13	61.9%	0	0.0%
60488	Laboratories-Testing	5,950	761	66	870	45	NA	20	NA	1	NA
60489	Laboratories-Veterinary	243	2148	10	1667	7	NA	3	NA	0	NA
80419	Laboratory Equipment & Supplies	706	1628	14	1516	8	57.1%	6	42.9%	0	0.0%
50382	Laces	7	3383	0	3444	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30323	Lacquers-Manufacturers	5	3432	0	3484	0	NA	0	NA	0	NA
50383	Ladders	103	2546	3	2245	1	33.3%	2	66.7%	0	0.0%
60490	Ladders-Renting	1	3628	0	3645	0	NA	0	NA	0	NA
30324	Laminated Structural Products	25	3029	0	3209	0	NA	0	NA	0	NA
80420	Laminating Equipment & Supplies	194	2255	6	1925	5	83.3%	1	16.7%	0	0.0%
30325	Laminations-Motor & Transformer	5	3433	0	3485	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30326	Laminations-Plastic, Paper, Etc.	805	1571	11	1603	8	72.7%	3	27.3%	0	0.0%
50384	Lamp Shade Covers	23	3059	0	3225	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30327	Lamp Shade Frames & Supplies	3	3502	2	2534	2	NA	0	NA	0	NA
60491	Lamp Shades-Cleaning & Repairing	9	3328	1	2846	1	NA	0	NA	0	NA
80421	Lamp Shades-Wholesale & Manufacturers	15	3193	2	2517	2	100.0%	0	0.0%	0	0.0%
50385	Lamps & Lamp Shades-Retail	5,152	810	70	848	40	NA	28	NA	2	NA
80422	Lamps-Health	11	3277	0	3365	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60492	Lamps-Repair	56	2757	0	3107	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60493	Lamps-Supplies & Parts	3	3517	1	2874	1	100.0%	0	0.0%	0	0.0%
80423	Lamps-Wholesale & Manufacturers	40	2879	1	2744	0	0.0%	1	100.0%	0	0.0%
10083	Land Clearing & Leveling	6,724	705	22	1301	9	40.9%	12	54.5%	1	4.5%
60494	Land Companies	2,394	1118	46	1013	21	NA	23	NA	2	NA
70560	Landfills-Sanitary	605	1692	20	1368	9	45.0%	10	50.0%	1	5.0%
00154	Landscape Architects	44,286	198	401	336	199	49.6%	176	43.9%	26	6.5%
00155	Landscape Contractors	326,904	24	3,530	48	1,682	47.6%	1,677	47.5%	171	4.8%
00156	Landscape Designers	31,543	282	209	500	121	57.9%	77	36.8%	11	5.3%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50785	Landscape Lighting	3,692	951	19	1376	10	52.6%	8	42.1%	1	5.3%
80424	Landscaping Equipment & Supplies	5,858	764	162	573	77	NA	78	NA	7	NA
60495	Language Schools	5,224	805	44	1032	31	70.5%	11	25.0%	2	4.5%
50386	Language Training Aids	767	1589	16	1458	9	NA	7	NA	0	NA
30328	Lanolin	0	3710	0	3719	0	NA	0	NA	0	NA
65630	Laser Vision Correction	2,189	1155	10	1628	8	NA	2	NA	0	NA
80425	Lasers	2,038	1192	43	1043	23	NA	12	NA	8	NA
30331	Latex Products	6	3412	3	2300	2	NA	1	NA	0	NA
30332	Latex-Liquid	0	3711	0	3720	0	NA	0	NA	0	NA
50387	Lath	1	3615	0	3632	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30333	Lathes	7	3379	2	2528	2	NA	0	NA	0	NA
10084	Lathing Contractors	39	2881	0	3150	0	NA	0	NA	0	NA
60496	Laundries	5,812	766	402	335	189	47.0%	209	52.0%	4	1.0%
60497	Laundries-Self Service	1,572	1294	78	818	32	41.0%	42	53.8%	4	5.1%
60498	Laundry Consultants	563	1709	46	1018	31	67.4%	14	30.4%	1	2.2%
80426	Laundry Equipment	5,730	769	354	368	257	NA	95	NA	2	NA
80427	Laundry Supplies	30	2984	2	2492	2	100.0%	0	0.0%	0	0.0%
30334	Law & Financial Printers	15	3186	1	2823	0	0.0%	1	100.0%	0	0.0%
30335	Law Books	19	3118	1	2809	1	NA	0	NA	0	NA
50298	Lawn & Garden Equipment & Supplies	17,523	417	296	415	222	75.0%	71	24.0%	3	1.0%
60398	Lawn & Garden Equipment & Supplies-Rental	158	2356	10	1674	5	NA	4	NA	1	NA
50784	Lawn & Garden Pond Dealers & Supplies	2,339	1124	47	1000	19	NA	25	NA	3	NA
50782	Lawn & Garden Sprinkler Systems	41,650	211	374	355	219	NA	130	NA	25	NA
00157	Lawn Maintenance	161,087	61	3,019	57	1,995	66.1%	937	31.0%	87	2.9%
50388	Lawn Mowers	4,487	863	81	805	59	NA	21	NA	1	NA
60499	Lawn Mowers-Sharpen & Repair	2,390	1119	96	744	72	75.0%	23	24.0%	1	1.0%
60074	Lawyer Referral Service	1,389	1343	17	1431	11	64.7%	6	35.3%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60087	Lawyer Service Bureaus	1,294	1357	6	1869	3	NA	3	NA	0	NA
60075	Lawyers	164,198	56	1,616	112	1,065	65.9%	490	30.3%	61	3.8%
60076	Lawyers-Appellate	165	2335	0	2991	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60077	Lawyers-Bankruptcy & Taxes	20,607	379	175	557	111	63.4%	64	36.6%	0	0.0%
60078	Lawyers-Criminal	13,262	495	98	731	52	NA	46	NA	0	NA
60079	Lawyers-Divorce	1,554	1304	27	1217	17	63.0%	9	33.3%	1	3.7%
60080	Lawyers-Employment & Workers Comp.	11,402	538	93	752	48	51.6%	45	48.4%	0	0.0%
60081	Lawyers-Employment Litigation	51	2789	1	2716	0	NA	0	NA	1	NA
60082	Lawyers-Estate Planning	1,749	1255	10	1633	7	70.0%	3	30.0%	0	0.0%
65075	Lawyers-Immigration & Naturalization	97	2569	3	2249	3	100.0%	0	0.0%	0	0.0%
60083	Lawyers-Litigation	1,431	1335	4	2032	3	75.0%	1	25.0%	0	0.0%
60084	Lawyers-Mediation & Arbitration	230	2172	2	2375	0	NA	2	NA	0	NA
60085	Lawyers-Patent	828	1552	6	1881	4	NA	2	NA	0	NA
60086	Lawyers-Personal Injury & Property Damage	14,236	474	97	737	52	NA	45	NA	0	NA
60896	Lawyers-Trademark	44	2843	2	2474	1	NA	1	NA	0	NA
60503	Layouts-Office, Factory, Etc	4,421	872	210	499	46	NA	162	NA	2	NA
10085	Lead Burning	9	3317	0	3393	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30337	Lead Products	271	2087	6	1913	4	NA	2	NA	0	NA
30338	Leak Detecting Instruments	1,837	1238	16	1452	12	NA	4	NA	0	NA
60504	Leasing Service	14,275	473	498	287	388	77.9%	107	21.5%	3	0.6%
30339	Leather	1,168	1404	51	971	37	72.5%	13	25.5%	1	2.0%
60505	Leather Cleaning	120	2478	4	2101	4	NA	0	NA	0	NA
50389	Leather Clothing-Retail	2,975	1031	156	585	88	NA	65	NA	3	NA
80428	Leather Clothing-Wholesale & Manufacturers	53	2778	0	3117	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30340	Leather Findings	0	3712	0	3721	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30341	Leather Finishers	4	3460	1	2864	1	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30342	Leather Finishes	103	2545	0	3047	0	NA	0	NA	0	NA
30343	Leather Goods Manufacturers Supplies	44	2838	5	2017	2	NA	3	NA	0	NA
50390	Leather Goods-Dealers	2,707	1065	56	937	35	62.5%	18	32.1%	3	5.4%
60506	Leather Goods-Repair	1,059	1462	10	1637	6	NA	4	NA	0	NA
30344	Leather Goods-Wholesale & Manufacturers	81	2626	3	2256	1	NA	2	NA	0	NA
30345	Leather-Artificial	0	3713	0	3722	0	NA	0	NA	0	NA
80429	Lecterns	0	3886	0	3886	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60507	Lecture & Seminar Bureaus	5,469	789	66	871	51	NA	15	NA	0	NA
60508	Legal Clinics	6,436	723	59	918	21	35.6%	34	57.6%	4	6.8%
30346	Legal Forms	23,837	345	168	569	121	NA	45	NA	2	NA
60509	Legal Services Plans	58,205	153	349	371	269	77.1%	72	20.6%	8	2.3%
50391	Lenses	81	2628	9	1720	8	88.9%	0	0.0%	1	11.1%
60510	Letter Shop Service	33	2941	1	2761	0	NA	0	NA	1	NA
80430	Lettering Machines	8	3363	0	3428	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30347	Letters-Sign	218	2200	16	1470	10	NA	6	NA	0	NA
50392	Levels	0	3785	0	3788	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60511	Libraries-Circulating & Rental	0	3827	0	3828	0	NA	0	NA	0	NA
60512	Libraries-Institutional	201	2237	2	2389	1	NA	1	NA	0	NA
60513	Libraries-Public	185	2277	4	2084	4	100.0%	0	0.0%	0	0.0%
80431	Library Equipment & Supplies	61	2731	1	2702	1	100.0%	0	0.0%	0	0.0%
60514	Library Research Service	44	2842	3	2274	3	100.0%	0	0.0%	0	0.0%
60515	License Services	1,961	1207	18	1406	13	72.2%	5	27.8%	0	0.0%
60516	Lie Detection Service	72	2670	0	3080	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50393	Life Raft Inflation Equipment	74	2659	1	2683	1	100.0%	0	0.0%	0	0.0%
30348	Lifts	647	1666	8	1748	6	75.0%	2	25.0%	0	0.0%
10086	Lighting Consultants	1,444	1331	6	1867	3	50.0%	3	50.0%	0	0.0%
30349	Lighting Equipment-Emergency	165	2332	2	2402	2	100.0%	0	0.0%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60517	Lighting Fixtures-Repair & Maintenance	4,507	862	108	697	39	36.1%	69	63.9%	0	0.0%
50394	Lighting Fixtures-Retail	17,379	419	391	344	236	60.4%	148	37.9%	7	1.8%
50395	Lighting Fixtures-Supplies & Parts	4,561	856	113	681	44	NA	68	NA	1	NA
80432	Lighting Fixtures-Wholesale & Manufacturers	1,475	1320	11	1594	7	63.6%	4	36.4%	0	0.0%
70561	Lighting Plants	77	2646	1	2680	1	100.0%	0	0.0%	0	0.0%
80433	Lighting Systems & Equipment	5,627	773	108	696	38	35.2%	68	63.0%	2	1.9%
80434	Lightning Protection Equipment	1,105	1435	7	1803	6	NA	1	NA	0	NA
80435	Lights Bulbs & Tubes	1,242	1376	8	1738	5	62.5%	3	37.5%	0	0.0%
80436	Lime	15	3194	0	3305	0	NA	0	NA	0	NA
00158	Limestone	148	2382	0	3001	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70562	Limousine Service	102,845	96	1,356	125	647	47.7%	628	46.3%	81	6.0%
60518	Linen Supply Service	3,966	919	92	758	90	97.8%	2	2.2%	0	0.0%
50396	Linens-Retail	4,775	837	157	583	134	NA	18	NA	5	NA
80437	Linens-Wholesale & Manufacturers	230	2173	17	1443	8	NA	9	NA	0	NA
50397	Lingerie	4,744	841	231	472	146	NA	80	NA	5	NA
30350	Linings-Clothing	47	2812	2	2472	2	NA	0	NA	0	NA
30351	Linings-Plastic, Membrane, Etc.	156	2361	0	2997	0	NA	0	NA	0	NA
50398	Linoleum Dealers	2,550	1088	22	1307	9	40.9%	10	45.5%	3	13.6%
80438	Linoleum Layers Equipment & Supplies	7	3400	1	2859	1	100.0%	0	0.0%	0	0.0%
80439	Linoleum-Wholesale & Manufacturers	2	3580	0	3600	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60519	Liquidators	3,745	942	98	734	56	57.1%	29	29.6%	13	13.3%
80440	Liquor Brokers	184	2283	11	1618	8	72.7%	3	27.3%	0	0.0%
50399	Liquor Stores	5,989	756	77	819	53	NA	21	NA	3	NA
80441	Liquors-Wholesale	171	2315	8	1779	1	NA	7	NA	0	NA
60520	Literary Agents	2,157	1166	22	1309	10	45.5%	12	54.5%	0	0.0%
30352	Lithographers	44	2839	1	2732	1	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30353	Lithographers Equipment & Supplies	0	3714	0	3723	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30354	Lithographic Negatives & Plates	0	3715	0	3724	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80442	Livestock Auction Markets	398	1900	7	1823	2	NA	4	NA	1	NA
00159	Livestock Breeders	1,455	1326	72	841	36	50.0%	36	50.0%	0	0.0%
00160	Livestock Buyers	32	2946	3	2284	1	33.3%	2	66.7%	0	0.0%
80443	Livestock Equipment & Supplies	178	2300	6	1929	2	33.3%	4	66.7%	0	0.0%
00161	Livestock Feeding	59	2733	3	2266	2	66.7%	1	33.3%	0	0.0%
00162	Livestock Grooming	0	3661	0	3672	0	NA	0	NA	0	NA
70563	Livestock Hauling	77	2647	2	2448	2	100.0%	0	0.0%	0	0.0%
00163	Livestock Order Buyers	0	3662	0	3673	0	NA	0	NA	0	NA
00164	Livestock Spraying	1	3588	0	3607	0	NA	0	NA	0	NA
00165	Livestock-Commission	3	3493	0	3533	0	NA	0	NA	0	NA
80444	Loading Dock Equipment	82	2622	1	2675	0	NA	1	NA	0	NA
20047	Loans	121,651	78	2,048	80	1,268	61.9%	543	26.5%	237	11.6%
20048	Loans-Small Business	49,497	177	918	177	650	70.8%	265	28.9%	3	0.3%
60521	Lobbyists	2,329	1126	4	2029	3	75.0%	1	25.0%	0	0.0%
30355	Lockers	415	1882	0	2928	0	NA	0	NA	0	NA
60522	Locks & Locksmiths	42,833	204	427	320	223	NA	153	NA	51	NA
80445	Locksmiths Equipment & Supplies	3,414	982	45	1021	19	42.2%	26	57.8%	0	0.0%
80446	Locks-Wholesale & Manufacturers	96	2572	1	2667	1	100.0%	0	0.0%	0	0.0%
30356	Locomotives	18	3133	0	3265	0	NA	0	NA	0	NA
10087	Log Cabins, Homes & Buildings	13,917	482	111	686	72	64.9%	37	33.3%	2	1.8%
80447	Log Splitting Equipment	32	2959	2	2489	2	100.0%	0	0.0%	0	0.0%
30357	Logging Companies	1,468	1321	13	1536	6	NA	6	NA	1	NA
80448	Logging Equipment & Supplies	156	2363	2	2408	1	50.0%	1	50.0%	0	0.0%
90029	Lotteries-Foreign	8,273	639	70	846	4	NA	23	NA	43	NA
90036	Lotteries-Local	832	1550	10	1644	4	NA	5	NA	1	NA
90028	Lotteries-State	1,205	1392	6	1871	0	NA	5	NA	1	NA
50400	Louvers	241	2152	0	2962	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80449	Lubricants	331	2003	1	2581	1	NA	0	NA	0	NA
30358	Lubricating Devices & Systems	48	2807	0	3124	0	NA	0	NA	0	NA
60523	Lubricating Service-Automotive	33,357	266	1,021	163	749	73.4%	265	26.0%	7	0.7%
50401	Luggage Carriers	118	2486	1	2646	1	NA	0	NA	0	NA
30359	Luggage Covers	0	3716	0	3725	0	NA	0	NA	0	NA
30360	Luggage Manufacturers Equipment & Supplies	57	2748	7	1856	2	NA	5	NA	0	NA
60524	Luggage Repair	58	2744	14	1529	6	42.9%	8	57.1%	0	0.0%
50402	Luggage-Retail	4,622	853	70	849	49	70.0%	19	27.1%	2	2.9%
30361	Luggage-Wholesale & Manufacturers	16	3163	0	3289	0	NA	0	NA	0	NA
70564	Lumber Carriers	374	1940	7	1826	6	85.7%	0	0.0%	1	14.3%
30362	Lumber Inspectors	4	3461	0	3510	0	NA	0	NA	0	NA
30363	Lumber Mill Representatives	111	2515	1	2652	0	0.0%	0	0.0%	1	100.0%
30364	Lumber Treating	410	1887	0	2929	0	NA	0	NA	0	NA
30365	Lumber-Drying	5	3434	0	3486	0	NA	0	NA	0	NA
50403	Lumber-Retail	11,644	529	143	610	121	84.6%	18	12.6%	4	2.8%
50404	Lumber-Used	7	3384	0	3445	0	NA	0	NA	0	NA
80450	Lumber-Wholesale	2,192	1153	6	1863	2	33.3%	3	50.0%	1	16.7%
80451	Macaroni	0	3887	0	3887	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30366	Machine Shops	15,961	442	57	924	24	NA	31	NA	2	NA
30367	Machine Tools	2,320	1128	63	895	46	NA	16	NA	1	NA
30368	Machine Tools-Repair & Rebuild	491	1798	15	1499	9	NA	6	NA	0	NA
60525	Machinery Cleaning	18	3139	0	3269	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70565	Machinery Movers & Erectors	774	1584	0	2905	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30369	Machinery Rebuild & Repair	1,269	1366	8	1737	4	NA	4	NA	0	NA
30370	Machinery-New	912	1513	18	1413	9	50.0%	7	38.9%	2	11.1%
30371	Machinery-Specially Designed	887	1527	16	1456	4	NA	11	NA	1	NA
80452	Machinery-Used	61	2732	4	2119	1	NA	3	NA	0	NA
60975	Magazine Sales	36,920	241	3,735	42	3,015	NA	578	NA	142	NA
50405	Magazines-Back Number	71	2678	2	2452	0	NA	2	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50406	Magazines-Dealers	18,648	399	598	248	425	71.1%	94	15.7%	79	13.2%
50407	Magazines-Distributors	4,220	896	426	322	280	NA	137	NA	9	NA
50408	Magazines-Subscription Agents	24,301	339	2,288	74	1,320	NA	860	NA	108	NA
60526	Magicians	252	2130	3	2210	2	66.7%	1	33.3%	0	0.0%
50409	Magicians Supplies	168	2326	5	1995	2	NA	3	NA	0	NA
30372	Magnetic Inspection Equipment	13	3217	0	3319	0	NA	0	NA	0	NA
60527	Magnetic Inspection Service	0	3828	0	3829	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80453	Magnets & Magnetic Devices	1,246	1372	30	1177	7	NA	19	NA	4	NA
50410	Magnifying Glasses	15	3188	1	2824	1	100.0%	0	0.0%	0	0.0%
60528	Maids' & Butlers' Service	17,802	414	200	514	125	NA	69	NA	6	NA
60529	Mail Box Rental & Receiving	4,075	910	134	629	80	59.7%	49	36.6%	5	3.7%
80454	Mail Boxes-Manufacturers & Distributors	849	1542	11	1602	7	NA	3	NA	1	NA
50411	Mail Order & Catalog Shopping	131,903	73	7,463	18	6,212	83.2%	1,172	15.7%	79	1.1%
30374	Mailing Containers	162	2344	1	2623	0	0.0%	1	100.0%	0	0.0%
60530	Mailing Lists	15,385	446	352	370	303	NA	48	NA	1	NA
80455	Mailing Machines & Equipment	1,844	1237	83	798	78	NA	5	NA	0	NA
60531	Mailing Services	50,593	173	2,006	83	1,790	89.2%	197	9.8%	19	0.9%
80456	Malt & Hops	0	3888	0	3888	0	NA	0	NA	0	NA
60533	Management Consultants	21,046	375	157	581	108	NA	49	NA	0	NA
60532	Management Training	761	1595	7	1809	2	NA	5	NA	0	NA
30375	Manhole Covers	11	3262	0	3352	0	NA	0	NA	0	NA
60534	Manicuring	234	2169	10	1668	8	NA	1	NA	1	NA
80457	Mannequins-Display Fixture	53	2779	5	2015	3	60.0%	2	40.0%	0	0.0%
55431	Manufactured Home Dealers	4,570	855	79	814	60	75.9%	16	20.3%	3	3.8%
30784	Manufacturers & Producers	179,825	45	3,961	40	3,405	NA	529	NA	27	NA
60558	Manufacturers Agents & Representatives	7,233	681	108	695	87	NA	19	NA	2	NA
60535	Mapping Services	153	2370	6	1934	6	100.0%	0	0.0%	0	0.0%
50412	Maps-Dealers	889	1525	60	916	55	NA	5	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30376	Maps-Publishers & Distributors	415	1883	18	1420	14	77.8%	4	22.2%	0	0.0%
60536	Marble & Terrazzo Cleaning & Service	1,442	1333	22	1314	16	NA	5	NA	1	NA
80458	Marble-Cultured	6,899	696	36	1113	30	NA	6	NA	0	NA
80459	Marble-Natural	13,464	491	149	593	87	NA	62	NA	0	NA
70566	Marinas	7,035	690	105	702	67	NA	38	NA	0	NA
10088	Marine Contractors	5,103	812	38	1091	21	NA	16	NA	1	NA
50413	Marine Electric Service	377	1935	1	2577	1	100.0%	0	0.0%	0	0.0%
50414	Marine Electronic Equipment & Supplies	1,878	1230	25	1250	20	NA	5	NA	0	NA
50415	Marine Equipment & Supplies	2,741	1059	41	1059	26	NA	15	NA	0	NA
30787	Marine Sales & Service	9,258	608	182	544	115	NA	64	NA	3	NA
70567	Marine Surveyors	170	2318	6	1932	2	NA	3	NA	1	NA
60537	Market Research & Analysis	69,373	130	267	435	231	NA	28	NA	8	NA
61075	Market Survey Companies	32,220	273	193	529	137	71.0%	52	26.9%	4	2.1%
60538	Marketing Consultants	41,966	207	306	405	173	56.5%	109	35.6%	24	7.8%
60539	Marketing Programs & Services	82,338	109	1,916	89	1,441	NA	422	NA	53	NA
30377	Marking & Coding Equipment	31	2964	0	3182	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60540	Marriage, Family, Child, Individual Counselors	3,523	970	29	1183	22	NA	6	NA	1	NA
60541	Martial Arts	18,198	404	246	453	138	56.1%	100	40.7%	8	3.3%
50416	Martial Arts Supplies & Equipment	651	1660	17	1438	9	NA	8	NA	0	NA
10089	Mason Contractors	105,556	91	588	253	259	44.0%	293	49.8%	36	6.1%
80460	Mason Contractors Equipment & Supplies	1,486	1317	15	1483	3	NA	11	NA	1	NA
80461	Masonry Panels-Prefabricated	857	1538	21	1335	6	28.6%	15	71.4%	0	0.0%
80462	Massage Equipment & Supplies	1,943	1211	24	1266	14	NA	10	NA	0	NA
60543	Massage Therapists	14,446	468	224	480	93	NA	98	NA	33	NA
30378	Masts & Spars	21	3089	2	2510	1	50.0%	1	50.0%	0	0.0%
50417	Matches	0	3786	0	3789	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80463	Material Handling Equipment	2,784	1053	8	1727	4	NA	4	NA	0	NA
50418	Maternity Clothes	810	1569	40	1079	24	60.0%	16	40.0%	0	0.0%
60544	Mathematicians	2	3566	0	3588	0	NA	0	NA	0	NA
30379	Mats & Matting	203	2230	0	2974	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80464	Mattress Makers Supplies	438	1851	7	1821	5	71.4%	2	28.6%	0	0.0%
50419	Mattresses	49,186	178	1,284	133	979	76.2%	261	20.3%	44	3.4%
60545	Mattresses-Renovating	537	1732	4	2050	4	NA	0	NA	0	NA
60546	Mausoleums	23	3064	0	3228	0	NA	0	NA	0	NA
30380	Mayonnaise & Salad Dressings	0	3717	0	3726	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80465	Measuring Machines	108	2530	0	3042	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50420	Measuring Tapes & Rules	0	3787	0	3790	0	NA	0	NA	0	NA
80466	Meat Brokers	845	1546	40	1078	16	40.0%	21	52.5%	3	7.5%
30381	Meat Choppers & Grinders	83	2614	3	2254	3	100.0%	0	0.0%	0	0.0%
30382	Meat Packers	5,011	817	92	757	53	NA	35	NA	4	NA
30383	Meat Packers Equipment & Supplies	74	2655	2	2449	0	0.0%	2	100.0%	0	0.0%
30384	Meat Patty Molding Machines	0	3718	0	3727	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50421	Meat-Retail	6,999	691	174	559	89	51.1%	72	41.4%	13	7.5%
80467	Meat-Wholesale	2,028	1193	55	939	26	47.3%	28	50.9%	1	1.8%
10090	Mechanical Contractors	8,752	625	66	867	46	69.7%	19	28.8%	1	1.5%
60547	Mediation Services	3,655	956	23	1283	11	NA	9	NA	3	NA
80468	Medical Alarms	20,129	386	112	684	95	NA	15	NA	2	NA
60548	Medical Business Administration	3,798	935	47	997	30	NA	15	NA	2	NA
25018	Medical Discount Plans	4,275	889	63	891	44	NA	18	NA	1	NA
60549	Medical Record Service	5,277	799	38	1090	27	NA	10	NA	1	NA
65549	Medical Service Organizations	1,269	1367	32	1155	23	NA	8	NA	1	NA
65548	Medical Staffing	375	1939	9	1697	7	NA	2	NA	0	NA
61011	Medical Testing Companies	10,307	567	110	689	82	74.5%	20	18.2%	8	7.3%
80469	Medicines-Patent & Proprietary	1,774	1249	46	1015	25	NA	12	NA	9	NA
60550	Meditation Instruction	95	2573	4	2107	3	NA	1	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50422	Men's Clothing & Furnishings-Retail	7,096	686	229	475	190	83.0%	36	15.7%	3	1.3%
80470	Men's Clothing & Furnishings-Wholesale/Manufacturers	400	1898	21	1340	10	47.6%	10	47.6%	1	4.8%
60551	Mental Health Services	4,912	825	21	1322	19	NA	2	NA	0	NA
60552	Mental Retardation/Dev Disabled Services	768	1588	1	2546	1	NA	0	NA	0	NA
30385	Menu Service	7	3380	1	2855	0	NA	1	NA	0	NA
60553	Merchandise Brokers	633	1674	6	1890	3	NA	2	NA	1	NA
60554	Merchandising Service	2,638	1078	37	1104	21	NA	15	NA	1	NA
70568	Messenger Service	6,155	746	28	1197	24	NA	4	NA	0	NA
30386	Metal Cleaning	168	2324	2	2400	1	50.0%	1	50.0%	0	0.0%
80471	Metal Cleaning Equipment	4	3486	0	3528	0	NA	0	NA	0	NA
80472	Metal Cleaning Machines	2	3581	0	3601	0	NA	0	NA	0	NA
80473	Metal Detecting Equipment	121	2474	2	2428	1	NA	1	NA	0	NA
80474	Metal Finishers	1,046	1467	19	1386	9	NA	10	NA	0	NA
30387	Metal Finishers Equipment & Supplies	74	2656	0	3076	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80475	Metal Powder Fabricators	452	1833	3	2174	1	NA	2	NA	0	NA
30388	Metal Rolling & Forming	132	2433	0	3012	0	NA	0	NA	0	NA
80813	Metal Salvage Yards	2,688	1069	38	1095	20	NA	16	NA	2	NA
80476	Metal Sawing & Cut-Off Service	5	3452	0	3504	0	NA	0	NA	0	NA
80477	Metal Shapes-Extruded	8	3364	0	3429	0	NA	0	NA	0	NA
30389	Metal Slitting & Shearing	15	3187	0	3302	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80478	Metal Specialties	2,457	1108	20	1352	17	85.0%	3	15.0%	0	0.0%
80479	Metal Spinning	113	2514	0	3037	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80480	Metal Spinning Equipment	0	3889	0	3889	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80481	Metal Stamping	507	1777	1	2558	1	NA	0	NA	0	NA
30390	Metal Stamping Equipment	1	3600	0	3618	0	NA	0	NA	0	NA
30391	Metallizing	5	3435	0	3487	0	NA	0	NA	0	NA
30392	Metallizing Equipment	0	3719	0	3728	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60555	Metallurgists	17	3152	0	3278	0	NA	0	NA	0	NA
30393	Metallurgists Equipment & Supplies	0	3720	0	3729	0	NA	0	NA	0	NA
80482	Metals-Base	45	2835	1	2731	0	0.0%	1	100.0%	0	0.0%
80483	Metals-Clad	0	3890	0	3890	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80484	Metals-Corrugated	9	3339	0	3410	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80485	Metals-Precious-Sheet, Wire, Tubing	599	1694	0	2911	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80486	Metals-Pre-coated	169	2323	4	2086	3	75.0%	1	25.0%	0	0.0%
60556	Metaphysicians	86	2607	2	2443	0	NA	2	NA	0	NA
60557	Meteorological Consultants	34	2929	3	2281	2	NA	1	NA	0	NA
30394	Meteorological Instruments	0	3721	0	3730	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30395	Meters	25	3030	0	3210	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30396	Meters-Repair	17	3146	0	3274	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50423	Mexican Food Products	137	2416	5	2001	4	NA	1	NA	0	NA
80487	Mezzanines & Platforms	5	3453	0	3505	0	NA	0	NA	0	NA
80488	Microfilm Service, Equipment & Supplies	176	2304	2	2397	2	NA	0	NA	0	NA
30397	Micrometers	4	3462	1	2865	1	100.0%	0	0.0%	0	0.0%
50424	Microphones	4	3472	1	2866	1	100.0%	0	0.0%	0	0.0%
30398	Microscopes	750	1600	1	2548	0	NA	1	NA	0	NA
70569	Microwave Communications	803	1573	10	1646	7	NA	2	NA	1	NA
50425	Microwave Ovens-Dealers	5	3445	0	3497	0	NA	0	NA	0	NA
60559	Microwave Ovens-Service & Repair	33	2942	1	2762	1	NA	0	NA	0	NA
50426	Microwave Ovens-Supplies & Parts	0	3788	0	3791	0	NA	0	NA	0	NA
80489	Microwave Ovens-Wholesale & Manufacturers	4	3487	1	2870	1	NA	0	NA	0	NA
60560	Midwives	2,228	1146	6	1862	2	NA	4	NA	0	NA
50427	Millinery-Retail	101	2553	2	2435	0	NA	2	NA	0	NA
80490	Millinery-Wholesale & Manufacturers	0	3891	0	3891	0	NA	0	NA	0	NA
30399	Milling Cutters	2	3548	1	2879	1	NA	0	NA	0	NA
30400	Milling Machines	36	2903	0	3161	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30401	Millwork	3,479	975	16	1447	6	NA	10	NA	0	NA
10091	Millwrights	266	2094	3	2206	2	66.7%	1	33.3%	0	0.0%
00167	Mineral Exploration	27	3002	0	3200	0	NA	0	NA	0	NA
50429	Minerals	144	2403	3	2234	3	100.0%	0	0.0%	0	0.0%
50428	Miniatures-Collectors	41	2864	1	2740	1	NA	0	NA	0	NA
00169	Mining Companies	265	2096	1	2588	1	100.0%	0	0.0%	0	0.0%
00168	Mining Consultants	1	3589	0	3608	0	NA	0	NA	0	NA
00170	Mining Development	174	2309	0	2988	0	NA	0	NA	0	NA
30402	Mining Equipment & Supplies	335	1995	0	2939	0	NA	0	NA	0	NA
50430	Mirrors	2,240	1145	46	1014	22	NA	23	NA	1	NA
80491	Mirrors-Manufacturers Supplies	59	2739	2	2463	0	NA	2	NA	0	NA
60561	Mirrors-Resilver	51	2790	2	2468	1	NA	1	NA	0	NA
30403	Missile & Rocket Components-Manufacturers	8	3346	0	3415	0	NA	0	NA	0	NA
30404	Missile & Rocket Manufacturers	547	1725	5	1965	2	40.0%	3	60.0%	0	0.0%
60562	Missile & Rocket Research & Dev.	257	2122	2	2365	2	NA	0	NA	0	NA
60563	Missing Person Services	75	2653	0	3074	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60564	Missions	85	2609	1	2672	1	NA	0	NA	0	NA
80492	Mixing & Agitation Machinery	115	2505	0	3032	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30405	Mobile Homes Distributors & Manufacturers	48,329	184	808	201	608	NA	185	NA	15	NA
80493	Mobile Homes Manufacturers Equipment & Supplies	2,829	1046	73	838	46	NA	26	NA	1	NA
50431	Mobile Homes-Dealers	45,590	191	718	220	492	NA	203	NA	23	NA
50432	Mobile Homes-Equipment & Parts	2,997	1025	38	1094	25	NA	13	NA	0	NA
60565	Mobile Homes-Parks	5,577	780	101	717	65	NA	31	NA	5	NA
60566	Mobile Homes-Rent & Lease	4,243	892	111	688	80	NA	30	NA	1	NA
50433	Mobile Homes-Repair & Service	8,512	630	180	548	111	61.7%	63	35.0%	6	3.3%
10092	Mobile Homes-Transporting	3,313	989	95	748	34	35.8%	56	58.9%	5	5.3%
30406	Mobile Offices & Commercial Units	139	2410	1	2636	1	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60567	Model Car Race Centers	36	2911	0	3164	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60568	Model Makers	156	2362	9	1714	3	NA	6	NA	0	NA
60569	Modeling & Talent Agencies	185,418	42	790	204	547	NA	183	NA	60	NA
60570	Modeling Schools	36,367	245	103	707	78	NA	24	NA	1	NA
80494	Molasses	0	3892	0	3892	0	NA	0	NA	0	NA
65027	Mold & Mildew Removal/Remediation	5,728	770	24	1259	20	83.3%	3	12.5%	1	4.2%
80495	Moldings	524	1750	0	2918	0	NA	0	NA	0	NA
30407	Molds	4,065	912	50	976	29	NA	21	NA	0	NA
20051	Money Order Systems	81	2624	6	1940	4	66.7%	2	33.3%	0	0.0%
20052	Money Orders & Transfers	11,378	539	304	409	282	92.8%	16	5.3%	6	2.0%
30409	Monogram & Initial Machines	2	3549	0	3575	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30410	Monograms	352	1968	9	1700	1	NA	7	NA	1	NA
70570	Monorail Systems	35	2920	0	3168	0	NA	0	NA	0	NA
50436	Monuments	10,719	549	206	503	124	60.2%	70	34.0%	12	5.8%
50437	Mopeds	1,630	1278	55	941	36	NA	19	NA	0	NA
50438	Mops-Wholesale & Manufacturers	3	3512	1	2873	1	100.0%	0	0.0%	0	0.0%
25053	Mortgage Bankers	0	3674	0	3685	0	NA	0	NA	0	NA
20053	Mortgage Brokers	1,346,130	1	7,799	17	6,362	81.6%	1,258	16.1%	179	2.3%
10093	Mosaics	72	2667	0	3079	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60571	Motel & Hotel Consultants	5,789	767	102	711	63	NA	39	NA	0	NA
80496	Motel & Hotel Equipment & Supplies	223	2189	10	1669	6	NA	4	NA	0	NA
60572	Motel & Hotel Management	581	1699	32	1158	22	NA	10	NA	0	NA
60573	Motels	28,854	305	2,016	82	1,247	NA	749	NA	20	NA
60574	Motels-Reservation Service	32	2954	6	1946	5	NA	1	NA	0	NA
30411	Mothproofing	0	3722	0	3731	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60575	Motion Picture Equipment & Supplies	66	2708	3	2264	2	NA	1	NA	0	NA
60576	Motion Picture Equipment & Supplies-Repair	3	3518	0	3550	0	NA	0	NA	0	NA
60577	Motion Picture Film Distributors & Exchange	187	2274	3	2221	3	100.0%	0	0.0%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60578	Motion Picture Film Editing	248	2138	10	1665	3	30.0%	5	50.0%	2	20.0%
60579	Motion Picture Film Libraries	2	3567	0	3589	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60580	Motion Picture Film Storage	1	3629	3	2302	2	66.7%	1	33.3%	0	0.0%
60581	Motion Picture Laboratories	10	3309	0	3388	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60582	Motion Picture Producers & Studios	287	2058	7	1834	5	NA	2	NA	0	NA
60587	Motion Picture Projection Service	15	3192	1	2826	1	NA	0	NA	0	NA
60583	Motion Picture Representatives	54	2769	0	3112	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60584	Motion Picture Research Service	8	3356	0	3422	0	NA	0	NA	0	NA
60585	Motion Picture Special Effects	0	3829	0	3830	0	NA	0	NA	0	NA
60586	Motion Picture Technicians	3	3519	0	3551	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60588	Motivational/Self Improve Training	9,658	594	151	589	133	NA	17	NA	1	NA
50793	Motor coach Companies	714	1623	15	1495	7	46.7%	8	53.3%	0	0.0%
50439	Motor Homes	3,012	1024	57	928	42	73.7%	14	24.6%	1	1.8%
60589	Motor Homes-Rent & Lease	1,176	1400	51	970	11	NA	39	NA	1	NA
50440	Motorcycles-Dealers	53,908	161	1,580	113	1,054	66.7%	499	31.6%	27	1.7%
60590	Motorcycles-Renting & Leasing	2,411	1116	57	929	38	66.7%	17	29.8%	2	3.5%
50441	Motorcycles-Repairing & Service	4,347	879	189	537	96	50.8%	77	40.7%	16	8.5%
50442	Motorcycles-Supplies & Parts	16,566	431	570	259	328	57.5%	214	37.5%	28	4.9%
50443	Mountain Climbing Equipment	343	1985	8	1762	5	62.5%	3	37.5%	0	0.0%
60591	Mountain Climbing Instruction	317	2021	1	2583	0	0.0%	1	100.0%	0	0.0%
70571	Movers	1,014,405	4	9,378	15	6,817	NA	2,272	NA	289	NA
60592	Moving Equipment Rental	2,557	1087	45	1022	24	53.3%	19	42.2%	2	4.4%
70572	Moving Services-Labor & Materials	39,500	223	466	303	276	NA	154	NA	36	NA
70573	Moving Supplies	1,625	1281	21	1328	15	71.4%	6	28.6%	0	0.0%
60593	MRI (Magnetic Resonance Imaging)	2,215	1150	29	1184	25	NA	4	NA	0	NA
00171	Mud Jacking Contractors	3,289	994	7	1789	7	NA	0	NA	0	NA
60594	Mufflers & Exhaust Systems	12,166	512	333	384	253	NA	74	NA	6	NA
50444	Mulches	1,162	1409	10	1636	6	60.0%	3	30.0%	1	10.0%
20092	Multi-Level Selling Co.	132,810	72	284	423	185	65.1%	77	27.1%	22	7.7%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60595	Murals	466	1821	0	2924	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60596	Museums	939	1503	18	1412	16	88.9%	2	11.1%	0	0.0%
00172	Mushrooms	22	3073	0	3231	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60598	Music & Messaging Services	1,758	1254	234	466	216	92.3%	17	7.3%	1	0.4%
60597	Music Arrangers & Composers	463	1825	12	1581	8	66.7%	3	25.0%	1	8.3%
50445	Music Boxes	21	3094	1	2803	0	0.0%	1	100.0%	0	0.0%
30412	Music Copyists	149	2379	7	1848	3	42.9%	2	28.6%	2	28.6%
60599	Music Instruction-Instrumental	5,614	774	95	746	59	62.1%	34	35.8%	2	2.1%
60600	Music Instruction-Vocal	3,227	1004	22	1305	17	NA	5	NA	0	NA
30413	Music Publishers	5,158	809	35	1127	12	NA	16	NA	7	NA
80805	Music Shells	1	3658	0	3669	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50446	Music Writers Supplies	7,461	672	211	496	177	83.9%	34	16.1%	0	0.0%
50447	Musical Instruments-Dealers	21,725	367	382	350	266	69.6%	104	27.2%	12	3.1%
50448	Musical Instruments-Repair	351	1969	19	1396	12	63.2%	7	36.8%	0	0.0%
50449	Musical Instruments-Supplies & Accessories	5,069	814	174	560	101	58.0%	63	36.2%	10	5.7%
80497	Musical Instruments-Wholesale & Manufacturers	466	1822	16	1464	8	NA	6	NA	2	NA
60601	Musicians	1,209	1388	20	1359	12	NA	7	NA	1	NA
50450	Music-Sheet	829	1551	1	2544	1	100.0%	0	0.0%	0	0.0%
20054	Mutual Funds	1,082	1454	12	1568	12	100.0%	0	0.0%	0	0.0%
60602	Myofunctional Therapy	1,583	1292	55	942	38	69.1%	17	30.9%	0	0.0%
65543	Myotherapy	0	3846	0	3846	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60603	Nail Salons	7,369	678	389	346	240	61.7%	138	35.5%	11	2.8%
80498	Nailing Machinery	17	3158	0	3284	0	NA	0	NA	0	NA
50451	Nails & Tacks	25	3033	3	2288	2	66.7%	1	33.3%	0	0.0%
30414	Name Plates	12	3242	2	2522	2	100.0%	0	0.0%	0	0.0%
30415	Name Plates-Holders	0	3723	0	3732	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60604	Nanny Service	9,018	613	86	785	40	NA	20	NA	26	NA
60605	Naturopaths	499	1787	2	2333	2	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30416	Nautical Instruments	32	2949	2	2486	1	50.0%	1	50.0%	0	0.0%
60606	Naval Architects	3	3520	0	3552	0	NA	0	NA	0	NA
80500	Naval Stores	3	3531	0	3561	0	NA	0	NA	0	NA
60607	Navigation Consultants	40	2878	3	2277	2	66.7%	1	33.3%	0	0.0%
50452	Neckwear-Retail	10	3302	1	2843	1	NA	0	NA	0	NA
80501	Neckwear-Wholesale & Manufacturers	0	3893	0	3893	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50453	Needles	2	3561	0	3583	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50454	Needlework Supplies-Retail, Wholesale, Mfg.	551	1723	8	1750	5	62.5%	1	12.5%	2	25.0%
30417	Nets & Netting	171	2312	3	2226	3	NA	0	NA	0	NA
50455	News Dealers	38	2891	0	3156	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80502	News Publications-Trade, Association, Etc.	2,366	1123	61	907	33	54.1%	28	45.9%	0	0.0%
60608	News Service	361	1963	13	1552	9	NA	4	NA	0	NA
80503	Newspaper Distributors	1,043	1469	70	852	54	77.1%	11	15.7%	5	7.1%
60609	Newspaper Feature Syndicates	41	2867	3	2275	3	100.0%	0	0.0%	0	0.0%
30418	Newspapers	30,176	291	1,137	150	1,016	89.4%	116	10.2%	5	0.4%
50456	Night Clubs	4,213	900	119	664	62	NA	50	NA	7	NA
60610	Noise Control Consultants	118	2488	3	2240	3	100.0%	0	0.0%	0	0.0%
61090	Non Profit Org.- General Membership	4,749	840	73	837	46	63.0%	21	28.8%	6	8.2%
80504	Non-Woven Fabrics	0	3894	0	3894	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50457	Noodles	6	3417	0	3471	0	NA	0	NA	0	NA
60611	Notaries Public	10,472	558	510	283	359	70.4%	150	29.4%	1	0.2%
50458	Notions-Retail	29	2990	5	2023	2	NA	3	NA	0	NA
80505	Notions-Wholesale & Manufacturers	328	2007	1	2582	0	NA	1	NA	0	NA
50459	Novelties-Retail	13,646	489	304	408	180	NA	115	NA	9	NA
80506	Novelties-Wholesale & Manufacturers	612	1687	12	1579	4	33.3%	8	66.7%	0	0.0%
30420	Nozzles	12	3243	0	3337	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60612	Nuclear Energy Consultants	43	2852	0	3141	0	NA	0	NA	0	NA
30421	Nuclear Reactor-Manufacturers	4	3463	0	3511	0	NA	0	NA	0	NA
30422	Numbering Machines	0	3724	0	3733	0	NA	0	NA	0	NA
50460	Nurseries-Plants, Trees, Etc.	37,645	237	603	245	464	NA	126	NA	13	NA
00173	Nursery Stock Dealers	1,619	1283	40	1075	18	45.0%	22	55.0%	0	0.0%
80507	Nurserymen Equipment & Supplies	274	2082	21	1343	6	NA	14	NA	1	NA
60613	Nurses	3,854	928	16	1446	10	62.5%	6	37.5%	0	0.0%
60614	Nurses Registries	1,227	1380	1	2543	0	NA	1	NA	0	NA
60615	Nurses Schools	2,721	1063	17	1429	9	NA	8	NA	0	NA
60616	Nursing Home Information & Referral	881	1529	6	1879	4	NA	2	NA	0	NA
60617	Nursing Homes	30,315	289	96	741	67	NA	26	NA	3	NA
30423	Nut Cracking & Shelling Machines	1	3601	0	3619	0	NA	0	NA	0	NA
60618	Nutritionists	3,218	1006	75	826	34	45.3%	39	52.0%	2	2.7%
50461	Nuts-Edible	943	1501	4	2036	3	NA	0	NA	1	NA
50462	Nylon Fabrics	0	3789	0	3792	0	NA	0	NA	0	NA
60619	Observatories	7	3387	0	3448	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
61008	Occupational Health-Nursing Services	1,235	1377	8	1739	5	62.5%	3	37.5%	0	0.0%
60620	Occupational Therapists	1,695	1265	7	1799	6	85.7%	1	14.3%	0	0.0%
60621	Oceanographers	0	3830	0	3831	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80508	Oceanographic Equipment	1	3646	1	2888	0	NA	0	NA	1	NA
60622	Odor Neutralizer	225	2185	2	2377	2	100.0%	0	0.0%	0	0.0%
60623	Office & Deck Space Rental Service	4,656	850	140	615	71	50.7%	67	47.9%	2	1.4%
60624	Office Buildings	1,115	1427	11	1597	6	54.5%	5	45.5%	0	0.0%
80509	Office Furniture & Equipment	39,347	226	338	379	258	NA	72	NA	8	NA
80510	Office Furniture & Equipment-Installation	4,479	865	51	966	29	NA	22	NA	0	NA
80511	Office Furniture & Equipment-Rental/Leasing	8,285	638	124	645	86	NA	38	NA	0	NA
80512	Office Furniture & Equipment-Repair/Refinishing	4,319	886	105	703	76	NA	27	NA	2	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80513	Office Furniture & Equipment-Used	2,386	1120	7	1794	2	NA	3	NA	2	NA
80514	Office Furniture & Equipment-Wholesale & Mfg.	618	1683	16	1459	16	NA	0	NA	0	NA
60625	Office Records Stored	2,989	1027	46	1010	32	NA	14	NA	0	NA
60626	Office Records-Destruction	686	1639	0	2908	0	NA	0	NA	0	NA
80515	Office Supplies	39,373	225	2,186	77	1,447	NA	708	NA	31	NA
61074	Office Supplies by Telemarketing	19,041	394	1,769	97	1,382	78.1%	384	21.7%	3	0.2%
80806	Oil & Gas Exploration & Development	6,774	701	52	958	44	84.6%	8	15.4%	0	0.0%
80516	Oil Additives-Manufacturers & Distributors	524	1751	7	1816	6	85.7%	1	14.3%	0	0.0%
80517	Oil Burners	2,040	1191	14	1507	13	92.9%	0	0.0%	1	7.1%
61073	Oil Field Consultants	403	1895	6	1902	4	66.7%	2	33.3%	0	0.0%
80518	Oil Field Equipment	265	2101	1	2590	1	NA	0	NA	0	NA
00174	Oil Field Equipment & Supplies	764	1593	1	2547	0	NA	1	NA	0	NA
00175	Oil Field Hauling	123	2459	0	3019	0	NA	0	NA	0	NA
00176	Oil Field Service	2,015	1196	3	2143	2	NA	1	NA	0	NA
80519	Oil Field Supplies	42	2861	0	3143	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80520	Oil Handling Equipment	162	2346	2	2406	2	NA	0	NA	0	NA
80521	Oil Hole Covers	8	3365	0	3430	0	NA	0	NA	0	NA
20055	Oil Land Leases	1,912	1222	13	1532	5	38.5%	7	53.8%	1	7.7%
80522	Oil Mill Machinery	13	3233	0	3329	0	NA	0	NA	0	NA
30424	Oil Operators	109	2520	1	2653	1	100.0%	0	0.0%	0	0.0%
30425	Oil Producers	1,555	1302	10	1635	10	NA	0	NA	0	NA
20056	Oil Properties	27	3003	0	3201	0	NA	0	NA	0	NA
20057	Oil Property Management	131	2435	9	1717	7	77.8%	2	22.2%	0	0.0%
30426	Oil Refiners	377	1933	2	2345	1	50.0%	1	50.0%	0	0.0%
80523	Oil Refiners Equipment & Supplies	54	2770	0	3113	0	NA	0	NA	0	NA
00177	Oil Reports	0	3663	0	3674	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
20058	Oil Royalties	36	2901	2	2481	1	50.0%	1	50.0%	0	0.0%
00178	Oil Seeds	0	3664	0	3675	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
00179	Oil Well Cementing	0	3665	0	3676	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
00180	Oil Well Drilling	364	1955	3	2186	1	NA	2	NA	0	NA
80524	Oil Well Drilling Mud & Additives	92	2586	0	3057	0	NA	0	NA	0	NA
80525	Oil Well Equipment & Supplies	120	2480	0	3025	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
00181	Oil Well Equipment & Supplies-Rental	32	2947	0	3178	0	NA	0	NA	0	NA
00182	Oil Well Fire Extinguishing	0	3666	0	3677	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
00183	Oil Well Fishing Tools	3	3494	0	3534	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
00184	Oil Well Log Libraries	0	3667	0	3678	0	NA	0	NA	0	NA
00185	Oil Well Logging & Perforating	125	2450	0	3017	0	NA	0	NA	0	NA
00186	Oil Well Services	187	2272	0	2982	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
00187	Oil Well Surveyors	26	3010	0	3205	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50463	Oilcloth	0	3790	0	3793	0	NA	0	NA	0	NA
00188	Oil-Crude-Purchasing	69	2686	0	3086	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30427	Oils-Animal & Fish	0	3725	0	3734	0	NA	0	NA	0	NA
80526	Oils-Cutting	0	3895	0	3895	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30428	Oils-Essential	243	2147	6	1919	2	NA	4	NA	0	NA
50464	Oils-Fuel	60,893	143	766	211	609	NA	135	NA	22	NA
50465	Oils-Fuel-Treatment Compounds	105	2540	1	2658	1	100.0%	0	0.0%	0	0.0%
30429	Oils-Hydrogenated	0	3726	1	2893	1	NA	0	NA	0	NA
30430	Oils-Industrial	68	2693	0	3088	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30431	Oils-Lubricating	1,242	1374	31	1163	25	80.6%	5	16.1%	1	3.2%
30432	Oils-Petroleum	1,007	1479	12	1571	8	66.7%	4	33.3%	0	0.0%
30433	Oils-Re-refined	0	3727	0	3735	0	NA	0	NA	0	NA
30434	Oils-Road	5	3436	0	3488	0	NA	0	NA	0	NA
30435	Oils-Vegetables	41	2862	0	3144	0	NA	0	NA	0	NA
80527	Oils-Waste	595	1696	0	2912	0	NA	0	NA	0	NA
30436	Olive Oil	4	3464	0	3512	0	NA	0	NA	0	NA
00189	Olives	22	3074	0	3232	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
85255	Online Drug & Prescription Services	562	1711	45	1027	17	37.8%	23	51.1%	5	11.1%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60627	Opera Companies	6	3422	2	2530	2	NA	0	NA	0	NA
50466	Optical Equipment & Supplies	1,163	1407	18	1409	13	72.2%	5	27.8%	0	0.0%
50467	Optical Goods-Retail	11,207	544	324	393	242	74.7%	81	25.0%	1	0.3%
50468	Optical Goods-Service & Repair	11,813	525	429	317	321	NA	105	NA	3	NA
80528	Optical Goods-Wholesale & Manufacturers	376	1937	6	1906	6	NA	0	NA	0	NA
30437	Optical Imaging Equipment & Systems	486	1804	18	1418	13	NA	4	NA	1	NA
50469	Opticians	16,879	426	344	378	247	71.8%	80	23.3%	17	4.9%
60628	Optometric Information Bureaus	76	2648	1	2681	1	NA	0	NA	0	NA
60630	Optometrists-O.D.	29,191	302	613	244	453	NA	153	NA	7	NA
80529	Orchard Equipment & Supplies	0	3896	0	3896	0	NA	0	NA	0	NA
00190	Orchards	418	1878	0	2927	0	NA	0	NA	0	NA
61092	Orchestras & Bands	559	1715	4	2048	2	50.0%	2	50.0%	0	0.0%
00191	Orchid Growers	15	3180	0	3300	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60631	Organ & Tissue Banks	145	2397	0	3007	0	NA	0	NA	0	NA
60632	Organizing Services-Household & Business	4,336	882	7	1788	4	NA	3	NA	0	NA
50470	Organs	491	1799	1	2562	0	0.0%	1	100.0%	0	0.0%
50471	Organs-Tune & Repair	2,189	1154	19	1379	13	NA	6	NA	0	NA
50472	Oriental Goods-Retail	190	2264	1	2611	1	100.0%	0	0.0%	0	0.0%
80530	Oriental Goods-Wholesale & Manufacturers	2	3582	0	3602	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30438	Ornamental Metal Work	6,283	735	87	780	24	NA	63	NA	0	NA
80531	Orthopedic Appliances	1,160	1411	16	1455	14	87.5%	2	12.5%	0	0.0%
50473	Outboard Motors	193	2256	9	1709	3	NA	6	NA	0	NA
00193	Outboard Motors-Repair	755	1598	22	1316	17	77.3%	5	22.7%	0	0.0%
50248	Outlets-Stores, Factory, Mills	980	1488	65	880	54	83.1%	10	15.4%	1	1.5%
50474	Outplacement Consultants	1,029	1470	10	1638	8	80.0%	1	10.0%	1	10.0%
30439	Ovens-Bakers	57	2749	2	2464	2	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30440	Ovens-Industrial	68	2694	2	2453	1	NA	1	NA	0	NA
10187	Overhead Garage Doors	104,377	94	778	207	528	NA	223	NA	27	NA
30441	Oxygen	434	1859	1	2567	1	100.0%	0	0.0%	0	0.0%
80532	Oxygen Producing Equipment	156	2364	1	2627	1	NA	0	NA	0	NA
80533	Oxygen Therapy Equipment	185	2278	6	1926	6	100.0%	0	0.0%	0	0.0%
30442	Ozone Machines	30	2974	0	3189	0	NA	0	NA	0	NA
60633	Package Design & Development	344	1983	8	1761	2	25.0%	2	25.0%	4	50.0%
30443	Packaging Machinery	559	1713	1	2553	0	0.0%	1	100.0%	0	0.0%
80534	Packaging Materials	3,106	1017	7	1791	5	71.4%	2	28.6%	0	0.0%
60634	Packaging Service	10,700	550	659	230	614	93.2%	45	6.8%	0	0.0%
70574	Packing & Crating Service	4,069	911	18	1404	12	NA	6	NA	0	NA
30444	Packing-Mechanical	27	3004	0	3202	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70575	Paging Equipment & Service	10,302	569	99	728	48	NA	40	NA	11	NA
80535	Pails	0	3897	0	3897	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30445	Paint Manufacturing Equipment & Materials	134	2421	2	2416	2	100.0%	0	0.0%	0	0.0%
30446	Paint Manufacturing Materials	130	2438	2	2421	1	50.0%	1	50.0%	0	0.0%
30447	Paint Removers-Manufacturers	3	3503	0	3541	0	NA	0	NA	0	NA
10094	Paint Removing	1,762	1251	6	1864	5	83.3%	1	16.7%	0	0.0%
50475	Painters Equipment & Supplies	1,277	1364	42	1052	25	NA	15	NA	2	NA
10095	Painting Contractors	366,127	20	2,334	72	1,092	46.8%	1,079	46.2%	163	7.0%
50476	Paint-Retail	7,647	661	47	994	34	NA	11	NA	2	NA
80536	Paint-Wholesale & Manufacturers	756	1597	7	1810	2	28.6%	5	71.4%	0	0.0%
30448	Pallets & Skids	2,266	1140	4	2030	0	0.0%	4	100.0%	0	0.0%
50477	Paneling	227	2179	2	2376	0	NA	2	NA	0	NA
50478	Pants	4	3473	0	3520	0	NA	0	NA	0	NA
30463	Paper & Document Shredding	4,064	913	6	1859	6	100.0%	0	0.0%	0	0.0%
30449	Paper & Plastic Cups, Containers	53	2772	0	3114	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30450	Paper Boxboard	31	2965	0	3183	0	NA	0	NA	0	NA
30451	Paper Brokers & Mill Reps	8	3347	0	3416	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30452	Paper Converters	39	2882	0	3151	0	NA	0	NA	0	NA
80537	Paper Cutting & Drilling Machines	13	3234	0	3330	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30453	Paper Distributors	368	1947	9	1699	1	NA	8	NA	0	NA
10096	Paper Hangers - Wall covering	782	1581	4	2041	3	NA	1	NA	0	NA
30454	Paper Hangers Equipment & Supplies	17	3147	1	2815	0	NA	1	NA	0	NA
30455	Paper Manufacturers	443	1843	5	1975	4	NA	1	NA	0	NA
80538	Paper Mill Machinery	13	3235	0	3331	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30456	Paper Mill Supplies	4	3465	0	3513	0	NA	0	NA	0	NA
30457	Paper Products	1,611	1286	19	1382	15	78.9%	2	10.5%	2	10.5%
30458	Paper Ruling	80	2630	0	3069	0	NA	0	NA	0	NA
80539	Paper Shredding Machines	320	2016	0	2941	0	NA	0	NA	0	NA
30459	Paper Towels	2	3550	0	3576	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30460	Paper Tubes & Cores	4	3466	0	3514	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30461	Paper-Adhesive-Pressure Sensitive	33	2938	0	3175	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30462	Paper-Corrugated	572	1703	0	2913	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70576	Parachute Jumping Instruction	908	1517	17	1433	7	NA	9	NA	1	NA
30464	Parachutes	50	2792	3	2272	1	33.3%	2	66.7%	0	0.0%
60635	Paralegals	9,538	599	149	594	83	NA	59	NA	7	NA
60637	Parapsychologists	11	3272	0	3361	0	NA	0	NA	0	NA
60638	Parcel Post Assembly Service	133	2429	7	1849	4	NA	2	NA	1	NA
10097	Parking Area Maintenance & Marking	2,587	1085	24	1263	10	41.7%	13	54.2%	1	4.2%
60639	Parking Attendant Service	730	1617	41	1066	23	56.1%	16	39.0%	2	4.9%
60640	Parking Facilities	12,109	515	819	197	574	NA	235	NA	10	NA
80540	Parking Meters	0	3898	0	3898	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10098	Parking Stations/Garages-Construction	1,218	1383	57	931	24	42.1%	23	40.4%	10	17.5%
30465	Parking Stations/Garages-Equipment/Supplies	98	2566	7	1853	3	42.9%	4	57.1%	0	0.0%
60641	Parks	350	1972	9	1701	5	NA	4	NA	0	NA
60642	Parliamentarians	0	3831	0	3832	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30466	Partitions	97	2568	0	3052	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50479	Party Planning	10,531	556	119	661	66	NA	49	NA	4	NA
61029	Party Plans - In-Home	7,372	676	137	621	102	NA	35	NA	0	NA
50480	Party Supplies	9,926	585	242	459	159	NA	82	NA	1	NA
50481	Party Supplies-Renting	8,992	615	177	552	103	58.2%	67	37.9%	7	4.0%
60643	Passport & Visa Services	4,677	848	80	811	16	NA	63	NA	1	NA
60644	Patent Agents	5,464	790	20	1348	19	NA	0	NA	1	NA
60646	Patent Searchers	1,279	1362	5	1957	0	NA	4	NA	1	NA
10099	Patio & Deck Builders	26,906	316	281	426	137	48.8%	114	40.6%	30	10.7%
50482	Patio Equipment & Supplies	3,283	997	108	699	45	41.7%	61	56.5%	2	1.9%
10100	Patio, Porch & Deck Enclosures	71,745	127	585	255	408	69.7%	161	27.5%	16	2.7%
30467	Pattern Makers	109	2521	10	1678	9	90.0%	1	10.0%	0	0.0%
30468	Pattern Makers Equipment & Supplies	0	3728	0	3736	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10101	Pavement & Floor Marking Services	1,026	1473	21	1334	10	47.6%	10	47.6%	1	4.8%
80541	Pavement & Floor Marking Supplies/Equipment	67	2705	2	2454	2	100.0%	0	0.0%	0	0.0%
10102	Paving Contractors	176,660	47	1,716	103	803	46.8%	775	45.2%	138	8.0%
80542	Paving Equipment	62	2722	0	3097	0	NA	0	NA	0	NA
30469	Paving Materials	1,012	1478	18	1411	9	50.0%	9	50.0%	0	0.0%
50483	Pawnbrokers	10,407	563	200	516	131	65.5%	61	30.5%	8	4.0%
60647	Payroll Service	9,684	591	121	655	58	47.9%	29	24.0%	34	28.1%
80543	Peanut Products	153	2371	2	2409	2	NA	0	NA	0	NA
80544	Pearls	289	2054	3	2201	1	33.3%	2	66.7%	0	0.0%
30471	Pennants	0	3729	0	3737	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50484	Pens & Pencils-Retail	348	1973	10	1661	9	NA	1	NA	0	NA
80545	Pens & Pencils-Wholesale & Manufacturers	145	2399	14	1527	4	28.6%	10	71.4%	0	0.0%
20059	Pension & Profit Sharing Plans	1,450	1328	38	1098	33	NA	5	NA	0	NA
30472	Perforated Materials	1	3602	0	3620	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30473	Perforating Machines	1	3603	0	3621	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30474	Perfumes-Raw Materials & Supplies	14	3201	2	2519	1	50.0%	1	50.0%	0	0.0%
80546	Perfume-Wholesale & Manufacturers	2,158	1165	31	1162	6	19.4%	24	77.4%	1	3.2%
30475	Perfuming-Fabric, Paper, Etc.	2	3551	0	3577	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30476	Perlite & Perlite Products	0	3730	2	2542	0	NA	0	NA	2	NA
61020	Personal Security Guard Service	1,467	1323	20	1355	9	NA	11	NA	0	NA
60648	Personal Service Bureaus	61	2729	2	2461	1	NA	1	NA	0	NA
61016	Personal Services	26,806	318	452	307	314	NA	115	NA	23	NA
60649	Personnel Consultants	4,128	908	21	1324	13	61.9%	5	23.8%	3	14.3%
60650	Pest Control Services	303,524	29	2,695	64	2,116	NA	519	NA	60	NA
60651	Pest Control Supplies & Equipment	3,085	1018	42	1050	28	NA	13	NA	1	NA
00194	Pet Cemeteries, Crematories, Supplies	2,324	1127	12	1559	7	NA	5	NA	0	NA
00195	Pet Exercising Service	6,543	713	18	1400	12	66.7%	6	33.3%	0	0.0%
30477	Pet Foods-Wholesale & Manufacturers	2,284	1139	36	1119	22	61.1%	12	33.3%	2	5.6%
00196	Pet Grooming	37,864	233	414	331	288	NA	116	NA	10	NA
00197	Pet Health Plans	984	1487	11	1600	7	NA	2	NA	2	NA
50485	Pet Shops	45,691	190	1,294	131	906	70.0%	347	26.8%	41	3.2%
05153	Pet Sitting Services	5,562	781	45	1020	23	51.1%	21	46.7%	1	2.2%
50486	Pet Supplies & Foods-Retail	22,286	359	528	277	374	70.8%	141	26.7%	13	2.5%
80547	Pet Supplies & Foods-Wholesale	4,480	864	205	507	160	NA	45	NA	0	NA
00198	Pet Training	15,165	455	155	586	101	65.2%	48	31.0%	6	3.9%
00199	Pet Transporting	1,463	1324	20	1356	13	65.0%	7	35.0%	0	0.0%
30478	Petroleum	1,869	1233	15	1481	9	60.0%	6	40.0%	0	0.0%
30479	Petroleum Products	1,747	1257	13	1534	11	84.6%	2	15.4%	0	0.0%
50487	Pewter	19	3121	1	2810	0	NA	1	NA	0	NA
30480	Pewter ware	3	3504	0	3542	0	NA	0	NA	0	NA
30481	Pharmaceutical Machinery	396	1901	30	1180	0	0.0%	0	0.0%	30	100.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80548	Pharmaceutical Products-Wholesale & Manufacturing	7,805	656	189	536	101	53.4%	80	42.3%	8	4.2%
85254	Pharmaceutical Suppliers - Foreign	130	2441	11	1619	6	54.5%	4	36.4%	1	9.1%
50488	Pharmacies	41,129	214	1,038	159	713	NA	289	NA	36	NA
60652	Photo Copying	10,322	566	176	556	156	88.6%	19	10.8%	1	0.6%
30482	Photo Electric Cells & Equipment	26	3014	1	2776	0	NA	1	NA	0	NA
60653	Photo Finishing-Retail	10,097	580	334	383	196	58.7%	124	37.1%	14	4.2%
60654	Photo Finishing-Wholesale	38	2893	4	2129	2	50.0%	1	25.0%	1	25.0%
60655	Photo Retouching	245	2143	6	1918	4	NA	1	NA	1	NA
30483	Photogram metric Equipment & Supplies	21	3090	0	3241	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60656	Photographers-Aerial	11,552	533	188	539	87	46.3%	92	48.9%	9	4.8%
60657	Photographers-Commercial	51,902	169	1,163	147	589	NA	515	NA	59	NA
60658	Photographers-Portrait	54,166	160	1,716	104	755	44.0%	843	49.1%	118	6.9%
60659	Photographic Color Prints & Trans.	1,442	1334	71	844	46	NA	25	NA	0	NA
60660	Photographic Darkroom Rental	86	2608	0	3062	0	NA	0	NA	0	NA
50489	Photographic Equipment & Supplies-Retail	172,604	50	1,919	88	1,317	NA	414	NA	188	NA
80549	Photographic Equipment & Supplies-Wholesale./Mfg.	2,572	1086	64	886	47	73.4%	17	26.6%	0	0.0%
50490	Photographic Equipment-Repair	1,645	1275	91	769	76	83.5%	14	15.4%	1	1.1%
80550	Photographic Mounts	213	2214	2	2383	2	100.0%	0	0.0%	0	0.0%
60661	Photographic Research Service	1,086	1449	25	1253	16	64.0%	9	36.0%	0	0.0%
60662	Photographs-Stock	274	2080	3	2204	1	33.3%	2	66.7%	0	0.0%
61044	Photography Sales	10,420	561	304	410	133	NA	165	NA	6	NA
60663	Photography Schools	1,767	1250	36	1120	16	44.4%	16	44.4%	4	11.1%
60685	Physical Therapists	10,696	551	86	784	62	72.1%	21	24.4%	3	3.5%
80553	Physical Therapy Equipment	1,183	1398	20	1361	14	NA	6	NA	0	NA
65664	Physicians & Surgeons - Endocrinology, Diabetes & Metabolism	0	3847	0	3847	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80551	Physicians & Surgeons Equipment & Supplies	3,858	927	113	682	28	24.8%	85	75.2%	0	0.0%
80552	Physicians & Surgeons Equipment-Repair & Refinish	46	2826	0	3130	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60664	Physicians & Surgeons Information & Referral Services	1,416	1339	5	1956	3	60.0%	2	40.0%	0	0.0%
60670	Physicians & Surgeons-Allergy	795	1576	18	1414	18	100.0%	0	0.0%	0	0.0%
60671	Physicians & Surgeons-Anesthesiologists	527	1745	29	1192	23	NA	6	NA	0	NA
60667	Physicians & Surgeons-Cardiology Services	1,627	1280	20	1354	17	85.0%	3	15.0%	0	0.0%
60684	Physicians & Surgeons-Cosmetic, Plastic & Reconstructive Surgery	12,583	506	147	599	97	NA	35	NA	15	NA
60672	Physicians & Surgeons-Dermatology	4,751	839	133	630	104	NA	28	NA	1	NA
60668	Physicians & Surgeons-Ear	359	1965	3	2187	3	100.0%	0	0.0%	0	0.0%
60673	Physicians & Surgeons-Gastroenterology	169	2321	14	1526	13	92.9%	1	7.1%	0	0.0%
60674	Physicians & Surgeons-Industrial Medicine	35	2919	2	2482	0	NA	2	NA	0	NA
60675	Physicians & Surgeons-Internal Medicine	2,246	1142	41	1062	31	75.6%	9	22.0%	1	2.4%
60665	Physicians & Surgeons-Medical-M.D.	38,870	229	737	216	582	79.0%	136	18.5%	19	2.6%
60669	Physicians & Surgeons-OB/GYN	4,843	832	74	830	65	87.8%	9	12.2%	0	0.0%
60677	Physicians & Surgeons-Oncology	186	2275	3	2222	1	33.3%	2	66.7%	0	0.0%
60678	Physicians & Surgeons-Ophthalmology	10,304	568	120	659	93	77.5%	27	22.5%	0	0.0%
60679	Physicians & Surgeons-Orthopedic Surgery	5,215	806	121	657	84	69.4%	33	27.3%	4	3.3%
60666	Physicians & Surgeons-Osteopathic-D.O.	1,996	1201	29	1186	22	75.9%	7	24.1%	0	0.0%
60680	Physicians & Surgeons-Pediatrics	2,119	1173	38	1097	32	NA	6	NA	0	NA
60682	Physicians & Surgeons-Pulmonary Diseases	289	2053	5	1984	5	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60681	Physicians & Surgeons-Radiology	2,377	1121	101	721	75	NA	25	NA	1	NA
60676	Physicians & Surgeons-Weight Reduction	4,964	823	146	603	88	NA	57	NA	1	NA
60686	Physicians' Assistants	49	2804	1	2721	0	0.0%	1	100.0%	0	0.0%
60970	Physicians-Specialists	24,355	338	337	381	262	77.7%	66	19.6%	9	2.7%
60687	Physicists	43	2853	1	2735	0	0.0%	1	100.0%	0	0.0%
70577	Piano & Organ Moving	3,044	1022	12	1558	8	NA	4	NA	0	NA
50491	Piano Rolls	0	3791	0	3794	0	NA	0	NA	0	NA
50492	Pianos	7,707	660	42	1046	23	NA	15	NA	4	NA
50493	Pianos-Parts	262	2109	0	2956	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60688	Pianos-Tuning & Repair	2,697	1067	35	1128	27	NA	8	NA	0	NA
80554	Pickles & Pickle Products	7	3401	0	3458	0	NA	0	NA	0	NA
50494	Picnic Equipment & Supplies	19	3122	0	3259	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60689	Picnic Grounds	24	3050	0	3218	0	NA	0	NA	0	NA
50495	Picture Frames-Dealers	7,114	685	50	974	33	66.0%	16	32.0%	1	2.0%
30484	Picture Frames-Manufacturers Supplies	750	1601	15	1494	7	NA	7	NA	1	NA
60690	Picture Frames-Restore & Repair	184	2281	6	1927	0	NA	6	NA	0	NA
80555	Picture Frames-Wholesale & Manufacturers	773	1585	24	1274	15	NA	8	NA	1	NA
80556	Picture Hangers-Wholesale & Manufacturers	1	3647	0	3660	0	NA	0	NA	0	NA
60691	Picture Hanging Service	17	3153	0	3279	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60692	Picture Restoring	694	1634	6	1887	5	83.3%	1	16.7%	0	0.0%
50496	Pictures	234	2168	32	1159	20	62.5%	11	34.4%	1	3.1%
50497	Pies	31	2968	0	3185	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10103	Pile Driving	109	2518	0	3040	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80557	Pile Driving Equipment	0	3899	0	3899	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80558	Piling	16	3178	0	3298	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50498	Pillows	221	2194	14	1522	8	57.1%	4	28.6%	2	14.3%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60693	Pillows-Renovating	2	3568	0	3590	0	NA	0	NA	0	NA
70578	Pilot Car Service	24	3051	0	3219	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70579	Pilots-Marine	12	3250	0	3344	0	NA	0	NA	0	NA
50776	Pinball Sales & Service	298	2041	3	2199	3	NA	0	NA	0	NA
50499	Pins Cotter, Taper, Etc.	0	3792	0	3795	0	NA	0	NA	0	NA
50500	Pins-Common, Safety, Etc.	59	2735	2	2462	1	50.0%	0	0.0%	1	50.0%
30485	Pipe	271	2088	1	2587	0	0.0%	1	100.0%	0	0.0%
10104	Pipe & Boiler Covering Contractors	11	3256	0	3347	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80559	Pipe & Boiler Covering Materials	0	3900	0	3900	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10180	Pipe & Valve Fitters	777	1583	1	2545	1	NA	0	NA	0	NA
30486	Pipe Bending & Fabricating	372	1943	0	2934	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30487	Pipe Cutting & Threading	0	3731	0	3738	0	NA	0	NA	0	NA
80560	Pipe Cutting & Threading Equipment	0	3901	0	3901	0	NA	0	NA	0	NA
30488	Pipe Fittings	84	2612	0	3063	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10105	Pipe Hangers	26	3011	0	3206	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10106	Pipe Inspection	240	2153	1	2599	0	0.0%	1	100.0%	0	0.0%
80561	Pipe Joint Compounds	0	3902	0	3902	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30489	Pipe Line Companies	361	1962	1	2579	1	100.0%	0	0.0%	0	0.0%
10107	Pipe Line Contractors	3,053	1021	13	1530	6	46.2%	7	53.8%	0	0.0%
80562	Pipe Line Equipment	79	2640	1	2678	0	0.0%	1	100.0%	0	0.0%
80819	Pipe Line, Oil & Gas Wholesaler & Distributors	3,354	986	64	884	41	64.1%	23	35.9%	0	0.0%
30490	Pipe Lining & Coating	1,162	1408	0	2904	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80563	Pipe Locating Equipment	15	3195	0	3306	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10108	Pipe Pushing	0	3670	0	3681	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80564	Pipe Pushing Equipment	0	3903	0	3903	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80565	Pipe Reconditioning	1	3648	0	3661	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10109	Pipe Sealing-Industrial	7	3369	0	3434	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10110	Pipe Thawing	0	3671	0	3682	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30491	Pipe Thread Protector	0	3732	0	3739	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50501	Pipes & Smokers Articles	1,147	1417	24	1268	14	NA	10	NA	0	NA
30492	Pipe-Used	3	3505	0	3543	0	NA	0	NA	0	NA
10111	Piping Contractors	1,556	1301	0	2901	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30493	Piston Rings	0	3733	0	3740	0	NA	0	NA	0	NA
30494	Pistons	5	3437	0	3489	0	NA	0	NA	0	NA
30495	Pivots-Precision Instrument	0	3734	0	3741	0	NA	0	NA	0	NA
50502	Pizza	8,149	644	541	272	304	NA	220	NA	17	NA
60695	Planetariums	0	3832	0	3833	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60696	Plants-Interior Design & Maintenance	2,308	1132	27	1211	14	NA	13	NA	0	NA
50503	Plants-Retail	1,946	1210	55	940	41	NA	12	NA	2	NA
80566	Plants-Wholesale	73	2665	7	1854	2	NA	4	NA	1	NA
50504	Plaques	822	1557	6	1883	4	66.7%	1	16.7%	1	16.7%
61010	Plasma Centers	510	1773	5	1968	2	40.0%	3	60.0%	0	0.0%
50505	Plaster	134	2422	0	3009	0	NA	0	NA	0	NA
50506	Plaster Craft Products & Supplies	99	2565	5	2007	1	NA	3	NA	1	NA
50507	Plaster Products-Ornamental	115	2501	0	3031	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80567	Plasterers Equipment & Supplies	125	2456	0	3018	0	NA	0	NA	0	NA
10112	Plastering Contractors	8,792	624	37	1100	16	43.2%	19	51.4%	2	5.4%
30496	Plastics-Extruders	50	2793	0	3120	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30498	Plastics-Fabricating, Finishing & Decor	498	1788	1	2561	1	100.0%	0	0.0%	0	0.0%
30497	Plastics-Fabrics, Film, Sheets-Prod.	107	2532	2	2433	1	50.0%	1	50.0%	0	0.0%
30499	Plastics-Foam	265	2099	0	2950	0	NA	0	NA	0	NA
30500	Plastics-High Pressure Laminates	92	2581	4	2110	3	NA	1	NA	0	NA
80568	Plastics-Machinery & Equipment	264	2103	1	2592	1	100.0%	0	0.0%	0	0.0%
30501	Plastics-Molders	1,733	1258	2	2307	1	50.0%	1	50.0%	0	0.0%
30502	Plastics-Products-Finished Wholesale/Manufacturers	1,278	1363	9	1683	5	NA	2	NA	2	NA
30503	Plastics-Raw Materials, Powder, Liquid, Etc	48	2808	1	2724	1	100.0%	0	0.0%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30504	Plastics-Reinforced	37	2896	0	3157	0	NA	0	NA	0	NA
30505	Plastics-Research & Consulting	55	2759	0	3108	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30506	Plastics-Rods, Sheets, Etc-Sup Center	12	3244	0	3338	0	NA	0	NA	0	NA
80569	Plastics-Scrap	161	2349	0	2993	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30507	Plastics-Vacuum, Pressure, Thermoform	31	2966	0	3184	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30508	Plating	424	1868	20	1369	5	25.0%	14	70.0%	1	5.0%
80570	Plating Equipment & Supplies	6	3427	0	3479	0	NA	0	NA	0	NA
30509	Playground Equipment	3,629	961	44	1033	28	63.6%	13	29.5%	3	6.8%
60697	Playgrounds	128	2443	2	2422	2	100.0%	0	0.0%	0	0.0%
30510	Playing Cards	29	2989	2	2493	1	50.0%	1	50.0%	0	0.0%
30511	Pleating Machines	0	3735	0	3742	0	NA	0	NA	0	NA
10113	Plumbing Contractors	567,869	10	5,213	26	3,644	NA	1,445	NA	124	NA
10114	Plumbing Drains & Sewer Cleaning	35,517	248	469	300	333	71.0%	122	26.0%	14	3.0%
50508	Plumbing Fixtures, Parts, Supplies-Retail	15,241	452	114	677	87	NA	27	NA	0	NA
10115	Plumbing Fixtures, Parts, Supplies-Used	99	2561	0	3050	0	NA	0	NA	0	NA
80571	Plumbing Fixtures, Parts, Supplies-Wholesale/Mfg	2,937	1036	15	1475	10	NA	5	NA	0	NA
80572	Plywood & Veneers	245	2145	3	2212	2	NA	1	NA	0	NA
30512	Pneumatic Equipment Components	147	2389	1	2630	1	NA	0	NA	0	NA
10116	Pneumatic Tube Equipment & Systems	159	2352	1	2625	1	100.0%	0	0.0%	0	0.0%
60698	Podiatrists	3,899	924	53	956	35	66.0%	17	32.1%	1	1.9%
80573	Podiatrists Equipment & Supplies	115	2506	0	3033	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60699	Podiatrists Reference Service	0	3833	0	3834	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60700	Poison Control Centers	0	3834	0	3835	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10117	Pole Line Contractors	57	2747	4	2120	0	0.0%	3	75.0%	1	25.0%
30513	Pole Line Equipment	5	3438	0	3490	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80574	Poles	281	2070	0	2947	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
61059	Police & Fire Organizations	10,243	573	19	1374	11	NA	6	NA	2	NA
50509	Police Equipment	2,258	1141	27	1212	25	92.6%	2	7.4%	0	0.0%
80575	Polishes	235	2167	2	2373	2	NA	0	NA	0	NA
60701	Political Organizations	117	2493	1	2648	0	0.0%	1	100.0%	0	0.0%
30514	Polyethylene Materials & Products	38	2888	0	3153	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30515	Polyurethane Products	105	2539	1	2657	1	100.0%	0	0.0%	0	0.0%
90023	Ponzi Schemes	7,981	654	86	786	8	NA	2	NA	76	NA
50510	Popcorn & Supplies	226	2183	8	1770	6	75.0%	2	25.0%	0	0.0%
80576	Popcorn Machines	361	1964	2	2346	2	100.0%	0	0.0%	0	0.0%
60702	Porcelain Enamel Repair & Refinish	13,414	493	64	881	34	53.1%	24	37.5%	6	9.4%
60703	Porcelain Enameling	10	3310	0	3389	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50515	Porcelain Products	1	3616	0	3633	0	NA	0	NA	0	NA
30516	Porch Shades	266	2095	5	1987	5	NA	0	NA	0	NA
80577	Portfolios	23	3068	1	2793	1	100.0%	0	0.0%	0	0.0%
30517	Post Cards-Manufacturers & Distributors	91	2589	8	1784	5	62.5%	3	37.5%	0	0.0%
30518	Posters	985	1486	57	932	23	40.4%	21	36.8%	13	22.8%
80578	Potato Chips	34	2935	1	2758	1	100.0%	0	0.0%	0	0.0%
00200	Potatoes-Processed	75	2651	0	3073	0	NA	0	NA	0	NA
50511	Pottery	1,095	1444	24	1270	18	NA	6	NA	0	NA
80579	Pottery Equipment & Supplies	48	2811	6	1944	5	83.3%	1	16.7%	0	0.0%
80580	Poultry Brokers	8	3366	0	3431	0	NA	0	NA	0	NA
80581	Poultry Equipment & Supplies	409	1893	0	2930	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
00201	Poultry Farms	370	1944	9	1698	7	77.8%	2	22.2%	0	0.0%
30519	Poultry Services	12	3245	0	3339	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50512	Poultry-Retail	91	2591	0	3058	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80582	Poultry-Wholesale	32	2960	0	3181	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30520	Powder Processing-Industrial	261	2112	1	2593	0	0.0%	1	100.0%	0	0.0%
70581	Power Plant Consultants	42	2860	2	2478	1	NA	1	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30521	Power Plant Equipment	83	2615	6	1939	6	100.0%	0	0.0%	0	0.0%
30522	Power Plant Equipment-Repairing	2	3552	1	2880	0	0.0%	1	100.0%	0	0.0%
30523	Power Take-Offs	0	3736	0	3743	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30524	Power Transmission Equipment	451	1835	25	1255	25	100.0%	0	0.0%	0	0.0%
80583	Precious, Semi-Precious & Synthetic	58	2746	0	3103	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50513	Premium Goods	13	3223	1	2832	1	100.0%	0	0.0%	0	0.0%
80584	Preserves, Jams & Jellies	4	3488	1	2871	1	100.0%	0	0.0%	0	0.0%
30525	Presses-Power	28	2993	1	2773	0	0.0%	1	100.0%	0	0.0%
30526	Presses-Power-Equipment	36	2904	1	2748	1	NA	0	NA	0	NA
80585	Pressing Machines-Clothes	0	3904	0	3904	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60940	Pressure Washing	18,309	403	123	647	60	NA	53	NA	10	NA
30527	Pressurization Equipment	12	3246	0	3340	0	NA	0	NA	0	NA
50514	Pretzels	51	2787	3	2271	1	NA	2	NA	0	NA
80586	Price Marking Equipment & Supplies	7	3402	0	3459	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30528	Print Blocks	0	3737	0	3744	0	NA	0	NA	0	NA
30529	Print Cutters	6	3413	0	3467	0	NA	0	NA	0	NA
30530	Printed & Etched Circuits	133	2427	0	3011	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30531	Printers	44,367	196	267	436	147	55.1%	115	43.1%	5	1.9%
30532	Printers-Business Forms	2,788	1050	64	885	31	NA	30	NA	3	NA
30533	Printers-Cellophane, Foil, Etc.	1	3604	0	3622	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30534	Printers-Glass, Metal, Plastic, Etc.	967	1492	85	790	85	NA	0	NA	0	NA
30535	Printing Brokers	1,446	1330	33	1144	15	NA	16	NA	2	NA
30536	Printing Equipment	2,105	1175	16	1449	10	NA	6	NA	0	NA
30537	Printing Plates	9	3320	0	3396	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30538	Printing Rollers	2	3553	0	3578	0	NA	0	NA	0	NA
30539	Printing Supplies	2,947	1035	87	781	82	NA	5	NA	0	NA
90017	Prize Promotions	23,348	351	464	304	325	NA	108	NA	31	NA
60704	Process Servers	1,311	1352	12	1564	5	41.7%	7	58.3%	0	0.0%
60705	Product Development & Marketing	41,962	208	192	531	168	87.5%	23	12.0%	1	0.5%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
61047	Product Sales - General	58,926	151	1,684	108	1,335	NA	328	NA	21	NA
60706	Professional Organizations	2,518	1092	38	1096	35	92.1%	2	5.3%	1	2.6%
60984	Professional Services (General)	51,955	168	645	235	287	44.5%	331	51.3%	27	4.2%
60707	Programmed Instruction	34	2930	3	2282	3	100.0%	0	0.0%	0	0.0%
80587	Projection Apparatus	118	2490	2	2430	1	NA	1	NA	0	NA
60708	Proofreading	525	1748	2	2331	1	50.0%	0	0.0%	1	50.0%
30540	Propellers	69	2688	1	2691	0	NA	1	NA	0	NA
20060	Property Maintenance	19,319	393	533	275	367	NA	156	NA	10	NA
30541	Prosthetic Devices	1,835	1239	16	1453	13	NA	3	NA	0	NA
61006	Psychiatrists & Psychiatric Services	3,265	999	30	1169	23	NA	7	NA	0	NA
61058	Psychics	4,551	861	142	611	90	NA	50	NA	2	NA
60709	Psychologist Information & Referral Services	89	2601	1	2670	0	0.0%	1	100.0%	0	0.0%
60710	Psychologists	7,368	679	113	679	105	92.9%	7	6.2%	1	0.9%
60711	Public Opinion Analysts	1,114	1430	9	1684	4	44.4%	5	55.6%	0	0.0%
60712	Public Relations Counselors	8,397	633	41	1056	25	61.0%	11	26.8%	5	12.2%
60713	Public Speaking Instruction	131	2437	2	2420	0	NA	1	NA	1	NA
60714	Public Utility Consultants	1,939	1214	22	1311	16	NA	5	NA	1	NA
60715	Publicity Service	119	2484	24	1282	21	NA	2	NA	1	NA
30542	Publishers Representatives	446	1840	24	1278	7	NA	16	NA	1	NA
30543	Publishers-Book	67,141	135	1,738	99	1,265	NA	298	NA	175	NA
30544	Publishers-Directory & Guide	76,033	121	2,996	58	2,142	71.5%	810	27.0%	44	1.5%
30545	Publishers-Periodical	21,242	373	1,133	151	797	NA	263	NA	73	NA
30546	Publishing Consultants	1,967	1204	48	991	30	NA	18	NA	0	NA
50516	Pulleys	0	3793	1	2898	1	NA	0	NA	0	NA
30547	Pulp & Pulp Products	122	2465	0	3021	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10118	Pumping Contractors	244	2146	9	1705	6	66.7%	2	22.2%	1	11.1%
80588	Pumps-Dealers	718	1622	6	1886	4	66.7%	2	33.3%	0	0.0%
60716	Pumps-Service & Repair	2,794	1049	27	1210	19	70.4%	8	29.6%	0	0.0%
80589	Pumps-Supplies & Parts	52	2783	5	2016	4	80.0%	1	20.0%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80590	Pumps-Wholesale & Manufacturers	228	2178	0	2966	0	NA	0	NA	0	NA
60717	Punch Boards	0	3835	0	3836	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30548	Punch Presses	12	3247	0	3341	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80591	Punches	1	3649	0	3662	0	NA	0	NA	0	NA
60718	Puppets & Marionettes	542	1730	6	1893	2	33.3%	4	66.7%	0	0.0%
90010	Pyramid Companies	10,594	555	18	1399	12	66.7%	5	27.8%	1	5.6%
30549	Pyrometers	0	3738	0	3745	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
00202	Quarries	124	2457	1	2642	1	100.0%	0	0.0%	0	0.0%
50517	Quilting	432	1861	6	1901	5	NA	0	NA	1	NA
50518	Quilting Materials & Supplies	431	1862	10	1657	7	NA	3	NA	0	NA
50519	Quilts	605	1691	13	1544	9	NA	4	NA	0	NA
50520	Quilts-Renovating	6	3418	0	3472	0	NA	0	NA	0	NA
80592	Race Track Equipment & Supplies	40	2880	3	2278	2	66.7%	1	33.3%	0	0.0%
60720	Race Tracks	1,100	1439	20	1363	17	85.0%	2	10.0%	1	5.0%
60721	Rack Merchandise Service	0	3836	0	3837	0	NA	0	NA	0	NA
50521	Rackets-Restring & Repair	0	3794	0	3796	0	NA	0	NA	0	NA
30550	Racks	241	2151	2	2369	2	100.0%	0	0.0%	0	0.0%
10119	Racquetball Court Construction	0	3672	0	3683	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60722	Racquetball Courts-Private	1,467	1322	18	1407	15	83.3%	2	11.1%	1	5.6%
60723	Racquetball Courts-Public	7	3388	0	3449	0	NA	0	NA	0	NA
50522	Racquetball Equipment & Supplies	275	2078	4	2071	4	NA	0	NA	0	NA
30551	Radar Equipment	498	1789	11	1609	7	63.6%	4	36.4%	0	0.0%
30552	Radiator Covers & Enclosures	92	2582	3	2251	2	66.7%	1	33.3%	0	0.0%
60724	Radiators-Automotive	8,741	626	87	779	64	73.6%	21	24.1%	2	2.3%
50523	Radio Communication Equipment & Systems	6,418	727	80	809	42	NA	34	NA	4	NA
50524	Radio Direction Finders	0	3795	0	3797	0	NA	0	NA	0	NA
60725	Radio Program Producers	53	2776	1	2712	1	100.0%	0	0.0%	0	0.0%
60726	Radio Program Surveys	31	2969	1	2768	0	0.0%	1	100.0%	0	0.0%
30553	Radio Station Equipment	30	2975	0	3190	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
70582	Radio Station Reps	55	2762	2	2465	2	NA	0	NA	0	NA
70583	Radio Stations & Broadcast Companies	9,964	582	482	296	408	84.6%	69	14.3%	5	1.0%
70584	Radioactive Materials	8	3357	0	3423	0	NA	0	NA	0	NA
60727	Radioactivity Instruments, Supplies, Services.	7	3389	0	3450	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50525	Radios-Citizen Band	346	1975	9	1702	3	33.3%	6	66.7%	0	0.0%
50526	Radiotelephone Communication-Equipment & Systems	2,519	1091	54	947	15	27.8%	13	24.1%	26	48.1%
70585	Radiotelephone Communications-Common Carrier	394	1905	3	2181	2	66.7%	1	33.3%	0	0.0%
61026	Radon Testing & Service	8,811	622	22	1300	14	63.6%	6	27.3%	2	9.1%
30554	Railings	927	1509	9	1686	2	22.2%	5	55.6%	2	22.2%
70586	Railroad Car Leasing	0	3848	0	3848	0	NA	0	NA	0	NA
30555	Railroad Cars-Manufacturers	16	3164	1	2817	1	100.0%	0	0.0%	0	0.0%
10120	Railroad Contractors	521	1753	0	2919	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80593	Railroad Equipment & Supplies	200	2241	1	2608	1	NA	0	NA	0	NA
50527	Railroad Ties-Dealers	364	1956	0	2937	0	NA	0	NA	0	NA
80594	Railroad Ties-Wholesale & Manufacturers	0	3905	0	3905	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70587	Railroads	609	1689	37	1109	29	NA	8	NA	0	NA
50757	Railroads - Freight	259	2117	1	2595	1	NA	0	NA	0	NA
70588	Railroads-Ticket Agencies	195	2251	10	1670	10	100.0%	0	0.0%	0	0.0%
80595	Rails & Accessories	20	3113	1	2808	1	100.0%	0	0.0%	0	0.0%
50528	Rainwear	4	3474	1	2867	1	100.0%	0	0.0%	0	0.0%
00204	Ranches	734	1611	13	1543	6	46.2%	7	53.8%	0	0.0%
30556	Range Hoods & Canopies	43	2849	2	2475	1	50.0%	1	50.0%	0	0.0%
50529	Ranges & Ovens-Dealers	11	3267	1	2838	1	NA	0	NA	0	NA
50530	Ranges & Ovens-Service & Repair	28	2995	0	3197	0	NA	0	NA	0	NA
50531	Ranges & Ovens-Supplies & Parts	0	3796	0	3798	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30557	Ranges & Ovens-Wholesale & Manufacturers	0	3739	0	3746	0	NA	0	NA	0	NA
30558	Rattan, Reeds & Willows	0	3740	0	3747	0	NA	0	NA	0	NA
80596	Ravioli	0	3906	0	3906	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50532	Rayon Fabrics	2	3562	0	3584	0	NA	0	NA	0	NA
50533	Razors & Razor Blades	51	2788	1	2715	0	NA	1	NA	0	NA
60728	Reading Instruction	237	2161	7	1841	7	100.0%	0	0.0%	0	0.0%
60729	Real Estate	408,047	15	3,579	46	2,565	71.7%	910	25.4%	104	2.9%
61003	Real Estate - Rentals by Individuals	13,898	483	484	294	283	NA	190	NA	11	NA
60730	Real Estate Appraisers	37,021	239	376	353	278	73.9%	85	22.6%	13	3.5%
60731	Real Estate Consultants	35,102	254	246	451	154	62.6%	81	32.9%	11	4.5%
20061	Real Estate Developers	61,959	141	565	263	390	69.0%	147	26.0%	28	5.0%
20050	Real Estate Loans	46,133	187	231	470	152	65.8%	70	30.3%	9	3.9%
20062	Real Estate Maintenance Protection Plan	10,951	547	816	198	810	99.3%	5	0.6%	1	0.1%
60732	Real Estate Management	163,309	57	3,982	39	2,904	NA	988	NA	90	NA
60733	Real Estate Rental Service	20,496	381	771	208	485	NA	267	NA	19	NA
60734	Real Estate Schools	8,875	619	40	1069	27	67.5%	12	30.0%	1	2.5%
61000	Real Estate Services	134,084	70	994	167	642	NA	310	NA	42	NA
60735	Recorded Information	2,607	1082	41	1060	38	92.7%	3	7.3%	0	0.0%
30559	Recording Instruments-Industrial/Scientific	21	3091	0	3242	0	NA	0	NA	0	NA
60736	Recording Service-Sound & Video	13,922	481	144	609	66	45.8%	65	45.1%	13	9.0%
80597	Recording Studio Equipment	1,218	1384	27	1220	14	NA	11	NA	2	NA
80598	Records-Phono-Manufacturers Equipment & Supplies	5	3454	3	2301	1	33.3%	0	0.0%	2	66.7%
60737	Recreation Centers	2,302	1134	66	874	47	71.2%	13	19.7%	6	9.1%
60738	Recreation Program Consultants	180	2294	7	1846	3	42.9%	3	42.9%	1	14.3%
50535	Recreational Vehicles-Dealers	37,973	232	970	169	780	80.4%	181	18.7%	9	0.9%
50536	Recreational Vehicles-Equip., Parts, Supplies	2,613	1080	101	720	61	60.4%	34	33.7%	6	5.9%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60739	Recreational Vehicles-Rent & Lease	2,137	1172	57	930	34	59.6%	23	40.4%	0	0.0%
60740	Recreational Vehicles-Repair & Service	5,605	776	116	673	82	70.7%	33	28.4%	1	0.9%
70589	Recreational Vehicles-Storage	909	1516	12	1572	6	NA	6	NA	0	NA
30561	Rectifiers-Electric	0	3741	0	3748	0	NA	0	NA	0	NA
80599	Rectifiers-Liquor	0	3907	0	3907	0	NA	0	NA	0	NA
70590	Recycling Centers	7,612	664	129	634	89	69.0%	40	31.0%	0	0.0%
30562	Reels	4	3467	0	3515	0	NA	0	NA	0	NA
50537	Reflectors	13	3224	0	3322	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60741	Reflexologists	34	2931	0	3172	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30563	Refractories	24	3044	0	3215	0	NA	0	NA	0	NA
60742	Refreshment Stands	21	3096	0	3244	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80600	Refrigeration Equipment-Commercial-Sales/Service	6,238	742	47	996	26	NA	19	NA	2	NA
80601	Refrigeration Equipment-Supplies & Parts	655	1656	19	1390	10	NA	8	NA	1	NA
50538	Refrigerators & Freezers-Dealers	753	1599	121	658	111	91.7%	6	5.0%	4	3.3%
60743	Refrigerators & Freezers-Rent/Lease	47	2817	1	2725	1	NA	0	NA	0	NA
50539	Refrigerators & Freezers-Service/Repair	3,494	974	108	698	77	71.3%	31	28.7%	0	0.0%
50540	Refrigerators & Freezers-Supplies/Parts	36	2908	1	2750	1	100.0%	0	0.0%	0	0.0%
50541	Refrigerators & Freezers-Wholesale/Manufacturers	143	2405	3	2235	2	NA	1	NA	0	NA
60744	Rehabilitation Services	3,278	998	60	912	45	75.0%	14	23.3%	1	1.7%
80602	Relays	0	3908	0	3908	0	NA	0	NA	0	NA
50542	Religious Goods	1,267	1368	20	1358	14	70.0%	6	30.0%	0	0.0%
60745	Religious Organizations	2,246	1143	27	1213	22	81.5%	4	14.8%	1	3.7%
90037	Reloader Schemes	30	2985	0	3192	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60746	Relocation Service	110,451	86	1,245	138	1,043	83.8%	192	15.4%	10	0.8%
30564	Rendering Companies	36	2905	0	3162	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60747	Rental Service Stores & Yards	7,630	663	165	570	102	61.8%	60	36.4%	3	1.8%
60748	Rental Vacancy Listing Service	14,795	461	586	254	186	31.7%	397	67.7%	3	0.5%
60749	Reporters-Court & Convention	1,792	1246	5	1953	3	60.0%	2	40.0%	0	0.0%
60750	Repossession Service	4,058	915	107	700	86	NA	17	NA	4	NA
50543	Reptiles	136	2417	33	1146	7	21.2%	26	78.8%	0	0.0%
60751	Resident Buyers	557	1720	0	2915	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30565	Resins	52	2781	0	3118	0	NA	0	NA	0	NA
60752	Resorts	21,631	368	742	215	529	NA	205	NA	8	NA
80604	Respirators	133	2431	2	2419	0	0.0%	2	100.0%	0	0.0%
60753	Rest Homes	219	2198	2	2380	1	50.0%	1	50.0%	0	0.0%
60754	Rest Homes-Info & Placement Bureaus	64	2714	1	2698	1	100.0%	0	0.0%	0	0.0%
80605	Restaurant Equipment & Supplies	10,282	571	186	541	103	55.4%	79	42.5%	4	2.2%
60755	Restaurant Equipment-Repair & Service	4,724	844	63	890	33	52.4%	30	47.6%	0	0.0%
60756	Restaurant Management	848	1545	15	1492	12	80.0%	3	20.0%	0	0.0%
50544	Restaurants	159,440	63	3,663	45	2,183	NA	1,294	NA	186	NA
60757	Resume Service	12,578	507	130	633	62	NA	60	NA	8	NA
60758	Retirement & Life Care Com/Homes	13,959	479	40	1068	34	85.0%	4	10.0%	2	5.0%
20063	Retirement Planning Service	20,728	378	40	1067	26	NA	12	NA	2	NA
60759	Retreat Facilities	125	2454	7	1852	3	42.9%	4	57.1%	0	0.0%
30566	Ribbon Printing	8	3348	1	2851	0	NA	1	NA	0	NA
50545	Ribbons	53	2773	3	2269	2	66.7%	1	33.3%	0	0.0%
00205	Rice	22	3075	0	3233	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60760	Riding Academies	530	1741	2	2329	1	50.0%	1	50.0%	0	0.0%
50546	Riding Apparel & Equipment	543	1728	7	1814	5	NA	2	NA	0	NA
60761	Rifle & Pistol Ranges	79	2638	3	2257	3	100.0%	0	0.0%	0	0.0%
00206	Riggers	263	2104	0	2951	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50547	Riggers Equipment & Supplies	15	3189	0	3303	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80606	Rings-Retaining	1	3650	1	2889	1	100.0%	0	0.0%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80607	Rivets	21	3101	0	3246	0	NA	0	NA	0	NA
10121	Road Building Contractors	1,047	1465	5	1959	5	100.0%	0	0.0%	0	0.0%
80608	Road Building Equipment	13	3236	0	3332	0	NA	0	NA	0	NA
10122	Road Oiling & Dust Control	187	2273	1	2613	1	NA	0	NA	0	NA
60762	Road Service-Automotive	11,881	521	194	528	171	88.1%	11	5.7%	12	6.2%
30567	Robots	54	2767	2	2467	1	50.0%	1	50.0%	0	0.0%
50548	Rock Shops	200	2238	5	1993	4	NA	1	NA	0	NA
60763	Rodeos	9	3329	1	2847	0	0.0%	1	100.0%	0	0.0%
80609	Rods-Threaded	1	3651	0	3663	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80610	Rollers	17	3159	0	3285	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30568	Rolling Mill Machinery	2	3554	1	2881	0	NA	0	NA	1	NA
15127	Roof Cleaning & Stain Removal	1,747	1256	11	1593	8	NA	3	NA	0	NA
10123	Roof Cooling Systems	188	2268	8	1776	4	50.0%	3	37.5%	1	12.5%
10124	Roof Decks	268	2091	7	1837	5	71.4%	2	28.6%	0	0.0%
10125	Roof Structures	6,081	751	38	1089	7	18.4%	28	73.7%	3	7.9%
10126	Roofing Contractors	1,229,138	2	8,089	16	4,560	56.4%	3,051	37.7%	478	5.9%
50549	Roofing Equipment & Supplies	1,091	1446	15	1489	11	73.3%	4	26.7%	0	0.0%
50550	Roofing Materials	8,250	640	38	1088	24	NA	13	NA	1	NA
10127	Roofing Service Consultants	2,723	1062	24	1262	11	45.8%	13	54.2%	0	0.0%
60764	Rooming Houses	215	2210	8	1773	5	62.5%	3	37.5%	0	0.0%
60765	Roommate Referral Service	1,168	1405	60	915	21	NA	38	NA	1	NA
50551	Rope	23	3060	1	2791	1	NA	0	NA	0	NA
60766	Rope Splicing	0	3837	0	3838	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30569	Rotogravure Printers	114	2509	0	3034	0	NA	0	NA	0	NA
70591	Routing Service-Air, Highway & Marine	21	3097	1	2804	0	NA	1	NA	0	NA
80611	Rubber Bands	0	3909	0	3909	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50552	Rubber Clothing & Footwear	41	2865	5	2020	4	NA	1	NA	0	NA
30570	Rubber Products	1,388	1344	3	2147	1	33.3%	2	66.7%	0	0.0%
50553	Rubber Stamps	477	1811	14	1519	7	50.0%	7	50.0%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80612	Rubber Stamps-Manufacturers Equipment & Supplies	103	2548	4	2104	3	75.0%	1	25.0%	0	0.0%
80613	Rubber Working Machinery	295	2045	0	2945	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80614	Rubber-Crude	3	3532	0	3562	0	NA	0	NA	0	NA
30571	Rubber-Synthetic	254	2128	0	2958	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70592	Rubbish/Garbage Removal	35,384	250	2,110	79	1,287	61.0%	769	36.4%	54	2.6%
30572	Rubbish/Garbage Removal Contractors Equipment	417	1879	21	1339	10	47.6%	10	47.6%	1	4.8%
80615	Rulers & Yardsticks	0	3910	0	3910	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30573	Rust Preventatives & Removers	9	3321	0	3397	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60767	Rust proofing & Undercoating-Auto	513	1768	6	1895	3	NA	1	NA	2	NA
30574	Rust proofing-Industrial	16	3165	0	3290	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50554	Saddlery & Harness	1,483	1318	27	1218	18	66.7%	9	33.3%	0	0.0%
70593	Safe & Vault Movers	8	3358	0	3424	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
20064	Safe Deposit Box Rental	247	2139	0	2960	0	NA	0	NA	0	NA
30575	Safes & Vaults	850	1541	10	1643	5	NA	5	NA	0	NA
60768	Safes & Vaults-Opening & Repairing	69	2689	1	2692	0	0.0%	1	100.0%	0	0.0%
50790	Safety & Rescue Equipment Sales & Services.	2,216	1149	16	1448	6	37.5%	10	62.5%	0	0.0%
80616	Safety Cans	5	3455	0	3506	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80617	Safety Consultants	4,363	876	12	1557	10	83.3%	1	8.3%	1	8.3%
80618	Safety Equipment & Clothing	3,076	1019	44	1034	24	NA	19	NA	1	NA
30576	Sail makers	289	2052	0	2946	0	NA	0	NA	0	NA
80619	Salads	55	2765	0	3110	0	NA	0	NA	0	NA
80620	Sales & Order Books	32,492	270	690	226	473	68.6%	210	30.4%	7	1.0%
60769	Sales Organizations	4,015	917	24	1261	18	NA	2	NA	4	NA
60770	Sales Presentations	1,406	1341	11	1595	7	63.6%	4	36.4%	0	0.0%
60771	Sales Promotion Service	5,497	784	217	488	57	NA	98	NA	62	NA
60772	Sales Training	1,168	1406	4	2033	3	NA	1	NA	0	NA
30577	Salt	322	2012	2	2351	2	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
70594	Salvage-Marine	126	2449	4	2095	3	NA	1	NA	0	NA
30578	Sample Cards & Books	13	3218	3	2293	1	NA	2	NA	0	NA
30579	Sample Cases	1	3605	0	3623	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
00207	Sanctuaries-Wild Life	189	2267	0	2979	0	NA	0	NA	0	NA
80621	Sand & Gravel	6,436	724	28	1196	15	53.6%	8	28.6%	5	17.9%
80622	Sand & Gravel Handling Equipment	193	2257	1	2610	1	NA	0	NA	0	NA
10128	Sandblasting	8,366	634	49	979	24	49.0%	24	49.0%	1	2.0%
80623	Sandblasting Equipment & Supplies	132	2434	0	3013	0	NA	0	NA	0	NA
50555	Sandwiches	1,923	1219	29	1187	13	44.8%	16	55.2%	0	0.0%
60773	Sanitariums	4	3475	2	2531	1	NA	1	NA	0	NA
30580	Sanitary Napkins	38	2889	0	3154	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70595	Sanitation Consultants	498	1790	36	1124	27	NA	9	NA	0	NA
50556	Sash Operating Devices	386	1918	0	2932	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70596	Satellite Communication-Common Carrier	9,002	614	822	195	637	NA	184	NA	1	NA
70597	Satellite Equipment & Supplies	46,947	185	4,004	38	3,680	91.9%	288	7.2%	36	0.9%
80807	Sauna Equipment & Supplies	929	1508	6	1878	3	50.0%	3	50.0%	0	0.0%
80624	Sausage Casings	0	3911	0	3911	0	NA	0	NA	0	NA
30581	Sausages	160	2350	10	1673	3	30.0%	6	60.0%	1	10.0%
20065	Savings & Loan Association-Reps	45	2827	1	2728	1	NA	0	NA	0	NA
20066	Savings & Loan Associations	12,483	509	234	465	223	95.3%	11	4.7%	0	0.0%
30582	Sawdust & Shavings	188	2269	0	2980	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80625	Sawmill Equipment & Supplies	225	2186	2	2378	2	NA	0	NA	0	NA
30583	Sawmills	1,112	1432	2	2311	2	100.0%	0	0.0%	0	0.0%
50557	Saws	2,307	1133	103	709	89	86.4%	14	13.6%	0	0.0%
60774	Saws-Sharpen & Repair	64	2715	2	2458	2	100.0%	0	0.0%	0	0.0%
80626	Scaffolding & Aerial Lifts	379	1929	2	2344	2	100.0%	0	0.0%	0	0.0%
30584	Scales	1,120	1426	13	1537	13	100.0%	0	0.0%	0	0.0%
30585	Scales-Repair	40	2874	0	3148	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60775	Scalp Care	925	1510	87	782	79	90.8%	3	3.4%	5	5.7%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60776	Scenery Studio	36	2912	1	2752	0	0.0%	1	100.0%	0	0.0%
60777	Scholarships & Financial Aid	45,396	192	782	205	676	86.4%	97	12.4%	9	1.2%
61056	Scholastic Prep Courses, Books & Materials	6,325	734	272	431	257	NA	13	NA	2	NA
30586	School Furniture & Equipment	367	1950	1	2578	1	100.0%	0	0.0%	0	0.0%
60778	School Information	958	1496	29	1191	9	NA	19	NA	1	NA
80627	School Supplies	3,444	977	77	821	36	NA	41	NA	0	NA
60779	Schools-Academic-Colleges & Universities.	90,773	105	1,014	165	885	NA	104	NA	25	NA
60780	Schools-Academic-Pre & Kindergarten	10,133	578	118	666	79	66.9%	35	29.7%	4	3.4%
60781	Schools-Academic-Second & Elementary	7,643	662	60	910	39	NA	21	NA	0	NA
60782	Schools-Academic-Special Education	8,111	647	66	868	52	NA	12	NA	2	NA
60783	Schools-Business & Vocational	134,953	68	870	187	687	NA	155	NA	28	NA
60784	Schools-General Interest	32,149	275	257	444	171	NA	62	NA	24	NA
80628	Scientific Apparatus & Instruments	517	1765	0	2920	0	NA	0	NA	0	NA
60785	Scientists	114	2510	0	3035	0	NA	0	NA	0	NA
30587	Scoreboards	71	2676	0	3082	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80629	Scrap Metals	697	1633	11	1604	7	NA	4	NA	0	NA
80630	Scrap Rubber	0	3912	0	3912	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80631	Screen Enclosures	29,665	295	420	328	317	NA	101	NA	2	NA
80632	Screen Manufacturers Equipment & Supplies	713	1626	10	1647	8	NA	2	NA	0	NA
30588	Screen Printing	9,589	597	97	738	53	54.6%	44	45.4%	0	0.0%
30589	Screen Printing-Equipment & Supplies	1,882	1229	78	817	74	NA	4	NA	0	NA
61052	Screen Repair	5,252	802	48	990	20	NA	25	NA	3	NA
30590	Screening & Sifting Equipment	226	2182	0	2968	0	NA	0	NA	0	NA
50558	Screens-Decorative	140	2408	5	2000	2	NA	3	NA	0	NA
50559	Screens-Door & Window	13,956	480	157	582	91	NA	62	NA	4	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30591	Screw Machine Products	119	2482	0	3026	0	NA	0	NA	0	NA
30592	Screw Machines & Equipment	10	3294	0	3379	0	NA	0	NA	0	NA
50560	Screws	26	3018	1	2778	1	NA	0	NA	0	NA
30593	Sculptors	559	1714	1	2554	1	NA	0	NA	0	NA
30594	Sculptors Equipment & Supplies	34	2927	0	3170	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30595	Seals-Notary & Corporation	12,191	511	542	270	372	NA	169	NA	1	NA
50561	Seals-Oil, Grease, Etc.	385	1921	5	1979	4	80.0%	1	20.0%	0	0.0%
80633	Seals-O-Ring	20	3114	0	3255	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30596	Seals-Security	55	2760	1	2707	1	NA	0	NA	0	NA
60786	Searchers of Records	4,557	858	102	713	70	NA	31	NA	1	NA
50562	Seat Belts	78	2643	1	2679	1	100.0%	0	0.0%	0	0.0%
80634	Seating Companies	142	2406	2	2414	0	NA	2	NA	0	NA
50563	Second Hand Stores	504	1781	21	1338	13	NA	5	NA	3	NA
60787	Secretarial Services	6,371	731	53	951	47	NA	4	NA	2	NA
60788	Security Control Equipment, Sys/Monitor	165,173	55	3,133	54	2,752	NA	345	NA	36	NA
60789	Security Guard & Patrol Service	25,854	326	94	749	59	NA	29	NA	6	NA
60790	Security Systems Consultants	25,720	328	354	366	272	76.8%	78	22.0%	4	1.1%
80635	Seed Cleaning Equipment	4	3489	0	3529	0	NA	0	NA	0	NA
50564	Seeds & Bulbs-Retail	1,425	1336	27	1219	19	NA	7	NA	1	NA
80636	Seeds & Bulbs-Wholesale	210	2219	7	1843	5	NA	2	NA	0	NA
30597	Seismograph Equipment & Supplies	0	3742	0	3749	0	NA	0	NA	0	NA
30598	Seismograph Service	18	3134	0	3266	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60791	Self Defense	6,557	712	94	751	51	NA	38	NA	5	NA
50565	Self Defense Devices	1,206	1390	8	1740	7	NA	1	NA	0	NA
30600	Semiconductor Devices	314	2023	2	2353	1	NA	1	NA	0	NA
60792	Senior Citizen's Service Organizations	6,180	744	24	1258	17	NA	7	NA	0	NA
80637	Separators	0	3913	0	3913	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60793	Septic Tanks & Systems Cleaning	14,411	470	128	638	76	NA	49	NA	3	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
10129	Septic Tanks & Systems Contractors & Dealers	35,118	253	329	386	220	66.9%	96	29.2%	13	4.0%
10130	Septic Tanks & Systems Wholesale & Manufacturers	155	2365	3	2229	3	100.0%	0	0.0%	0	0.0%
50566	Septic Tanks-Treatment Supplies	1,068	1459	6	1874	3	50.0%	3	50.0%	0	0.0%
80638	Service Station Equipment	225	2187	4	2078	4	NA	0	NA	0	NA
80639	Service Station Supplies	23	3069	2	2509	1	NA	1	NA	0	NA
50567	Service Stations-Gasoline & Oil	35,179	251	1,272	136	794	62.4%	438	34.4%	40	3.1%
60989	Services (General)	113,243	84	1,495	117	783	52.4%	619	41.4%	93	6.2%
70598	Sewage Disposal Systems	2,174	1159	85	789	51	60.0%	32	37.6%	2	2.4%
30601	Sewage Treatment Equipment	217	2204	4	2079	2	NA	2	NA	0	NA
30602	Sewer Cleaning Equipment & Supplies	120	2477	3	2239	3	NA	0	NA	0	NA
10131	Sewer Contractors	3,413	983	46	1008	31	67.4%	14	30.4%	1	2.2%
80640	Sewer Pipe	15	3196	1	2827	0	NA	1	NA	0	NA
10132	Sewing Contractors	354	1966	15	1501	9	60.0%	6	40.0%	0	0.0%
60794	Sewing Instruction	1,114	1431	19	1385	7	NA	12	NA	0	NA
50568	Sewing Machines-Dealers	5,361	795	129	635	101	78.3%	27	20.9%	1	0.8%
80641	Sewing Machines-Industrial & Commercial	72	2672	0	3081	0	NA	0	NA	0	NA
50569	Sewing Machines-Service & Repair	1,311	1351	34	1137	24	70.6%	10	29.4%	0	0.0%
50570	Sewing Machines-Supplies & Parts	41	2866	5	2021	4	80.0%	1	20.0%	0	0.0%
80642	Sewing Machines-Wholesale & Manufacturers	26	3026	1	2781	0	NA	1	NA	0	NA
00208	Shafting	0	3668	0	3679	0	NA	0	NA	0	NA
60795	Sharpening Service	1,085	1450	4	2034	1	NA	3	NA	0	NA
50571	Shavers-Electric	364	1957	14	1521	9	64.3%	5	35.7%	0	0.0%
60796	Shavers-Electric Repair	5	3447	0	3499	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50572	Shears & Scissors	108	2528	2	2432	1	50.0%	0	0.0%	1	50.0%
50573	Sheepskin Specialties	122	2469	0	3022	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30603	Sheet Metal Equipment & Supplies	1,504	1313	0	2902	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30604	Sheet Metal Work	6,464	720	22	1302	15	68.2%	5	22.7%	2	9.1%
30605	Shellac Manufacturers	0	3743	0	3750	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30606	Shells-Marine	32	2950	2	2487	1	NA	1	NA	0	NA
80643	Shelving	1,410	1340	9	1682	8	NA	1	NA	0	NA
30607	Shielding-Magnetic, Electrostatic	9	3322	0	3398	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50574	Shims	0	3797	0	3799	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50575	Shingles	148	2386	0	3002	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80644	Ship Brokers	18	3141	4	2139	3	NA	1	NA	0	NA
30608	Ship Builders & Repair	125	2451	2	2424	1	NA	0	NA	1	NA
30609	Ship Chandlers	0	3744	0	3751	0	NA	0	NA	0	NA
70599	Ship Cleaning	37	2899	0	3159	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70600	Ship Registers	4	3479	0	3523	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70601	Ship Wreckers	19	3127	1	2811	0	NA	1	NA	0	NA
70602	Shipping Masters	3,312	990	105	705	64	NA	33	NA	8	NA
80645	Shipping Room Supplies	192	2261	9	1710	6	NA	3	NA	0	NA
50576	Shirts-Custom Made	1,286	1360	81	807	46	56.8%	34	42.0%	1	1.2%
80646	Shirts-Wholesale & Manufacturers	100	2559	3	2248	0	0.0%	3	100.0%	0	0.0%
50577	Shock Absorbers	8	3353	1	2852	0	0.0%	1	100.0%	0	0.0%
60797	Shoe Dyers	90	2595	2	2440	2	NA	0	NA	0	NA
80647	Shoe Findings & Supplies	72	2673	1	2687	1	100.0%	0	0.0%	0	0.0%
50578	Shoe Laces	2	3563	0	3585	0	NA	0	NA	0	NA
80648	Shoe Machinery	0	3914	0	3914	0	NA	0	NA	0	NA
80649	Shoe Manufacturers Supplies	185	2279	24	1281	10	41.7%	14	58.3%	0	0.0%
60798	Shoe Repair	1,869	1234	146	604	80	NA	64	NA	2	NA
60799	Shoe Shining	16	3173	3	2292	2	NA	1	NA	0	NA
50579	Shoe Trees	0	3798	0	3800	0	NA	0	NA	0	NA
50580	Shoes-Custom Made	1,242	1375	92	760	51	NA	39	NA	2	NA
50581	Shoes-Orthopedic	2,992	1026	54	945	41	NA	13	NA	0	NA
50582	Shoes-Retail	25,980	325	1,122	152	626	55.8%	441	39.3%	55	4.9%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80650	Shoes-Wholesale & Manufacturers	3,139	1016	148	598	79	53.4%	68	45.9%	1	0.7%
60800	Shoplifting Prevention Devices	5	3448	0	3500	0	NA	0	NA	0	NA
60801	Shoppers News Publications	4,319	885	268	434	239	NA	29	NA	0	NA
80651	Shopping Carts & Baskets	12	3253	1	2837	1	100.0%	0	0.0%	0	0.0%
50583	Shopping Centers & Malls	3,631	959	40	1073	22	NA	15	NA	3	NA
60802	Shopping Service-Personal	16,572	430	108	694	52	NA	55	NA	1	NA
60803	Shopping Service-Protective, Comparative	20,038	389	74	829	17	NA	57	NA	0	NA
10133	Shoring	7	3370	0	3435	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10134	Shoring Contractors	610	1688	1	2552	1	100.0%	0	0.0%	0	0.0%
30610	Shortening	4	3468	0	3516	0	NA	0	NA	0	NA
30611	Shot Peening	5	3439	0	3491	0	NA	0	NA	0	NA
80652	Shoulder Pads	0	3915	0	3915	0	NA	0	NA	0	NA
80653	Shovels-Power	6	3428	0	3480	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30612	Show Cases	57	2750	1	2705	1	NA	0	NA	0	NA
80654	Shower Curtains-Wholesale & Manufacturers	19	3130	2	2514	1	50.0%	1	50.0%	0	0.0%
50584	Shower Doors & Enclosures	3,298	992	32	1149	19	NA	12	NA	1	NA
80655	Shuffleboards	16	3179	0	3299	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50585	Shutters	75,368	122	1,671	109	930	55.7%	651	39.0%	90	5.4%
10135	Siding Contractors	170,016	51	1,209	143	837	69.2%	316	26.1%	56	4.6%
50586	Siding Materials	2,779	1055	13	1531	11	NA	0	NA	2	NA
70603	Sightseeing Tours	12,165	513	177	551	108	NA	66	NA	3	NA
30613	Signals	322	2013	3	2192	2	66.7%	1	33.3%	0	0.0%
30614	Signs	41,412	212	366	359	192	NA	161	NA	13	NA
30615	Signs-Equipment & Supplies	2,808	1048	22	1306	15	NA	7	NA	0	NA
30616	Signs-Erectors & Hangers	174	2310	3	2225	2	NA	1	NA	0	NA
30617	Signs-Maintenance & Repair	89	2599	11	1623	7	63.6%	3	27.3%	1	9.1%
10136	Silencers-Industrial	89	2598	0	3060	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30618	Silicones	20	3106	3	2289	0	0.0%	2	66.7%	1	33.3%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80656	Silks-Wholesale & Manufacturers	47	2820	4	2124	1	NA	3	NA	0	NA
30619	Silversmiths & Goldsmiths	450	1837	6	1899	3	50.0%	1	16.7%	2	33.3%
50587	Silverware	139	2411	3	2236	3	NA	0	NA	0	NA
30620	Silverware Clean, Repair & Replate	486	1805	1	2563	1	100.0%	0	0.0%	0	0.0%
60804	Singing Telegrams	17	3154	0	3280	0	NA	0	NA	0	NA
30621	Sirens & Horns	0	3745	0	3752	0	NA	0	NA	0	NA
60805	Sitting Services	2,847	1044	2	2306	1	50.0%	1	50.0%	0	0.0%
50588	Skate Sharpening	1	3617	0	3634	0	NA	0	NA	0	NA
60806	Skateboard Parks & Rinks	89	2602	6	1938	2	NA	3	NA	1	NA
50589	Skateboards & Equipment	8,570	629	327	388	247	NA	80	NA	0	NA
50590	Skating Equipment & Supplies	664	1649	25	1254	7	NA	18	NA	0	NA
60807	Skating Instruction	562	1710	6	1892	5	83.3%	1	16.7%	0	0.0%
60808	Skating Rinks	1,544	1307	30	1176	23	NA	7	NA	0	NA
10137	Skating Rinks-Install., Equipment, Supplies	13	3215	0	3317	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60809	Ski Centers & Resorts	202	2235	21	1346	14	NA	7	NA	0	NA
50591	Ski Equipment-Repair	79	2636	5	2010	3	NA	2	NA	0	NA
50592	Ski Equipment-Retail	1,287	1359	40	1077	31	NA	9	NA	0	NA
80657	Ski Equipment-Wholesale & Manufacturers	3	3533	1	2877	0	0.0%	1	100.0%	0	0.0%
60810	Ski Instruction	87	2606	4	2111	2	NA	2	NA	0	NA
10138	Ski Lift Equipment	0	3673	0	3684	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70604	Ski Tours	69	2691	1	2693	1	NA	0	NA	0	NA
60811	Skin Care	29,764	294	420	327	233	NA	146	NA	41	NA
10139	Skylights	9,329	606	11	1590	5	45.5%	4	36.4%	2	18.2%
30624	Slicing Machines	0	3746	0	3753	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60812	Slides & Film Strips	88	2605	2	2442	1	NA	1	NA	0	NA
30625	Slings	1	3606	0	3624	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50593	Slip Covers	61	2728	4	2118	2	50.0%	2	50.0%	0	0.0%
80658	Slippers-Wholesale & Manufacturers	124	2458	4	2096	4	100.0%	0	0.0%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80659	Slotted Angle Material	0	3916	0	3916	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30626	Smelters & Refiners Equipment & Supplies	0	3747	0	3754	0	NA	0	NA	0	NA
30627	Smelters & Refiners-Base Metals	10	3295	0	3380	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30628	Smelters & Refiners-Precious Metals	192	2259	2	2394	2	NA	0	NA	0	NA
30629	Smoke Abatement Equipment	6	3414	0	3468	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60813	Smoke Odor Counteracting Service	217	2205	1	2603	1	NA	0	NA	0	NA
30630	Smoke Stacks	0	3748	0	3755	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60814	Smokers Information & Treatment	1,819	1241	26	1232	14	NA	12	NA	0	NA
80660	Snow Making Machines	7	3403	0	3460	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80661	Snow Melting Systems	7	3404	0	3461	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80662	Snow Removal Equipment	123	2463	4	2097	3	75.0%	1	25.0%	0	0.0%
70605	Snow Removal Service	3,547	967	81	806	25	NA	52	NA	4	NA
50595	Snowmobiles	1,146	1418	24	1269	17	70.8%	7	29.2%	0	0.0%
30631	Soap Dispensers	634	1673	14	1517	11	78.6%	3	21.4%	0	0.0%
30632	Soaps & Detergents	90	2593	27	1226	4	NA	20	NA	3	NA
60815	Soccer Clubs	250	2135	21	1344	17	NA	3	NA	1	NA
60816	Social Security Services	148	2387	3	2231	2	NA	1	NA	0	NA
60817	Social Service Organizations	6,488	716	25	1242	20	NA	5	NA	0	NA
60818	Social Workers	221	2195	1	2602	1	NA	0	NA	0	NA
00210	Sod & Sodding Service	8,451	631	76	822	33	NA	42	NA	1	NA
80663	Sod Cutting Machines	1	3652	0	3664	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80664	Soda Fountain Equipment	22	3083	0	3237	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80665	Soda Fountain Equipment-Repairing	0	3917	0	3917	0	NA	0	NA	0	NA
50596	Soda Fountain Shops	258	2119	1	2596	1	100.0%	0	0.0%	0	0.0%
80666	Soda Fountain Supplies	146	2396	1	2631	1	100.0%	0	0.0%	0	0.0%
80667	Soil Conditioners	222	2192	1	2601	1	NA	0	NA	0	NA
30780	Soil Conservation Service	331	2001	2	2350	2	NA	0	NA	0	NA
00211	Soil Solidification	62	2719	0	3096	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80669	Solar Energy Equipment & Sys. Mfg./Dist.	650	1663	9	1688	6	66.7%	3	33.3%	0	0.0%
80668	Solar Energy Equipment & Systems Dealers	11,509	534	105	701	79	75.2%	24	22.9%	2	1.9%
80670	Solar Energy Equipment & Systems Service/Repair	6,726	704	88	774	74	NA	12	NA	2	NA
80671	Solar Energy Equipment & Systems Supplies/Parts	101	2554	4	2106	1	NA	3	NA	0	NA
60819	Solar Energy Research & Development	80	2632	4	2112	2	NA	2	NA	0	NA
50597	Solder	0	3799	0	3801	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30634	Soldering Equipment	40	2875	13	1555	10	76.9%	3	23.1%	0	0.0%
60985	Soliciting Organizations	11,378	540	134	627	41	NA	83	NA	10	NA
30635	Solvents	51	2785	1	2714	1	NA	0	NA	0	NA
70606	Solvents-Reclaiming	0	3849	0	3849	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80672	Sorting Equipment	11	3278	0	3366	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10140	Sound Control Structures & Equipment	339	1992	7	1831	3	42.9%	2	28.6%	2	28.6%
50598	Sound Effect Records	8	3354	0	3421	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60820	Sound Level Testing-Industrial	4	3476	0	3521	0	NA	0	NA	0	NA
50599	Sound Systems & Equipment	24,568	336	310	403	220	71.0%	85	27.4%	5	1.6%
50600	Souvenirs-Retail	521	1754	18	1417	12	66.7%	5	27.8%	1	5.6%
80673	Souvenirs-Wholesale & Manufacturers	955	1498	6	1877	2	NA	4	NA	0	NA
00212	Soy Bean Products	43	2845	0	3139	0	NA	0	NA	0	NA
50601	Spark Plugs	19	3123	0	3260	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50602	Spas & Hot Tubs - Dealers	65,575	138	1,165	146	794	68.2%	335	28.8%	36	3.1%
80674	Spas & Hot Tubs-Rental-Wholesale, Mfg..	6,401	729	148	597	119	NA	29	NA	0	NA
50603	Spas & Hot Tubs-Service & Repair	9,082	612	225	479	143	63.6%	79	35.1%	3	1.3%
50604	Spas & Hot Tubs-Supplies & Parts	792	1577	27	1222	9	33.3%	13	48.1%	5	18.5%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80675	Speakers-Rebuild & Repair	36	2915	0	3167	0	NA	0	NA	0	NA
80676	Speakers-Wholesale & Manufacturers	182	2291	8	1777	5	62.5%	2	25.0%	1	12.5%
60821	Speech & Language Pathologists	1,065	1460	6	1875	4	NA	2	NA	0	NA
80677	Speech Aid Devices	45	2836	0	3135	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30636	Speed Reducers	14	3202	0	3309	0	NA	0	NA	0	NA
50605	Speedometers	298	2040	0	2944	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60822	Sperm Banks	89	2603	0	3061	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50606	Spices	250	2133	0	2959	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80678	Spill Control Equipment & Materials	0	3918	0	3918	0	NA	0	NA	0	NA
60823	Spill Control Service	19	3125	0	3262	0	NA	0	NA	0	NA
60824	Spinologists	1	3630	2	2541	2	NA	0	NA	0	NA
60825	Spiritualists	242	2150	3	2213	1	33.3%	2	66.7%	0	0.0%
80679	Spools	10	3313	0	3391	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50607	Sporting Goods-Repair	280	2071	16	1467	10	62.5%	6	37.5%	0	0.0%
50608	Sporting Goods-Retail	38,568	230	1,217	141	891	73.2%	296	24.3%	30	2.5%
80680	Sporting Goods-Wholesale & Manufacturers	961	1495	34	1138	17	50.0%	17	50.0%	0	0.0%
60826	Sports Promoters & Managers	2,293	1135	60	913	31	51.7%	27	45.0%	2	3.3%
50609	Sportswear-Retail	8,855	621	370	358	183	NA	138	NA	49	NA
80681	Sportswear-Wholesale & Manufacturers	392	1911	11	1615	8	72.7%	2	18.2%	1	9.1%
80682	Spraying Equipment	134	2426	5	2002	4	80.0%	1	20.0%	0	0.0%
60827	Spraying Equipment-Renting	25	3035	1	2785	1	NA	0	NA	0	NA
50610	Springs-Automotive-Sales & Service	324	2008	6	1910	3	NA	3	NA	0	NA
30637	Springs-Coil, Flat, Etc-Distributors & Mfg.	57	2751	0	3104	0	NA	0	NA	0	NA
10141	Sprinkler Supervisory Service	170	2316	2	2399	0	0.0%	2	100.0%	0	0.0%
30638	Sprinklers-Automatic-Fire	3,830	931	22	1303	8	NA	11	NA	3	NA
80683	Sprockets	0	3919	0	3919	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50611	Square Dance Apparel	39	2885	4	2127	0	0.0%	4	100.0%	0	0.0%
60828	Square Dance Callers	0	3838	0	3839	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60829	Squash Courts-Private	0	3839	0	3840	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30639	Stabilizers	5	3440	0	3492	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60830	Stables	1,961	1208	48	992	15	NA	29	NA	4	NA
60831	Stadiums, Arenas & Athletic Fields	1,139	1421	23	1291	20	87.0%	3	13.0%	0	0.0%
30640	Stair Builders	5,200	807	18	1401	15	83.3%	3	16.7%	0	0.0%
30641	Stair Treads	17	3148	0	3275	0	NA	0	NA	0	NA
50612	Stakes	0	3800	0	3802	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80684	Stamp Machines	27	3008	2	2498	1	NA	1	NA	0	NA
80685	Stamp Pads	90	2596	0	3059	0	NA	0	NA	0	NA
50613	Stamps-Collectors	1,157	1412	31	1164	16	51.6%	14	45.2%	1	3.2%
50614	Staples, Staplers & Tackers	10	3303	0	3384	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30643	Starters-Engine	25	3031	1	2783	1	100.0%	0	0.0%	0	0.0%
61065	State Fairs	149	2381	1	2629	1	100.0%	0	0.0%	0	0.0%
10142	Static Controls	167	2329	1	2619	1	100.0%	0	0.0%	0	0.0%
50615	Stationers-Retail	1,016	1476	10	1639	10	100.0%	0	0.0%	0	0.0%
80686	Stationery-Wholesale & Manufacturers	483	1808	3	2173	3	100.0%	0	0.0%	0	0.0%
60832	Statistical Service	1,073	1457	8	1742	3	NA	5	NA	0	NA
50616	Statuary	362	1960	7	1828	3	42.9%	3	42.9%	1	14.3%
80687	Steam Bath Equipment & Supplies	394	1906	4	2060	3	75.0%	1	25.0%	0	0.0%
80688	Steam Cleaning Equipment	337	1993	2	2348	2	100.0%	0	0.0%	0	0.0%
60833	Steam Cleaning-Automotive	33	2943	0	3176	0	NA	0	NA	0	NA
60834	Steam Cleaning-Industrial	10,602	554	170	566	78	45.9%	90	52.9%	2	1.2%
10143	Steam Specialties	148	2383	13	1554	3	23.1%	10	76.9%	0	0.0%
30644	Steam Traps	2	3555	0	3579	0	NA	0	NA	0	NA
70607	Steamship Agencies	596	1695	16	1460	9	NA	7	NA	0	NA
70608	Steamship Companies	128	2444	1	2640	1	100.0%	0	0.0%	0	0.0%
30645	Steel & Brass Stamps	1	3607	0	3625	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
10144	Steel Detailers-Structural	662	1651	10	1649	8	80.0%	2	20.0%	0	0.0%
80689	Steel Distributors & Warehouses	1,331	1349	2	2309	0	0.0%	1	50.0%	1	50.0%
10145	Steel Erectors	1,959	1209	8	1732	5	62.5%	3	37.5%	0	0.0%
80690	Steel Fabricators	8,933	617	11	1591	6	NA	4	NA	1	NA
30646	Steel Mills	228	2177	0	2965	0	NA	0	NA	0	NA
30647	Steel Processing	552	1722	0	2916	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30648	Steel Processing & Fabricating Equipment	104	2543	2	2434	1	50.0%	1	50.0%	0	0.0%
50617	Steel Wool	0	3801	0	3803	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80691	Steel-Used	5	3456	0	3507	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10146	Steeple Jacks	46	2821	0	3127	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10147	Steeple & Spires	12	3239	0	3335	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30649	Steering Systems & Equipment	118	2485	0	3027	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80692	Stencil Cutting Machines	0	3920	0	3920	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80693	Stencils & Stencil Supplies	0	3921	0	3921	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60835	Stenographers-Public	1,543	1308	3	2146	1	33.3%	2	66.7%	0	0.0%
80694	Stenographic Machines & Supplies	26	3027	1	2782	1	100.0%	0	0.0%	0	0.0%
30650	Sterilizing Apparatus	0	3749	0	3756	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60836	Sterilizing Service	93	2579	0	3054	0	NA	0	NA	0	NA
70609	Stevedoring Contractors	10	3311	0	3390	0	NA	0	NA	0	NA
20067	Stock & Bond Brokers	7,804	657	46	1003	29	NA	16	NA	1	NA
20068	Stock & Bond Transfer Agents	2,698	1066	15	1476	6	NA	9	NA	0	NA
80695	Stock Certificates	25	3039	1	2786	1	NA	0	NA	0	NA
20069	Stock Exchanges	510	1772	0	2922	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
20070	Stock Quotation Boards & Systems	451	1834	8	1754	3	37.5%	5	62.5%	0	0.0%
00214	Stock Yards	17	3142	0	3271	0	NA	0	NA	0	NA
30651	Stokers	0	3750	0	3757	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80696	Stone Cutters	852	1540	16	1457	12	NA	3	NA	1	NA
80697	Stone Setting	2,536	1090	30	1172	13	NA	16	NA	1	NA
30652	Stone-Cast	618	1681	4	2046	3	75.0%	1	25.0%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80698	Stone-Crushed	466	1823	1	2565	1	NA	0	NA	0	NA
80699	Stone-Natural	8,236	641	49	980	33	67.3%	14	28.6%	2	4.1%
50618	Stools	26	3019	2	2502	0	NA	2	NA	0	NA
70610	Storage Units-Household & Commercial	60,527	144	891	183	621	69.7%	213	23.9%	57	6.4%
70611	Storage-Liquid & Bulk	517	1764	23	1298	13	NA	9	NA	1	NA
30653	Store Fixtures	810	1568	7	1808	4	57.1%	2	28.6%	1	14.3%
50619	Store Fixtures-Used	24	3048	2	2506	1	NA	0	NA	1	NA
10148	Store Fronts	1,350	1348	44	1038	30	68.2%	14	31.8%	0	0.0%
50620	Storm Windows & Doors	5,085	813	82	801	58	NA	21	NA	3	NA
60837	Storm Windows & Doors-Repair	2,508	1094	49	985	29	NA	19	NA	1	NA
50621	Stoves-Wood, Coal, Etc.	4,670	849	129	636	97	75.2%	30	23.3%	2	1.6%
80700	Strainers-Wholesale & Manufacturers	0	3922	0	3922	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30654	Strapping & Strapping Equipment	5	3441	0	3493	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70612	Street Cleaning	67	2702	0	3093	0	NA	0	NA	0	NA
30655	Street Cleaning Equipment	19	3119	0	3258	0	NA	0	NA	0	NA
30656	Street Lighting Standards & Equipment	79	2635	1	2677	1	NA	0	NA	0	NA
80701	Stress Relief Equipment & Supplies-Industrial	138	2415	4	2092	3	NA	1	NA	0	NA
80702	Strippers-Mechanical	3	3534	0	3563	0	NA	0	NA	0	NA
60838	Structural Integration	367	1951	0	2935	0	NA	0	NA	0	NA
10149	Stucco & Exterior Coating Contractors	21,376	372	96	743	53	55.2%	35	36.5%	8	8.3%
10150	Stucco Manufacturers & Distributors	518	1761	5	1967	2	40.0%	3	60.0%	0	0.0%
60839	Student Exchange Programs	1,078	1456	12	1569	9	75.0%	3	25.0%	0	0.0%
60840	Student Housing	343	1987	21	1342	14	NA	7	NA	0	NA
20071	Studio Rental	72	2668	4	2114	1	NA	3	NA	0	NA
80703	Sugar Brokers & Wholesalers	0	3923	0	3923	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30657	Sugar Refiners	5	3442	0	3494	0	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60841	Suicide Prevention Service	0	3840	0	3841	0	NA	0	NA	0	NA
50791	Suits - Custom Made	557	1718	13	1546	8	NA	5	NA	0	NA
50622	Sundials	0	3802	0	3804	0	NA	0	NA	0	NA
50623	Sundries Stores	345	1978	6	1907	2	33.3%	2	33.3%	2	33.3%
50624	Sunglasses	1,103	1436	82	804	64	NA	11	NA	7	NA
15100	Sunroom & Solarium Design & Construction	4,997	820	41	1057	38	NA	3	NA	0	NA
60842	Support Groups	512	1769	3	2170	3	NA	0	NA	0	NA
80704	Surface Plates	23	3070	1	2794	1	100.0%	0	0.0%	0	0.0%
50625	Surfboards	1,111	1433	23	1292	10	NA	12	NA	1	NA
80705	Surgical Appliances & Supplies	1,701	1263	13	1535	10	76.9%	2	15.4%	1	7.7%
61009	Surgical Centers	3,931	922	19	1375	12	63.2%	7	36.8%	0	0.0%
80706	Surgical Instruments	107	2534	1	2656	0	NA	1	NA	0	NA
50626	Surplus & Salvage Merchandise	4,403	873	119	663	62	NA	54	NA	3	NA
30658	Surveying Instruments	382	1925	0	2933	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60843	Surveyors-Aerial	7	3390	0	3451	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60844	Surveyors-Cargo	4	3477	0	3522	0	NA	0	NA	0	NA
60845	Surveyors-Land	21,596	369	99	727	67	NA	28	NA	4	NA
50627	Survival Products & Supplies	2,073	1184	26	1230	3	NA	22	NA	1	NA
30659	Swaging	0	3751	0	3758	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30660	Swaging Machines	0	3752	0	3759	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50628	Swap Shops	38	2892	4	2128	2	NA	2	NA	0	NA
50629	Sweaters	1	3618	0	3635	0	NA	0	NA	0	NA
30661	Sweaters-Trimming Service	0	3753	0	3760	0	NA	0	NA	0	NA
30662	Sweepers-Power	147	2390	3	2233	2	66.7%	1	33.3%	0	0.0%
80707	Sweeping Compounds	0	3924	0	3924	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70613	Sweeping Service-Power	287	2059	2	2361	2	100.0%	0	0.0%	0	0.0%
90020	Sweepstakes	28,241	310	251	448	166	66.1%	57	22.7%	28	11.2%
60846	Swimming Instruction	999	1483	30	1178	23	76.7%	7	23.3%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
10151	Swimming Pool Contractors, Dealers, Design	537,787	11	5,060	29	3,578	70.7%	1,331	26.3%	151	3.0%
10152	Swimming Pool Enclosures	14,102	476	117	668	80	68.4%	33	28.2%	4	3.4%
10153	Swimming Pool Equipment & Supplies	25,123	331	307	404	241	78.5%	57	18.6%	9	2.9%
30663	Swimming Pool Manufacturers & Distributors	3,575	965	68	860	55	80.9%	11	16.2%	2	2.9%
10154	Swimming Pool Service & Repair	46,289	186	511	282	312	61.1%	180	35.2%	19	3.7%
60847	Swimming Pools-Private	5,276	800	113	680	60	NA	50	NA	3	NA
60848	Swimming Pools-Public	962	1494	17	1432	11	NA	5	NA	1	NA
50630	Swimwear & Accessories	1,097	1442	28	1201	20	NA	7	NA	1	NA
30664	Switches-Electric	11	3263	0	3353	0	NA	0	NA	0	NA
80708	Syrups	23	3071	1	2795	1	100.0%	0	0.0%	0	0.0%
50631	Table Pads	1,640	1277	66	875	59	NA	7	NA	0	NA
50632	Table Tennis Equipment	45	2831	4	2126	4	100.0%	0	0.0%	0	0.0%
60850	Table Tennis Facilities	91	2592	2	2439	1	NA	1	NA	0	NA
30665	Table Tops	201	2236	2	2388	1	50.0%	1	50.0%	0	0.0%
30666	Tables-Folding	22	3077	1	2798	0	NA	1	NA	0	NA
30667	Tableting Machinery	0	3754	0	3761	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50633	Tachometers	0	3803	0	3805	0	NA	0	NA	0	NA
30668	Tags	106	2536	8	1783	6	NA	2	NA	0	NA
60851	Tailoring Instruction	4	3478	1	2868	1	100.0%	0	0.0%	0	0.0%
50634	Tailors	2,478	1098	91	767	44	NA	46	NA	1	NA
80709	Tailors' Supplies	3	3535	0	3564	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60852	Tank Cleaning	211	2217	2	2385	1	NA	1	NA	0	NA
30670	Tank Heads	3	3506	1	2872	1	NA	0	NA	0	NA
30671	Tank Lining & Coating	138	2413	4	2091	2	50.0%	2	50.0%	0	0.0%
30672	Tank Testing & Inspection	313	2024	2	2354	2	NA	0	NA	0	NA
30673	Tanks-Concrete	9	3323	0	3399	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80710	Tanks-Fiber Glass, Plastic Etc.	219	2199	2	2381	1	50.0%	1	50.0%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30674	Tanks-Metal	141	2407	0	3008	0	NA	0	NA	0	NA
30675	Tanks-Repair	58	2742	0	3101	0	NA	0	NA	0	NA
80711	Tanks-Used	0	3925	0	3925	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30676	Tanks-Wooden	0	3755	0	3762	0	NA	0	NA	0	NA
30677	Tanners	8	3349	0	3417	0	NA	0	NA	0	NA
80712	Tanners' Equipment & Supplies	10	3314	2	2525	2	100.0%	0	0.0%	0	0.0%
60853	Tanning Salons	22,632	356	1,057	156	497	47.0%	439	41.5%	121	11.4%
80713	Tanning Salons Equipment & Supplies	2,686	1070	49	984	38	77.6%	7	14.3%	4	8.2%
80714	Tape Applying & Dispensing Machines	0	3926	0	3926	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50635	Tape Recorders	2	3564	0	3586	0	NA	0	NA	0	NA
50636	Tape Recorders-Sound-Service & Repair	6	3419	0	3473	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50637	Tape Recorders-Sound-Supplies & Parts	3	3513	2	2537	1	NA	1	NA	0	NA
50638	Tapes	53	2774	0	3115	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80715	Tapes-Adhesive-Dispensers	6	3429	0	3481	0	NA	0	NA	0	NA
80716	Tapes-Industrial	44	2844	0	3138	0	NA	0	NA	0	NA
50639	Tapes-Sound-Dealers	70	2682	12	1588	8	NA	4	NA	0	NA
30678	Tapes-Sound-Wholesale & Manufacturers	36	2906	1	2749	1	NA	0	NA	0	NA
50640	Tapestries	127	2447	7	1851	1	14.3%	6	85.7%	0	0.0%
50641	Taps-Extracting	0	3804	0	3806	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70614	Tariff Bureaus	0	3850	0	3850	0	NA	0	NA	0	NA
50642	Tarps	240	2155	2	2370	1	NA	1	NA	0	NA
60854	Tattooing	17,027	422	159	577	97	61.0%	53	33.3%	9	5.7%
60855	Tattoos-Removed	490	1800	3	2171	3	NA	0	NA	0	NA
50643	Taverns	4,244	891	61	906	37	NA	22	NA	2	NA
60856	Tax Reporting Service	2,023	1194	26	1231	18	NA	8	NA	0	NA
60857	Tax Return Preparation	90,975	104	1,473	120	858	58.2%	557	37.8%	58	3.9%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60858	Taxes-Consultants & Representatives	52,213	166	654	232	493	75.4%	138	21.1%	23	3.5%
70615	Taxicabs	11,577	531	301	412	156	51.8%	128	42.5%	17	5.6%
60859	Taxidermists	1,853	1236	101	722	47	46.5%	46	45.5%	8	7.9%
50644	Taxidermists Equipment & Supplies	27	3005	2	2496	1	NA	1	NA	0	NA
60860	Teachers Agencies	8,147	645	49	981	24	49.0%	24	49.0%	1	2.0%
30679	Tear Gas	9	3324	0	3400	0	NA	0	NA	0	NA
60861	Technical Manual Preparation	477	1812	8	1753	5	62.5%	3	37.5%	0	0.0%
50645	Telecommunications Equipment/Disabled	13,568	490	854	190	772	90.4%	80	9.4%	2	0.2%
70616	Teleconference Service	817	1563	6	1885	4	66.7%	2	33.3%	0	0.0%
60862	Telegrams-Novelty	25	3036	2	2505	0	NA	2	NA	0	NA
70617	Telegraph Service	286	2062	8	1765	7	NA	0	NA	1	NA
60863	Telemarketing Services	32,174	274	961	170	716	NA	188	NA	57	NA
80717	Telemeter Equipment	5	3457	0	3508	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10155	Telephone & Television Cable Contractors	6,869	698	748	213	547	73.1%	194	25.9%	7	0.9%
80808	Telephone 900 Number Resellers	236	2163	5	1989	5	100.0%	0	0.0%	0	0.0%
50646	Telephone Answering Equipment & Systems	6,127	748	125	643	99	NA	22	NA	4	NA
70618	Telephone Communications	60,173	145	4,155	36	3,737	NA	359	NA	59	NA
70619	Telephone Companies	97,749	102	11,945	9	10,989	NA	858	NA	98	NA
50647	Telephone Equipment & Systems Dealers	31,180	284	395	339	285	NA	96	NA	14	NA
60864	Telephone Equipment & Systems Service & Repair	24,100	341	433	316	312	NA	107	NA	14	NA
50648	Telephone Equipment & Systems Supplies & Parts	4,712	846	40	1071	17	42.5%	22	55.0%	1	2.5%
80718	Telephone Equipment & Systems Wholesale./Mfg.	690	1638	2	2320	2	NA	0	NA	0	NA
50749	Telephone Pre-paid Card Sales & Dist.	12,011	517	1,472	121	1,328	90.2%	127	8.6%	17	1.2%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
70620	Telephone Service-Long Distance	48,332	183	2,336	71	1,887	NA	431	NA	18	NA
50649	Telescopes	285	2065	8	1767	1	NA	7	NA	0	NA
80720	Teletypewriters & Systems	27	3009	0	3204	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70621	Teletypewriters Message Service	5,979	757	663	228	605	91.3%	58	8.7%	0	0.0%
80719	Teletypewriters Supplies	0	3927	0	3927	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60865	Television & Radio Broadcast Schools	1,029	1471	3	2152	3	100.0%	0	0.0%	0	0.0%
50650	Television & Radio Parts-Retail	2,081	1182	245	456	221	NA	24	NA	0	NA
80721	Television & Radio Parts-Wholesale & Manufacturers	95	2575	26	1239	26	100.0%	0	0.0%	0	0.0%
50651	Television & Radio-Dealers	29,821	292	864	188	529	NA	321	NA	14	NA
60866	Television & Radio-Rent & Lease	70	2684	7	1855	5	NA	2	NA	0	NA
60867	Television & Radio-Service & Repair	34,789	256	589	251	360	NA	206	NA	23	NA
61028	Television Home Shopping	9,887	586	931	175	714	NA	209	NA	8	NA
60868	Television Program Distributors	261	2114	3	2207	3	NA	0	NA	0	NA
60869	Television Program Producers	473	1817	5	1973	1	NA	3	NA	1	NA
30680	Television Station Equipment	39	2883	1	2745	1	100.0%	0	0.0%	0	0.0%
70622	Television Station Reps	19	3128	2	2513	2	NA	0	NA	0	NA
70624	Television Stations & Broadcast Companies	13,077	497	125	642	101	NA	19	NA	5	NA
80722	Television Sys & Equipment-Closed Circuit	699	1631	0	2907	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70623	Television-Cable, CATV & Satellite	102,635	97	13,420	8	12,438	NA	895	NA	87	NA
30681	Temperature Measuring Materials	26	3015	1	2777	1	NA	0	NA	0	NA
80723	Templates	34	2936	3	2283	2	66.7%	1	33.3%	0	0.0%
10156	Tennis Court Construction	1,690	1266	3	2144	2	66.7%	1	33.3%	0	0.0%
10157	Tennis Court Enclosures	6	3407	1	2860	1	NA	0	NA	0	NA
60870	Tennis Courts-Private	1,178	1399	37	1108	26	NA	11	NA	0	NA
60871	Tennis Courts-Public	157	2359	5	1996	0	0.0%	5	100.0%	0	0.0%
50652	Tennis Equipment & Supplies	308	2028	8	1764	6	75.0%	2	25.0%	0	0.0%
60872	Tennis Instruction	106	2538	0	3045	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80724	Tennis Racket Stringing Machines	1	3653	0	3665	0	NA	0	NA	0	NA
50653	Tents	1,700	1264	75	828	62	82.7%	13	17.3%	0	0.0%
60873	Tents-Rental	903	1520	11	1601	6	NA	5	NA	0	NA
70625	Terminals-River & Marine	7	3392	1	2856	1	NA	0	NA	0	NA
80725	Terra Cotta	0	3928	0	3928	0	NA	0	NA	0	NA
10158	Terrazzo	446	1839	1	2566	0	NA	1	NA	0	NA
30682	Terrazzo Equipment & Supplies	0	3756	0	3763	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30683	Test Publishers	785	1579	24	1273	18	75.0%	6	25.0%	0	0.0%
80726	Testing Apparatus	568	1705	16	1461	10	62.5%	4	25.0%	2	12.5%
80727	Textile Brokers	180	2295	0	2985	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80728	Textile Converting	32	2961	1	2766	0	0.0%	1	100.0%	0	0.0%
30684	Textile Engravers	30	2976	0	3191	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30685	Textile Fibers	319	2017	3	2193	2	NA	1	NA	0	NA
30686	Textile Mill Supplies	10	3296	1	2841	1	NA	0	NA	0	NA
30687	Textile Printing Equipment & Supplies	16	3166	2	2516	1	NA	1	NA	0	NA
61019	Theater Stage Play Houses	2,368	1122	47	999	27	NA	18	NA	2	NA
60874	Theaters	3,797	936	124	646	87	70.2%	31	25.0%	6	4.8%
60875	Theatrical & Stage Lighting Equipment	525	1749	3	2168	3	NA	0	NA	0	NA
60876	Theatrical Agencies	13,316	494	176	555	79	44.9%	97	55.1%	0	0.0%
60877	Theatrical Equipment & Supplies	772	1586	3	2156	3	NA	0	NA	0	NA
60878	Theatrical Make-Up	235	2165	4	2076	0	NA	4	NA	0	NA
60879	Theatrical Managers & Producers	145	2398	2	2412	1	NA	0	NA	1	NA
30688	Thermocouples	10	3297	0	3381	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80729	Thermograph Equipment & Supplies	0	3929	0	3929	0	NA	0	NA	0	NA
30689	Thermographers	42	2856	1	2737	1	NA	0	NA	0	NA
30690	Thermometers	28	2994	0	3196	0	NA	0	NA	0	NA
30691	Thermostats	33	2939	1	2759	1	100.0%	0	0.0%	0	0.0%
50654	Thread	10	3304	1	2844	1	100.0%	0	0.0%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30692	Thread Rolling, Cutting & Grinding	18	3135	0	3267	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50655	Thrift Shops	2,470	1102	49	986	28	NA	18	NA	3	NA
30693	Ticket Issuing Machines	3	3507	2	2535	0	NA	1	NA	1	NA
60880	Ticket Sales-Events	66,153	137	1,519	116	1,044	NA	250	NA	225	NA
30694	Tickets & Coupons-Printers & Suppliers	2,453	1110	62	900	28	NA	33	NA	1	NA
10159	Tile-Ceramic-Contractors & Dealers	67,013	136	631	241	317	NA	273	NA	41	NA
80730	Tile-Ceramic-Manufacturers & Distributors	3,711	948	25	1243	14	56.0%	7	28.0%	4	16.0%
50656	Tile-Non-Ceramic-Contractors & Dealers	8,329	637	122	653	58	47.5%	56	45.9%	8	6.6%
30695	Tile-Non-Ceramic-Manufacturers & Distributors	813	1566	3	2155	2	NA	1	NA	0	NA
00216	Timber & Timberland Companies	1,868	1235	13	1533	3	23.1%	9	69.2%	1	7.7%
30696	Time Cards & Racks	122	2466	2	2425	2	100.0%	0	0.0%	0	0.0%
30697	Time Locks	38	2890	0	3155	0	NA	0	NA	0	NA
30698	Time Recorders	212	2215	1	2605	1	100.0%	0	0.0%	0	0.0%
30699	Time Stamps	0	3757	0	3764	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
61004	Timeshare Companies	124,012	77	1,970	86	1,383	70.2%	475	24.1%	112	5.7%
30700	Timing Devices	11	3264	0	3354	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80731	Tin	2	3583	1	2885	1	NA	0	NA	0	NA
50657	Tin ware	7	3385	0	3446	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10160	Tinning	34	2926	3	2280	3	100.0%	0	0.0%	0	0.0%
30701	Tinsel	0	3758	0	3765	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50658	Tire Additives & Sealants	13	3225	1	2833	0	0.0%	1	100.0%	0	0.0%
80732	Tire Changing Equipment	263	2106	0	2953	0	NA	0	NA	0	NA
50659	Tire Dealers	163,021	59	4,028	37	2,720	67.5%	1,286	31.9%	22	0.5%
80733	Tire Distributors & Manufacturers	3,689	953	90	771	83	NA	6	NA	1	NA
60882	Tire Retread & Repair	11,785	526	225	478	161	NA	63	NA	1	NA
80734	Tire Retread & Repair-Equipment & Supplies	801	1575	32	1156	16	NA	16	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
20072	Title Companies & Agents	59,727	148	566	262	398	NA	154	NA	14	NA
60883	Titling Service-Television & Motion Pictures	0	3841	0	3842	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80735	Tobacco Buyers	175	2308	0	2987	0	NA	0	NA	0	NA
00218	Tobacco Growers	116	2496	0	3029	0	NA	0	NA	0	NA
80736	Tobacco Growers Equipment & Supplies	1	3654	0	3666	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80737	Tobacco Leaf-Wholesale	1	3655	0	3667	0	NA	0	NA	0	NA
80738	Tobacco Machinery	1	3656	0	3668	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80739	Tobacco Warehouses	70	2685	0	3085	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50660	Toilet Seats	8	3355	3	2299	3	NA	0	NA	0	NA
60884	Toilets-Composting	9	3330	1	2848	0	NA	1	NA	0	NA
60885	Toilets-Portable	1,942	1212	14	1509	8	NA	6	NA	0	NA
30702	Tool & Die Makers	1,612	1284	3	2145	1	NA	2	NA	0	NA
80740	Tool & Die Makers Equipment & Supplies	122	2471	2	2427	1	50.0%	1	50.0%	0	0.0%
50661	Tool & Utility Sheds	4,906	826	62	898	39	NA	23	NA	0	NA
30703	Tool Designers	122	2467	2	2426	0	0.0%	2	100.0%	0	0.0%
30704	Tool Grinding-Industrial	275	2077	1	2586	0	0.0%	1	100.0%	0	0.0%
50662	Tool Holders	11	3268	0	3357	0	NA	0	NA	0	NA
50663	Tool Salvage Companies	292	2047	4	2068	3	75.0%	1	25.0%	0	0.0%
50664	Tools-Cutting	613	1686	18	1416	18	NA	0	NA	0	NA
50665	Tools-Electric	6,350	732	92	756	77	NA	15	NA	0	NA
50666	Tools-Hand	3,179	1015	127	640	103	81.1%	24	18.9%	0	0.0%
50667	Tools-Hydraulic	59	2736	0	3100	0	NA	0	NA	0	NA
50668	Tools-Pneumatic	146	2394	0	3005	0	NA	0	NA	0	NA
50669	Tools-Power Actuated	265	2100	6	1914	3	NA	3	NA	0	NA
60886	Tools-Rent	7,988	653	183	543	146	NA	37	NA	0	NA
50670	Topsoil	2,669	1073	25	1246	13	52.0%	10	40.0%	2	8.0%
30705	Tortilla & Tamale Making Equipment	24	3045	0	3216	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
60887	Tourist Information	4,738	842	66	873	33	NA	33	NA	0	NA
60888	Tourists Attractions	6,239	741	47	995	29	NA	14	NA	4	NA
60889	Tourists Homes	783	1580	12	1576	9	NA	3	NA	0	NA
70626	Tours-Operators & Promoters	31,661	280	392	342	241	NA	130	NA	21	NA
70627	Tours-Wholesale	133	2430	7	1850	3	42.9%	4	57.1%	0	0.0%
60890	Towel Supply Service	34	2932	0	3173	0	NA	0	NA	0	NA
30706	Towels-Cloths-Wholesale & Manufacturers	84	2613	28	1205	22	NA	6	NA	0	NA
30707	Towers	787	1578	23	1296	10	NA	9	NA	4	NA
60891	Towing-Automotive	54,348	159	2,324	73	1,184	50.9%	1,074	46.2%	66	2.8%
70628	Towing-Marine	151	2375	5	1998	4	80.0%	1	20.0%	0	0.0%
80741	Toy Manufacturers Supplies	56	2758	4	2122	3	NA	1	NA	0	NA
50671	Toys-Retail	22,456	358	620	243	319	NA	286	NA	15	NA
80742	Toys-Wholesale & Manufacturers	6,046	755	128	639	71	55.5%	56	43.8%	1	0.8%
80743	Tractor Dealers	3,253	1002	30	1170	22	73.3%	8	26.7%	0	0.0%
80744	Tractor Distributors & Manufacturers	97	2570	2	2437	0	0.0%	2	100.0%	0	0.0%
80745	Tractor Equipment & Parts	2,591	1084	32	1153	25	NA	7	NA	0	NA
60892	Tractor Rent & Lease	533	1735	3	2167	3	NA	0	NA	0	NA
80746	Tractor Repair & Service	439	1848	24	1279	15	NA	9	NA	0	NA
60893	Trade Shows, Expositions & Fairs	3,703	950	70	851	29	NA	39	NA	2	NA
60894	Trademark Agents & Consultants	394	1904	66	877	37	56.1%	29	43.9%	0	0.0%
50672	Trading Stamps	28	2996	1	2774	1	100.0%	0	0.0%	0	0.0%
60897	Traffic & Parking Consultants	182	2289	29	1195	29	NA	0	NA	0	NA
60998	Traffic Engineers & Planning Service.	345	1979	2	2347	2	NA	0	NA	0	NA
30708	Traffic Signs, Signals & Equipment	505	1779	0	2923	0	NA	0	NA	0	NA
60898	Trailer Hitches	1,028	1472	23	1293	15	NA	8	NA	0	NA
70629	Trailer Storage	867	1533	12	1574	8	NA	4	NA	0	NA
50673	Trailers-Automotive Utility	2,178	1157	33	1142	13	39.4%	19	57.6%	1	3.0%
50674	Trailers-Boat	179	2298	12	1585	5	41.7%	7	58.3%	0	0.0%
50675	Trailers-Camping & Travel	476	1814	18	1419	12	NA	5	NA	1	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50676	Trailers-Equipment & Parts	1,205	1391	21	1332	17	81.0%	3	14.3%	1	4.8%
30709	Trailers-Horse	508	1775	16	1463	6	37.5%	10	62.5%	0	0.0%
60899	Trailers-Rent & Lease	4,401	874	70	850	39	55.7%	26	37.1%	5	7.1%
50677	Trailers-Repair & Service	3,014	1023	25	1245	10	40.0%	14	56.0%	1	4.0%
70630	Trailers-Transporting	420	1877	9	1694	6	66.7%	3	33.3%	0	0.0%
80747	Trailers-Truck	511	1771	11	1608	6	54.5%	5	45.5%	0	0.0%
60900	Training Programs	74,442	124	648	234	552	NA	87	NA	9	NA
60986	Training-Video Instruction Tapes	4,296	887	38	1092	22	NA	14	NA	2	NA
50678	Trampolines	161	2348	6	1933	5	83.3%	1	16.7%	0	0.0%
30710	Transfers-Dry	0	3759	0	3766	0	NA	0	NA	0	NA
80748	Transformers	299	2038	0	2943	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70631	Transit Lines	281	2069	10	1663	8	80.0%	2	20.0%	0	0.0%
60901	Translators & Interpreters	3,581	963	17	1426	11	NA	4	NA	2	NA
80749	Translators' Equipment	43	2854	1	2736	0	0.0%	1	100.0%	0	0.0%
60902	Transmissions-Automobile	155,551	66	2,649	65	1,821	NA	749	NA	79	NA
60903	Transmissions-Truck, Tractor, Etc	62	2721	6	1942	4	66.7%	1	16.7%	1	16.7%
60904	Transportation Consultants	2,949	1034	56	936	32	NA	22	NA	2	NA
50750	Transportation Services	33,825	261	561	264	334	NA	200	NA	27	NA
60905	Trap & Skeet Ranges	0	3842	0	3843	0	NA	0	NA	0	NA
50679	Trapping Equipment & Supplies	1,000	1482	20	1365	9	45.0%	10	50.0%	1	5.0%
61063	Travel & Moving Services	7,315	680	117	669	74	63.2%	39	33.3%	4	3.4%
70632	Travel Agencies & Bureaus	318,514	27	5,117	27	3,944	77.1%	1,033	20.2%	140	2.7%
70653	Travel Agent Mills	1,900	1225	180	550	80	NA	100	NA	0	NA
90033	Travel Clubs	68,273	133	1,863	91	1,474	NA	294	NA	95	NA
60906	Travel Escorts	305	2032	3	2196	1	NA	2	NA	0	NA
20073	Travelers Checks	71	2675	1	2688	1	NA	0	NA	0	NA
61014	Treatment Centers/Rest Homes/Info. Placement	489	1801	5	1971	3	NA	1	NA	1	NA
00219	Tree Service	211,400	39	1,690	107	785	46.4%	779	46.1%	126	7.5%
80750	Tree Service Equipment & Supplies	387	1917	10	1659	3	30.0%	7	70.0%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50680	Tricks & Jokes	0	3805	0	3807	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50681	Trophies	6,480	718	30	1168	19	63.3%	9	30.0%	2	6.7%
50682	Tropical Fish	3,799	934	203	509	159	78.3%	44	21.7%	0	0.0%
30711	Truck Bodies	218	2201	8	1772	6	NA	2	NA	0	NA
50683	Truck Caps & Shells	1,134	1423	15	1486	12	NA	3	NA	0	NA
50684	Truck Dealers	15,468	444	212	494	161	NA	45	NA	6	NA
60907	Truck Driver Leasing	239	2157	8	1768	7	NA	1	NA	0	NA
50685	Truck Equipment & Parts	44,675	194	1,279	134	770	NA	505	NA	4	NA
30712	Truck Manufacturers & Distributors	518	1762	3	2169	2	66.7%	1	33.3%	0	0.0%
60908	Truck Painting & Lettering	561	1712	3	2165	0	0.0%	3	100.0%	0	0.0%
70633	Truck Permits	105	2541	4	2103	0	0.0%	4	100.0%	0	0.0%
30713	Truck Refrigeration Equipment	148	2384	9	1716	3	NA	6	NA	0	NA
60909	Truck Rent & Lease	5,709	771	948	172	927	NA	21	NA	0	NA
60910	Truck Repair & Service	15,217	453	210	497	144	NA	62	NA	4	NA
50686	Truck Stops	592	1697	13	1545	8	61.5%	4	30.8%	1	7.7%
70634	Truck Terminals	48	2810	0	3125	0	NA	0	NA	0	NA
60911	Truck Washing & Cleaning	815	1565	24	1272	0	NA	24	NA	0	NA
80751	Truck Washing & Cleaning- Equipment/Supplies	289	2055	2	2358	1	NA	1	NA	0	NA
70640	Trucking	6,345	733	48	989	31	64.6%	15	31.3%	2	4.2%
70635	Trucking Transportation Brokers	16,071	440	65	878	31	47.7%	20	30.8%	14	21.5%
70636	Trucking-Dump	1,047	1466	11	1598	4	36.4%	6	54.5%	1	9.1%
70637	Trucking-Heavy Hauling	9,339	605	21	1321	13	61.9%	7	33.3%	1	4.8%
70638	Trucking-Light Hauling	6,561	711	48	988	26	54.2%	21	43.8%	1	2.1%
70639	Trucking-Liquid Or Dry Bulk	384	1922	1	2575	0	0.0%	0	0.0%	1	100.0%
30714	Trucks-Industrial	761	1594	19	1388	16	NA	3	NA	0	NA
30715	Trusses-Construction	518	1763	1	2557	0	NA	0	NA	1	NA
80752	Trusses-Medical & Surgical	92	2587	3	2252	3	NA	0	NA	0	NA
20074	Trust Companies	2,924	1039	21	1325	16	NA	5	NA	0	NA
50687	T-Shirts	2,456	1109	103	708	38	36.9%	61	59.2%	4	3.9%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30716	Tube Bending & Fabricating	45	2829	0	3131	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80753	Tube Cleaning & Expanding Equipment	2	3584	0	3603	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30717	Tube Fittings	4	3469	0	3517	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80754	Tubing-Metal	82	2623	0	3067	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10161	Tuck Pointing	766	1590	8	1744	4	50.0%	4	50.0%	0	0.0%
10162	Tunneling Contractors	58	2741	1	2704	1	100.0%	0	0.0%	0	0.0%
30718	Turbines	263	2105	0	2952	0	NA	0	NA	0	NA
30719	Turbochargers	59	2734	3	2267	1	33.3%	2	66.7%	0	0.0%
30720	Turnstiles	74	2657	0	3077	0	NA	0	NA	0	NA
80755	Turntables	4	3490	0	3530	0	NA	0	NA	0	NA
60912	Tutoring	15,380	447	58	919	44	NA	13	NA	1	NA
80756	Twins & Cordage	0	3930	0	3930	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30721	Tying Machines	0	3760	0	3767	0	NA	0	NA	0	NA
30722	Type Founders	1	3608	0	3626	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30723	Typesetting	151	2374	0	2999	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30724	Typesetting Machines	0	3761	0	3768	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80757	Typewriters	59	2740	16	1472	14	NA	2	NA	0	NA
80758	Typewriters-Supplies & Attachments	11	3279	0	3367	0	NA	0	NA	0	NA
30725	Typographers	45	2830	0	3132	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80759	Ultrasonic Equipment & Supplies	148	2388	3	2232	2	NA	1	NA	0	NA
30726	Ultraviolet Ray Lamps & Apparatus	206	2226	0	2971	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50688	Umbrellas	207	2222	3	2217	3	100.0%	0	0.0%	0	0.0%
60913	Umbrellas-Repairing	0	3843	1	2900	1	NA	0	NA	0	NA
90030	Unclaimed Funds Retrieval Services	26,575	319	96	742	51	NA	34	NA	11	NA
50800	Underground Sprinkler Lawn Sprinkler Parts	731	1615	31	1167	14	NA	6	NA	11	NA
80760	Underwear-Wholesale & Manufacturers	95	2576	11	1622	6	54.5%	5	45.5%	0	0.0%
60914	Uniform Supply Service	2,500	1096	63	894	39	NA	23	NA	1	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
TOTALS		45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50689	Uniforms	10,468	559	365	360	186	51.0%	167	45.8%	12	3.3%
50690	Uniforms-Accessories	335	1996	56	938	17	30.4%	38	67.9%	1	1.8%
50691	Universal Joints	2	3565	0	3587	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60915	Upholsterers	20,242	384	232	468	127	54.7%	92	39.7%	13	5.6%
50692	Upholsterers Supplies	204	2228	0	2973	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50693	Upholstery Fabrics-Retail	3,422	978	74	833	58	78.4%	15	20.3%	1	1.4%
80761	Upholstery Fabrics-Wholesale & Manufacturers	210	2220	8	1774	3	37.5%	5	62.5%	0	0.0%
10163	Utilities Underground-Locating	1,672	1271	6	1865	4	NA	1	NA	1	NA
10164	Utility Contractors	13,095	496	273	430	250	NA	18	NA	5	NA
90034	Vacation Certificates & Vouchers	67,896	134	3,207	52	1,329	NA	1,797	NA	81	NA
65733	Vacation Rentals	16,466	432	254	446	161	NA	84	NA	9	NA
60916	Vacation Time Share	83,224	108	1,772	96	1,519	NA	180	NA	73	NA
50694	Vacuum Cleaners-Household-Dealers	38,010	231	1,344	128	788	58.6%	527	39.2%	29	2.2%
80762	Vacuum Cleaners-Industrial & Commercial	3,418	980	2	2304	1	50.0%	1	50.0%	0	0.0%
50695	Vacuum Cleaners-Service & Repair	5,608	775	119	662	78	65.5%	35	29.4%	6	5.0%
50696	Vacuum Cleaners-Supplies & Parts	6,572	710	711	222	319	NA	392	NA	0	NA
80763	Vacuum Cleaners-Wholesale & Manufacturers	3,984	918	65	879	62	95.4%	3	4.6%	0	0.0%
80764	Vacuum Cleaning Systems	9,656	595	802	203	388	48.4%	410	51.1%	4	0.5%
60917	Vacuum Cleaning-Industrial	69	2690	0	3087	0	NA	0	NA	0	NA
80765	Vacuum Equipment & Systems	6,857	699	728	217	329	45.2%	398	54.7%	1	0.1%
60918	Valet Service	1,574	1293	62	901	39	NA	22	NA	1	NA
30727	Valves	415	1884	1	2572	0	0.0%	1	100.0%	0	0.0%
30728	Valves-Repairing	18	3136	0	3268	0	NA	0	NA	0	NA
60919	Van Conversions & Accessories	3,300	991	43	1041	33	NA	9	NA	1	NA
90016	Vanity Publishers	30,422	287	518	281	404	NA	110	NA	4	NA
50697	Vaporizers	7	3386	0	3447	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50698	Variable Speed Drives	0	3806	0	3808	0	NA	0	NA	0	NA
80766	Variety Store Merchandise-Wholesale	223	2190	21	1345	9	42.9%	10	47.6%	2	9.5%
50699	Variety Stores	1,607	1288	82	803	54	65.9%	21	25.6%	7	8.5%
50751	Vehicle Sales - Manufacturing Cos.	1,443	1332	28	1199	22	78.6%	5	17.9%	1	3.6%
50700	Velvets & Velveteen	0	3807	0	3809	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50701	Vending Machines	35,419	249	391	343	218	55.8%	145	37.1%	28	7.2%
50702	Vending Machines-Supplies & Parts	1,598	1289	30	1175	12	40.0%	13	43.3%	5	16.7%
50703	Venetian Blinds-Dealers	16,213	437	306	406	160	52.3%	135	44.1%	11	3.6%
60920	Venetian Blinds-Repair & Cleaning	1,082	1455	7	1804	4	NA	3	NA	0	NA
50704	Venetian Blinds-Supplies & Parts	50	2796	0	3121	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80767	Venetian Blinds-Wholesale & Manufacturers	340	1991	9	1703	9	100.0%	0	0.0%	0	0.0%
10165	Ventilating Contractors	2,163	1161	5	1952	2	NA	3	NA	0	NA
80768	Ventilating Equipment	632	1675	3	2162	2	66.7%	1	33.3%	0	0.0%
60921	Ventilating Systems-Cleaning	857	1537	14	1513	10	71.4%	4	28.6%	0	0.0%
30729	Vessels-Pressure	0	3762	0	3769	0	NA	0	NA	0	NA
60922	Veterans & Military Organizations	1,658	1272	36	1121	32	88.9%	4	11.1%	0	0.0%
00222	Veterinarians	74,658	123	721	219	552	NA	148	NA	21	NA
30730	Veterinarians Equipment & Supplies	197	2245	8	1775	4	NA	3	NA	1	NA
60923	Veterinarians Information & Referral	164	2338	2	2405	1	50.0%	0	0.0%	1	50.0%
30731	Vials	0	3763	1	2894	0	0.0%	1	100.0%	0	0.0%
30732	Vibration Control	334	1997	0	2940	0	NA	0	NA	0	NA
30733	Vibration Measurement	21	3092	2	2511	2	NA	0	NA	0	NA
80769	Vibrators-Industrial	4	3491	0	3531	0	NA	0	NA	0	NA
50706	Video Equipment-Sales & Rentals	29,465	298	324	392	285	NA	37	NA	2	NA
60924	Video Equipment-Service & Repair	24,382	337	89	772	53	NA	34	NA	2	NA
80770	Video Equipment-Supplies & Parts	22,214	362	59	917	42	71.2%	16	27.1%	1	1.7%
80771	Video Equipment-Wholesale & Manufacturers	72	2674	2	2451	2	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
50707	Video Games-Dealers	17,021	423	414	332	196	47.3%	204	49.3%	14	3.4%
60925	Video Games-Rent & Lease	5,956	760	246	454	203	NA	43	NA	0	NA
60926	Video Games-Service & Repair	12,745	501	195	524	83	42.6%	112	57.4%	0	0.0%
50708	Video Games-Supplies & Parts	320	2015	36	1125	13	36.1%	21	58.3%	2	5.6%
60927	Video Games-Wholesale & Manufacturers	3,743	943	223	482	212	95.1%	11	4.9%	0	0.0%
60928	Video Production Services	29,551	297	337	380	165	NA	152	NA	20	NA
60929	Video Tape Duplication Service	3,570	966	39	1080	23	NA	15	NA	1	NA
60930	Video Tapes & Discs Sales & Rentals	22,242	360	1,024	161	468	45.7%	542	52.9%	14	1.4%
50709	Video Tapes & Discs-Dealers	2,290	1137	182	545	40	22.0%	136	74.7%	6	3.3%
60931	Video Tapes & Discs-Wholesale & Manufacturers	494	1792	7	1818	2	28.6%	4	57.1%	1	14.3%
70642	Videoconferencing Services	648	1665	2	2323	2	100.0%	0	0.0%	0	0.0%
50710	Vinyl Repair	1,961	1206	14	1508	7	50.0%	7	50.0%	0	0.0%
50711	Violins	218	2203	3	2216	2	66.7%	1	33.3%	0	0.0%
30734	Visual Control Systems	171	2313	2	2398	1	NA	1	NA	0	NA
50712	Vitamins & Food Supplements	44,375	195	1,754	98	1,508	86.0%	240	13.7%	6	0.3%
30735	Voting Equipment	11	3265	0	3355	0	NA	0	NA	0	NA
60933	Wall Cleaning	200	2239	3	2219	1	33.3%	2	66.7%	0	0.0%
50713	Wall Coatings	220	2196	2	2379	2	100.0%	0	0.0%	0	0.0%
80772	Wallboard & Plasterboard	76	2650	1	2682	0	NA	1	NA	0	NA
10166	Wallpaper Removing	392	1909	4	2061	2	50.0%	2	50.0%	0	0.0%
50714	Wallpapers & Wall coverings-Retail	3,584	962	82	802	59	72.0%	19	23.2%	4	4.9%
80773	Wallpapers & Wall coverings-Wholesale/Manufacturing	299	2039	3	2198	1	NA	2	NA	0	NA
70643	Warehouses-Cold Storage	417	1880	9	1695	7	77.8%	2	22.2%	0	0.0%
70644	Warehouses-Merchandise	986	1485	39	1085	28	71.8%	7	17.9%	4	10.3%
80816	Warehousing Services	5,336	796	20	1349	16	NA	4	NA	0	NA
50715	Washers	192	2260	11	1617	7	63.6%	4	36.4%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30737	Washing Machines/Dryers-Coin Metered	113	2512	17	1444	12	NA	5	NA	0	NA
50716	Washing Machines/Dryers-Dealers	63	2717	5	2012	3	60.0%	1	20.0%	1	20.0%
60934	Washing Machines/Dryers-Rent/Lease	195	2249	25	1256	23	92.0%	2	8.0%	0	0.0%
60935	Washing Machines/Dryers-Service/Repair	684	1640	17	1437	12	70.6%	5	29.4%	0	0.0%
60936	Washing Machines/Dryers-Supplies/Parts	6	3423	1	2862	0	0.0%	1	100.0%	0	0.0%
30738	Washing Machines/Dryers-Wholesale/Manufacturers	10	3298	0	3382	0	NA	0	NA	0	NA
30736	Washing Machines-Industrial	64	2713	2	2457	2	NA	0	NA	0	NA
80774	Waste Containers	1,149	1415	23	1290	14	60.9%	6	26.1%	3	13.0%
80775	Waste Paper	14	3211	1	2829	1	NA	0	NA	0	NA
50717	Waste Reduction, Disposal, Recycle Equipment	2,175	1158	114	678	68	59.6%	41	36.0%	5	4.4%
70645	Waste Reduction, Recycle Service-Industrial	3,285	996	212	495	106	NA	104	NA	2	NA
80776	Waste-Cotton, Wool, Etc.	0	3931	0	3931	0	NA	0	NA	0	NA
50718	Watch Bands	14	3206	1	2828	1	100.0%	0	0.0%	0	0.0%
50719	Watches-Dealers	12,127	514	123	649	41	33.3%	80	65.0%	2	1.6%
60937	Watches-Service & Repair	11,567	532	200	515	143	71.5%	54	27.0%	3	1.5%
80777	Watches-Wholesale & Manufacturers	333	1999	18	1424	18	NA	0	NA	0	NA
80778	Watchmakers Equipment & Supplies	1	3657	1	2890	0	0.0%	1	100.0%	0	0.0%
30739	Watchmen's Clocks & Systems	14	3203	0	3310	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60938	Water Analysis	3,388	984	22	1304	18	NA	4	NA	0	NA
70646	Water Companies-Bottled, Bulk, Etc.	10,147	576	441	312	371	NA	62	NA	8	NA
70647	Water Companies-Utility	5,038	816	302	411	238	78.8%	57	18.9%	7	2.3%
30781	Water Conservation	299	2037	3	2197	1	NA	2	NA	0	NA
30740	Water Coolers	179	2296	9	1711	5	NA	4	NA	0	NA
30741	Water Coolers-Equipment & Supplies	912	1514	129	637	112	86.8%	17	13.2%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
80779	Water Filtration & Purification Equipment	41,903	209	521	280	355	NA	150	NA	16	NA
50720	Water Heaters-Dealers	2,310	1130	44	1035	39	88.6%	4	9.1%	1	2.3%
80780	Water Heaters-Parts & Supplies	628	1676	11	1605	9	NA	2	NA	0	NA
10167	Water Heaters-Repairing	482	1809	5	1972	4	NA	1	NA	0	NA
80781	Water Heaters-Wholesale & Manufacturers	133	2432	4	2094	4	NA	0	NA	0	NA
10168	Water Main Contractors	576	1701	2	2325	1	NA	1	NA	0	NA
60939	Water Pollution Control	194	2254	0	2976	0	NA	0	NA	0	NA
50721	Water Skiing Equipment & Supplies	841	1547	41	1065	27	NA	13	NA	1	NA
60941	Water Skiing Instruction	115	2503	4	2102	2	NA	1	NA	1	NA
50722	Water Soft & Conditioning Equipment Service & Supplies	52,076	167	559	265	458	81.9%	85	15.2%	16	2.9%
70648	Water Supply Systems	671	1645	30	1179	21	NA	8	NA	1	NA
70649	Water Taxi Service	67	2703	3	2263	0	0.0%	3	100.0%	0	0.0%
50723	Water Treatment Equipment, Service & Supplies	6,390	730	100	725	62	NA	31	NA	7	NA
10169	Water Well Drilling & Service	21,878	366	156	584	100	NA	52	NA	4	NA
80782	Water Well Drilling Equipment & Supplies	545	1727	13	1548	8	NA	5	NA	0	NA
10170	Water Works Contractors	1,020	1475	26	1236	17	NA	8	NA	1	NA
80783	Water Works Equipment & Supplies	121	2475	0	3023	0	NA	0	NA	0	NA
50724	Waterbeds-Dealers	1,170	1403	20	1362	17	85.0%	3	15.0%	0	0.0%
50725	Waterbeds-Service & Repair	1	3619	0	3636	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50726	Waterbeds-Supplies & Parts	10	3305	0	3385	0	NA	0	NA	0	NA
80784	Waterbeds-Wholesale & Manufacturers	0	3932	0	3932	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
70650	Water-Bottled & Bulk	1,447	1329	147	601	126	NA	21	NA	0	NA
30742	Waterproofing Materials	11,974	518	51	964	29	NA	15	NA	7	NA
50727	Wax	16	3168	3	2291	2	66.7%	1	33.3%	0	0.0%
60942	Weather Forecast Service	245	2144	2	2368	1	50.0%	1	50.0%	0	0.0%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30743	Weather Instruments	157	2358	2	2407	2	NA	0	NA	0	NA
10172	Weather Stripping	54	2766	0	3111	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50728	Weather Vanes	167	2330	1	2620	1	NA	0	NA	0	NA
60943	Weaving & Mending	12	3249	0	3343	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50729	Weaving Supplies & Equipment	17	3149	0	3276	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30744	Webbing	409	1891	19	1395	5	NA	3	NA	11	NA
60944	Wedding Chapels & Ceremonies	5,200	808	66	872	39	59.1%	25	37.9%	2	3.0%
60945	Wedding Consultants	20,249	383	326	390	147	45.1%	172	52.8%	7	2.1%
50730	Wedding Supplies & Services	10,187	574	293	417	152	51.9%	128	43.7%	13	4.4%
80785	Weed Control Equipment & Supplies	10	3315	0	3392	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
00223	Weed Control Service	1,122	1425	12	1566	6	NA	6	NA	0	NA
70651	Weighers	9	3331	0	3404	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60946	Weight Control Services	33,444	264	1,054	157	728	69.1%	287	27.2%	39	3.7%
60947	Welcome Service for Newcomers	698	1632	1	2550	1	100.0%	0	0.0%	0	0.0%
60948	Welding	13,775	487	71	842	38	NA	32	NA	1	NA
80786	Welding Equipment & Supplies	2,410	1117	8	1730	5	62.5%	3	37.5%	0	0.0%
60949	Welding Equipment-Rent	2	3569	0	3591	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60950	Welding Equipment-Repair	195	2250	1	2609	1	NA	0	NA	0	NA
80787	Well point & Dewatering Systems	108	2531	1	2655	0	NA	1	NA	0	NA
50731	Western Apparel	1,211	1387	19	1384	14	NA	5	NA	0	NA
80788	Wheel Align, Frame & Axle Service Equip./Supplies	394	1907	7	1824	7	100.0%	0	0.0%	0	0.0%
60951	Wheel Alignment, Fr & Axle Service-Auto	11,850	523	41	1055	29	70.7%	11	26.8%	1	2.4%
10173	Wheel Chair Lifts & Ramps	6,259	738	75	824	62	NA	13	NA	0	NA
60952	Wheel Chairs	2,692	1068	85	788	73	85.9%	10	11.8%	2	2.4%
55750	Wheelchair & Disability Transportation	2,138	1171	163	571	162	99.4%	1	0.6%	0	0.0%
80789	Wheels	3,213	1008	110	691	65	NA	43	NA	2	NA
50732	Whirlpool Bath Equipment & Supplies	458	1828	4	2057	4	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30785	Wholesalers & Distributors	80,913	112	770	209	593	77.0%	168	21.8%	9	1.2%
50733	Wicker Products	438	1850	97	740	21	NA	76	NA	0	NA
60953	Wigs & Hairpieces	5,562	782	135	626	80	59.3%	51	37.8%	4	3.0%
50734	Winches	9	3326	0	3402	0	NA	0	NA	0	NA
30745	Wind Energy Systems	256	2125	2	2366	1	NA	1	NA	0	NA
80790	Winding Machinery	8	3367	0	3432	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80791	Windmills	129	2442	0	3015	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60954	Window Cleaning	22,598	357	144	608	81	56.3%	60	41.7%	3	2.1%
30746	Window Cleaning Equipment & Supplies	345	1976	0	2938	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50735	Window Shades	22,224	361	254	445	139	54.7%	99	39.0%	16	6.3%
60955	Window Shades-Cleaning & Repair	1,921	1220	25	1249	14	56.0%	11	44.0%	0	0.0%
50736	Window Shades-Equipment & Supplies	6,999	692	45	1019	21	46.7%	14	31.1%	10	22.2%
50737	Windows	119,519	80	992	168	745	NA	221	NA	26	NA
10178	Windows - Installation/Service	307,701	28	2,547	67	1,968	NA	443	NA	136	NA
60956	Windows-Repairing	14,186	475	130	632	84	64.6%	37	28.5%	9	6.9%
50738	Windshield Wipers	3	3514	0	3547	0	NA	0	NA	0	NA
80792	Wine Brokers	976	1489	13	1539	6	46.2%	7	53.8%	0	0.0%
30747	Wine Storage Equipment	1,295	1355	7	1801	4	57.1%	3	42.9%	0	0.0%
30748	Winemaking Equipment & Supplies	115	2500	1	2650	1	100.0%	0	0.0%	0	0.0%
30749	Wineries	2,158	1164	19	1380	11	NA	7	NA	1	NA
50739	Wines-Retail	4,064	914	42	1048	27	64.3%	14	33.3%	1	2.4%
80793	Wines-Wholesale	183	2287	1	2616	1	100.0%	0	0.0%	0	0.0%
60957	Wiping Cloths	92	2584	1	2668	0	0.0%	1	100.0%	0	0.0%
80794	Wire & Cable-Electric	1,220	1382	11	1596	9	NA	2	NA	0	NA
30750	Wire & Cable-Non-Electric	165	2333	2	2403	1	NA	1	NA	0	NA
30751	Wire Cloth	1	3609	0	3627	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80795	Wire Harnesses-Electrical	274	2083	0	2949	0	NA	0	NA	0	NA
30752	Wire Products	424	1869	5	1978	5	NA	0	NA	0	NA

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30753	Wire Rope	169	2320	0	2989	0	NA	0	NA	0	NA
80796	Wire Stitching Machines & Supplies	11	3280	0	3368	0	NA	0	NA	0	NA
30754	Wire Straighten & Cut	1	3610	0	3628	0	NA	0	NA	0	NA
80797	Wire Strippers	0	3933	0	3933	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
10174	Wire Wrapping Service & Equipment	31	2962	1	2767	1	NA	0	NA	0	NA
50740	Women's Apparel-Retail	23,754	347	892	182	542	60.8%	301	33.7%	49	5.5%
80798	Women's Apparel-Wholesale & Manufacturers.	444	1842	7	1820	1	14.3%	5	71.4%	1	14.3%
30755	Wood Carving	237	2159	6	1921	4	66.7%	2	33.3%	0	0.0%
30756	Wood Finishing	1,558	1299	12	1563	9	75.0%	3	25.0%	0	0.0%
50741	Wood Preservatives	203	2233	1	2607	0	0.0%	0	0.0%	1	100.0%
30757	Wood Preserving	1,930	1217	8	1733	7	87.5%	1	12.5%	0	0.0%
30758	Wood Technologists	68	2695	0	3089	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
30759	Wood Turning	0	3764	0	3770	0	NA	0	NA	0	NA
30760	Woodworking	14,569	464	123	648	55	NA	62	NA	6	NA
80799	Woodworking Equipment & Supplies	956	1497	10	1640	5	50.0%	5	50.0%	0	0.0%
80800	Wool	15	3197	0	3307	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
80801	Woolen Goods-Wholesale & Manufacturers	14	3212	0	3315	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60958	Word Process System, Consultant, Designer	5	3449	0	3501	0	NA	0	NA	0	NA
50742	Word Processing Equipment & Supplies	0	3808	0	3810	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60959	Word Processing Equipment-Maintenance	0	3844	0	3844	0	NA	0	NA	0	NA
60960	Word Processing Service	210	2218	2	2386	0	NA	2	NA	0	NA
50743	Work Clothes-Retail	424	1870	20	1370	13	NA	7	NA	0	NA
80802	Work Clothes-Wholesale & Manufacturers	122	2472	4	2099	3	75.0%	1	25.0%	0	0.0%
90019	Work-At-Home Cos.	708,248	6	3,818	41	2,100	NA	1,261	NA	457	NA
60961	Writers-Business	1,729	1260	7	1798	4	57.1%	2	28.6%	1	14.3%

**US Better Business Bureaus
Sorted by Industry
2006**

TABLE I

Code	Industry Classification	Total Reports Requested	Report Rank	Total Complaints	Complaint Rank	Complaints Settled	% Complaints Settled	Complaints Not Settled	% Complaints Not Settled	Complaints Unable to Pursue	% Complaints Unable to Pursue
	TOTALS	45,384,159		819,219		597,884	73.0%	196,485	24.0%	24,850	3.0%
30761	X-Ray Apparatus & Supplies	264	2102	1	2591	1	NA	0	NA	0	NA
60962	X-Ray Labs-Industrial	555	1721	13	1547	11	84.6%	2	15.4%	0	0.0%
60963	X-Ray Labs-Medical & Dental	3,814	933	64	883	54	NA	10	NA	0	NA
30762	X-Ray Protection	7	3381	2	2529	0	NA	2	NA	0	NA
60964	Yacht Brokers	1,156	1413	29	1188	20	NA	8	NA	1	NA
50744	Yarn-Retail	410	1888	11	1614	6	54.5%	5	45.5%	0	0.0%
80803	Yarn-Wholesale & Manufacturers	12	3254	0	3346	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
60023	Yellow Page Advertising	4,592	854	232	469	168	72.4%	63	27.2%	1	0.4%
60965	Yoga Instruction	2,058	1188	30	1173	17	NA	11	NA	2	NA
50745	Yogurt	17	3150	0	3277	0	NA	0	NA	0	NA
60966	Youth Organizations & Centers	6,110	749	44	1030	30	NA	14	NA	0	NA
30763	Zinc Oxide	0	3765	0	3771	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!
50746	Zippers	23	3061	0	3226	0	NA	0	NA	0	NA
60967	Zippers-Repair	3	3521	1	2875	0	NA	1	NA	0	NA
60968	Zoological Gardens	129,575	74	2	2303	2	100.0%	0	0.0%	0	0.0%
60969	Zoos	280	2072	5	1985	3	60.0%	2	40.0%	0	0.0%
99999	Not Elsewhere Classified	1,132,495	3934	14,775		6,618	44.8%	7,015	47.5%	1,142	7.7%